
N759 - Range Rover (L405) Front Suspension Knuckle Crack

From JLRNA Customer Service Publications <jlrna-customer-service-publications@jaguarlandrover.com>

Date Fri 2025-08-15 8:49 AM

To 5g9m4cx00b@jlrdemo.netlink.com <5g9m4cx00b@jlrdemo.netlink.com>

Cc um-nsc-usa-lr-alerts <um-nsc-usa-lr-alerts@jaguarlandrover.com>; um-nsc-can-lr-alerts <um-nsc-can-lr-alerts@jaguarlandrover.com>

 1 attachment (886 KB)

N759 v4.pdf;

TO: Land Rover Authorized Retailer Aftersales Personnel

Please find attached the following Jaguar Land Rover Aftersales publication.

- **Safety Recall N759 - Range Rover (L405) Front Suspension Knuckle Crack**

Concern:

A concern has been identified on certain 2014 model year to 2016 model year Range Rover vehicles where the front suspension upper knuckle joint could develop a crack. In extreme cases where a crack in the front suspension knuckle has developed, this may lead to detachment of the upper suspension arm, which under extreme avoidance maneuver use conditions may compromise the vehicle's controllability and increase the risk of a crash.

Volume: 10,018 US 549 CAN

Repair: Up to 1.9 hrs for an inspection of both front steering knuckles to be carried out, if failed – replace knuckles as necessary, if passed – fit support brackets as necessary.

Update:

For US Retailers: This campaign is now launched, and repairs can commence.

For Canadian Retailers: This campaign has been updated with new repair instructions and an updated affected population. Please ensure to carefully review the updated service instructions.

An initial batch of parts will be ordered and allocated to all US and CAN retailers by JLR NA Parts; a parts bulletin will be issued shortly with further details.

Action:

Please carefully review the content in the attached updated repair bulletin, affected vehicles must have the recall repair completed at the next earliest opportunity.

Owners have already received an interim mailing informing them of the recall, another round of mailing will soon commence to encourage affected owners to set appointments at their selected

retailers.

All affected vehicles are already flagged in the warranty portal and BBSS

PLEASE DO NOT REPLY TO THIS EMAIL.

CUSTOMER SERVICE PUBLICATION



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