



PERSONAL SERVICE LAB

MASTERS OF CARE

Customer Legal Recall

MAS004477
(CLR 23-09)

From: Aftersales – TSO
To: Maserati Dealer Network
Auburn Hills, MI.
DECEMBER 3 2024

Customer Legal Recall # 761 – U.S. MY23, MY24 Grecale, and MY24 Granturismo – Central Vision Park Assist Module (CVPAM) software update

NOTE: Before starting this procedure, you MUST read these instructions carefully and completely.

MASERATI SAFETY RECALL NOTIFICATION

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati S.p.A and Maserati North America, Inc. (MNA) has decided that a safety noncompliance that relates to motor vehicle safety exists in some 2023-2024 model year ("MY") Grecale and 2024 MY Granturismo vehicles, that may have been may be equipped with a central vision processing/park assist module ("CVPAM") containing software that may prevent the camera signal from passing through to the media screen under certain conditions.

Description of Vehicle Safety Recall #761

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Vehicles with suspect CVPAMs may not display the rearview image during a backing event under certain conditions.

This repair procedure will be performed free of charge to the vehicle owner.

Which Vehicles Are Affected

Check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.

Vehicle Remedy Information

1. Before proceeding, please ensure that the Engine is OFF.
2. Connect a battery maintainer to the 12V battery (It is recommended to always use the E-XTEQ MAXIMUS to maintain minimum voltage and current draw requirements)

IMPORTANT! Verify the EVO version is at least 9.8.2 or newer. Any modules replaced following a failed programming while the EVO SW version is older than version 9.8.2 will result in warranty rejection.

3. Connect the EVO to the vehicle, ensure that battery voltage is around 12.5V then select **CVPAM ► ECU Programming** and follow the prompts.

Software version to be installed.

ECU	Model	Model Year	F188 Target
CVPAM	M182	23	670310114
	M182	24	670311043
	M189	24	670310114

4. Procedure complete.

Parts Needed For The Recall

NO PARTS NEEDED

Warranty Information

Description	Code
Rapid Update Number	761
Warranty Code	24
Fault Code	063
Component Code	8.71.227
Operation Code	8.71.227.A (0,20h)

**IMPORTANT SAFETY RECALL INFORMATION**

December 3, 2024
Recall#: 24V-892

NHTSA

Maserati Recall # 761

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A and Maserati North America, Inc. (MNA) has decided that a safety noncompliance that relates to motor vehicle safety exists in some 2023-2024 model year ("MY") Grecale and 2024 MY Granturismo vehicles, that may have been equipped with a central vision processing/park assist module ("CVPAM") containing software that may prevent the camera signal from passing through to the media screen under certain conditions.

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The remedy is to conduct a voluntary recall of all affected vehicles to update the CVPAM software. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign. The necessary label for this recall is currently available to the dealers, and owners will be directed to call their dealers for repairs.

Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle. If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,
Maserati Technical Safety and Regulatory Compliance