



SIB 65 34 24

2024-12-05

RECALL 24V-870: AIR BAG CONTROL UNIT (ACSM)

This Service Information Bulletin (Revision 1) replaces SI B65 34 24 **dated November 2024**.

What's New:

- Cause added
- Correction added
- Parts Information added
- Claim Information added
- Recall # added to attachments

MODEL

E-Series	Model Description	Production Date
G60	5 Series Sedan	October 9, 2024 – October 17, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of November 15, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective November 15, 2024) on a small number of Model Year 2025 BMW vehicles that were produced between October 9, 2024, and October 17, 2024.

Certain vehicles were equipped with an air bag control unit that may not have been produced by the supplier according to specifications. In a crash where air bag deployment is warranted, the air bags may not deploy, which could increase the risk of injury.

The Recall Notice and FAQ have been attached for further information.

CAUSE

An air bag control unit may not have been produced by the supplier according to specifications.

CORRECTION

Replace the ACSM control module and program the vehicle with ISTA.

PROCEDURE

Replace the ACSM control unit as per repair instructions REP 65 77 018 Air bag Control Unit.

Program the vehicle using ISTA.

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)).

For information on programming and coding with ISTA, refer to TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

PARTS INFORMATION

Use and invoice the following part number.

Part Number	Description	Quantity
65 77 5B5A0E4	Air bag control module	1

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalog, and/or other approved BMW Group resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

Part Retention and Return

The parts replaced to perform and submit for this repair procedure are the property of BMW NA.

Your center is responsible for the proper identification, storage, and documentation of these parts. They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

If these replaced parts are requested to be returned, a corresponding DCSnet Part Return tag will generate.

Any requested parts that are not received by the Warranty Parts Return Center (WPRC) in accordance with Section 6 of the Warranty Policy and Procedure Manual may be subject to debit.

For other questions or inquiries concerning this issue, please contact the WPRC via IDS or LiveChat.

CLAIM INFORMATION

Vehicle Programming and Encoding

During this workshop visit, the affected vehicle may also show one or more programming and encoding Technical Campaign repairs open. The programming and encoding procedure may only be invoiced one time.

After replacing the air bag control unit (ACSM), select this open Technical Campaigns to perform and submit for also updating the vehicle to the required I-level, or higher when applicable (Includes labor operation codes 00 00 006/556, 61 21 528 and 61 00 730).

For the other campaigns, please be sure to perform any additional before and/or after work (including attaching labels), if and as required. Also close any other open programming and encoding Campaign repairs as outlined in the corresponding Service Information Bulletin.

Based on the above, reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and the part number listed above.

Repair Code:	0065020500	---
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 77 795	Replace air bag control unit (ACSM), program, and encode the vehicle control units, includes Carrying out vehicle test (00 00 556/61 21 528)	29 FRU
Or:			

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# 2	00 77 796	Replacing air bag control unit (ACSM) (Programming and encoding the vehicle control units was performed in conjunction with another campaign/repair during the same workshop visit)	21 FRU
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Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 77 222	Replace air bag control unit (ACSM), program, and encode the vehicle control units, includes Carrying out vehicle test (00 00 006/61 21 528)	31 FRU
Or:			
# 4	00 77 223	Replacing air bag control unit (ACSM) (Programming and encoding the vehicle control units was performed in conjunction with another campaign/repair during the same workshop visit)	23 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician’s note notes and in the claim comments (For example: B65 34 24 WP 1), unless otherwise required by State law.

Reimbursements of Recall Remedy Comparable Prior Customer-Pay Repairs (TREAD Act)

This Safety Recall’s remedy repair is for the replacement of the air bag control unit (ACSM) that may not have been produced by the supplier according to the required specifications, this could affect the function of the air bags should the vehicle become involved in a situation that is sufficiently within the perimeters for an applicable air bag deployment to occur.

Based on the issue and the age of the Affected Vehicles, a reimbursement request for a qualifying prior customer-pay repair is not likely. However, if you do receive a reimbursement request from a customer for a prior repair that may qualify as being recall comparable, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture as pdf B653424 24V-870-AirBagControlUnit-FAQ-\(15November2024\).pdf](#)
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[picture_as_pdf B653424 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-870: Air Bag Control Unit (ACSM) – B65 34 24

BMW AG is conducting a Voluntary Safety Recall (effective November 15, 2024) on a small number of Model Year 2025 BMW vehicles that were produced between October 9, 2024, and October 17, 2024.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall
24V-870
Air Bag Control Unit
Model Year 2025
BMW 5 Series
Issue Date: 11/15/2024**

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 BMW 5 Series models in the US are potentially affected.

Q2. What is the specific issue?

Certain vehicles were equipped with an air bag control unit that may not have been produced by the supplier according to specifications. In a crash where air bag deployment is warranted, the air bags may not deploy, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an air bag control unit that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the air bag control unit replaced, for free.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.