

GROUP	NUMBER
RECALL	24-01-082H
DATE	MODEL(S)
NOVEMBER 2024	SANTA FE (MX5A) SANTA FE HYBRID (MX5A HEV)

SUBJECT:

SUNROOF AND REAR SUNROOF SHADE SWITCH KNOBS REPLACEMENT (RECALL 270)

*** IMPORTANT**

Vehicle repairs related to safety recalls are critically important and must be performed properly in accordance with TSB procedures. Review this bulletin in its entirety prior to beginning any repair work.

As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must also perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WebDCS to identify open recalls.

Description: Certain 2024 Santa Fe (MX5A) and Santa Fe Hybrid (MX5A HEV) vehicles equipped with an Overhead Console Sunshade Switch may not be fully recessed, increasing the risk of inadvertent sunshade activation. As such, the subject vehicles do not meet the test requirements of Federal Motor Vehicle Safety Standard No. 118 "Power-Operated Window, Partition and Roof Panel Systems." Inadvertent sunshade activation could increase the risk of minor pinch point injury occurring from unexpected closure of the fabric sunshade. Follow the procedure outlined in the TSB to replace the sunroof and rear sunroof shade switch knobs.



Applicable Vehicles (Certain):

- 2024MY Santa Fe (MX5A) produced from 12/28/2023 10/09/2024
- 2024MY Santa Fe Hybrid (MX5A HEV) produced from 03/06/2024 10/08/2024

Parts Information:

Model	Part Name	Part Number	Figure	Remarks	Quantity
Santa Fe (MX5A)	Kit - Overhead Console Lamp Repair	92831-R6010QQH	FRONT	New switches knobs are approx. 2 mm (3/32") shorter	1
Santa Fe Hybrid (MX5A HEV)	Lamp Assembly – Overhead Console	92810-R6111RET		Replace ONLY if damaged when replacing switch knobs	N/A

NOTE: Replacement overhead console assemblies will be on manual allocation.

Warranty Information:

Model	Op. Code	Operation	Op. Time	Casual Part	Nature Code	Cause Code
Santa Fe (MX5A) Santa Fe	41DA12R0	Overhead Console Sunroof & Sunroof Shade Switch Knobs Replacement	0.3 M/H	92810-R6111RET	123	ZZ3
Hybrid (MX5A HEV)	41DA12R1	Overhead Console Replacement	0.4 M/H			

NOTE 1: Submit claim on Claim Entry Screen as "Campaign" type.

NOTE 2: If a part is found in need of replacement while performing this recall and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photo(s) as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

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Service Procedure:

STUI



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

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Information

Refer to the QR code or link below for guided video information:

<u>Sunroof and Rear Sunroof Shade Switch Knob Replacement Recall 270)</u>



Sunroof and Rear Sunroof Shade Switch Knob Replacement

 Insert a plastic trim tool at the rear edge of the switch knob as shown and pry off the switch knob.



Only pry from the rear edge of the switch knob. Be careful to **NOT** damage the overhead console assembly.



2. Remove both the sunroof (A) and rear sunroof shade (B) switch knobs.

NOTICE

If the overhead console is damaged when removing the switch knobs, replace the overhead console assembly instead.

Refer to the shop manual:

 Body (Interior / Exterior / Electrical) > Roof Trim > Overhead Console Assembly > Removal and Installation



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3.

STUI



Using STUI, take a photo of the new switch knobs next to the old switch knobs with the last 6 digits of the VIN and the date of repair on a piece of paper.

If the overhead console assembly was replaced due to damage instead, take a photo of the new overhead console installed with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



Example STUI photo (switch knob replacement)



<u>Example STUI photo (overhead console assembly replacement)</u>

4. Install the new switch knobs by pressing on the center until a click is heard.

NOTICE

The switch knob for the sunroof (labeled "FRONT") is on the left.

The switch knob for the rear sunroof shade (labeled "REAR") is on the right.

- 5. Test the operation of both switch knobs to ensure proper operation.
- 6. The service procedure is now complete.

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