



GE Air Conditioner ICM Soft Start Replacement

Bulletin Type:	Recall	Publication Date:	August 2025
Bulletin #(s):	24V-831 US 2024-671 Canada	Make(s):	Jayco
Job Code(s):	9901615	Model(s):	North Point FW, Pinnacle FW
Flat Rate(s):	9901615B 2.0 HR Remove and Replace ICM Soft Starts for two A/C units 9901615C 3.0 HR Remove and Replace ICM Soft Starts for three A/C units	Model Year(s):	2024

Incident:	The air conditioner soft start devices may fail and overheat.	
Affected Units:	2024 Jayco North Point FW, Pinnacle FW	
Parts Kit: 24V-831B	Parts Kit #: 24V-831B	
	Part Kit Contents: 2 EA ICM Soft Starts, 2 EA Adapter Bracket with nuts and screws	
Parts Kit: 24V-831C	Parts Kit #: 24V-831C	
	Part Kit Contents: 3 EA ICM Soft Starts, 3 EA Adapter Bracket with nuts and screws	
Misc. Tools & Supplies:	7mm socket Drill/Driver 5/16 nut driver	Philips Bit Ladder Analog Voltmeter
Parts Return Information:	N/A	
Note	There will be two or three AC units that the ICM soft start devices will need to be replaced depending on the model.	

GE APPLIANCE ICM SOFT START REPLACEMENT INSTRUCTIONS



2024 North Point

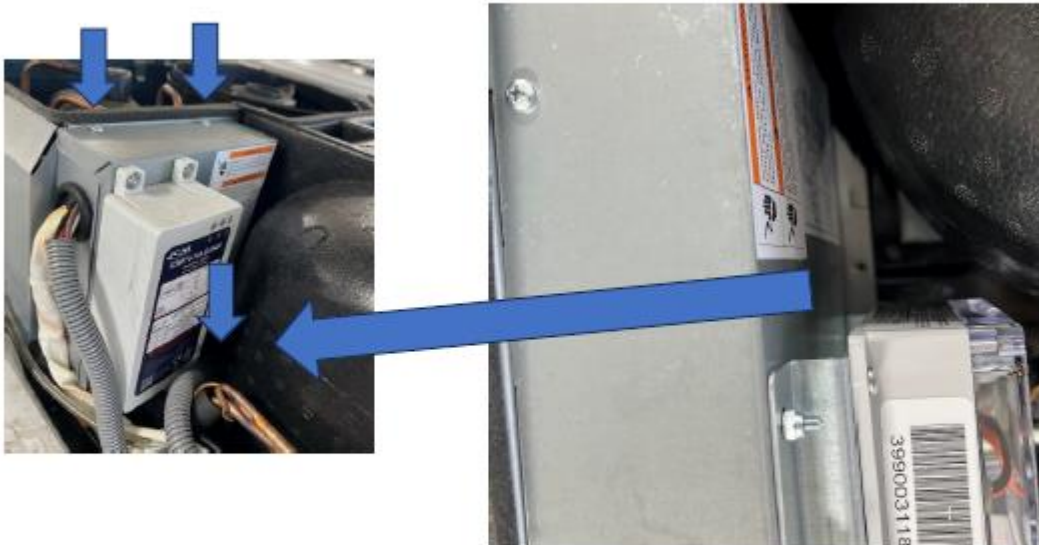


2024 Pinnacle

1. Use the ladder to get onto the roof of the trailer to gain access to the A/C unit. |
2. To remove the shroud, use the drill/driver with a Philips bit or 5/16 nut driver to remove the five screws that attach the shroud to the A/C unit.



3. With the shroud off, remove the three screws to the electrical cover over the capacitor and relays.

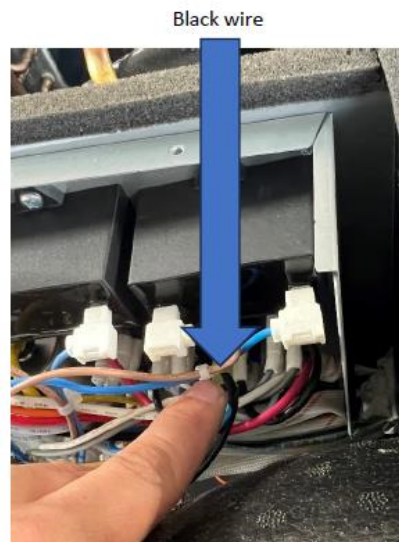
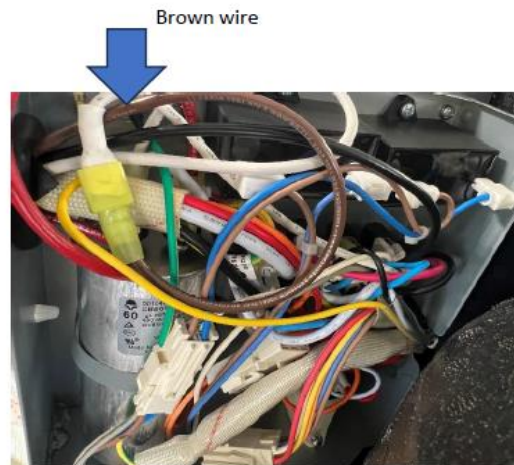
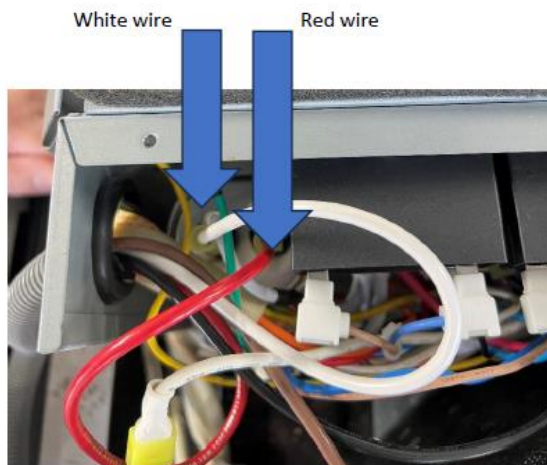


⚠ WARNING

Use the analog voltmeter to discharge the A/C



4. Remove the four wires from the A/C unit (white, red, brown, and black). Remember to note which terminal the black wire is plugged into.



5. With the wires disconnected, pull the wires out of the rubber grommet.



6. Using the 7mm socket, remove the 4 lock nuts from the feet of the soft start.





8. Using self-tapping stainless screws attach the new Micro-Air EasyStart Breeze soft starter directly to the adapter bracket.

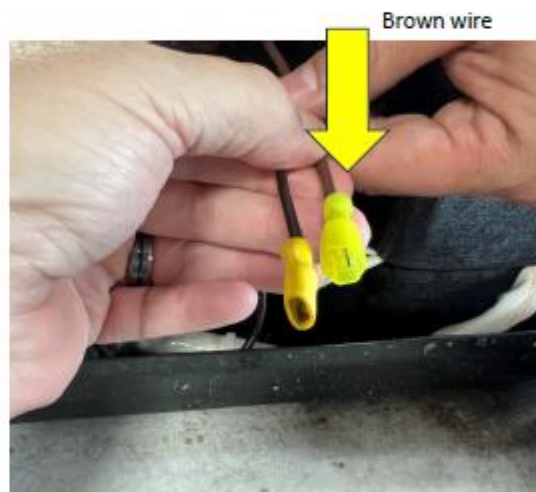
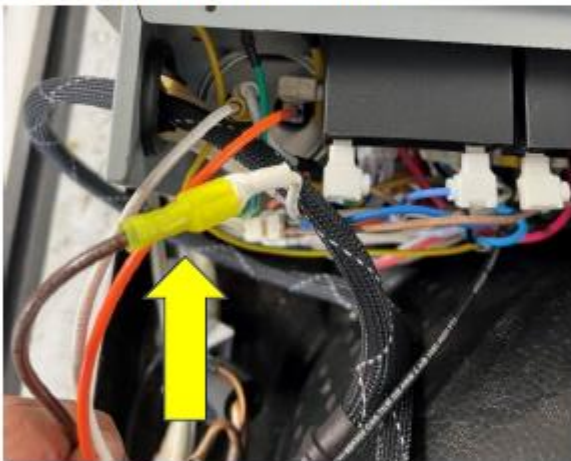


9. Pass the new wiring through the grommet where the old wires were removed.

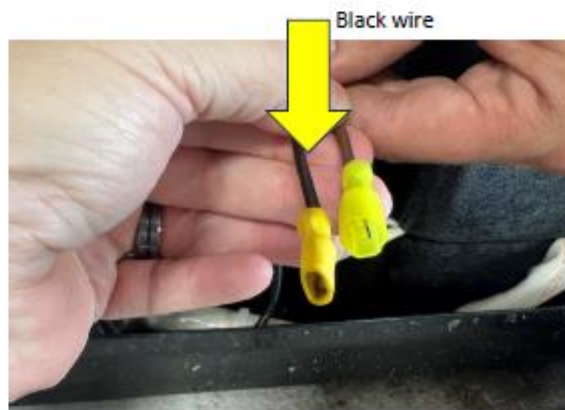
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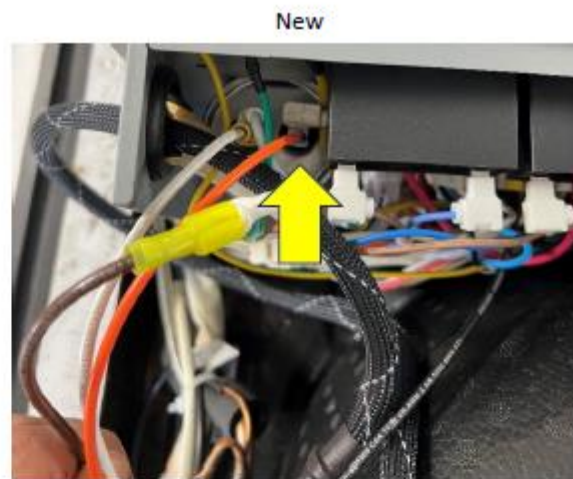
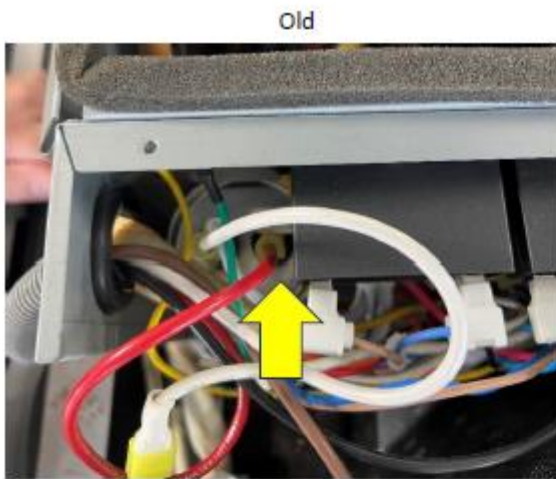
10. The brown wire will connect to the white wire with a male connector. A female spade connector will need to be installed on the brown wire.



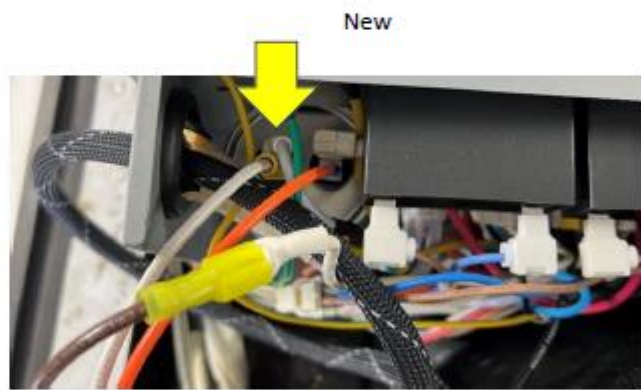
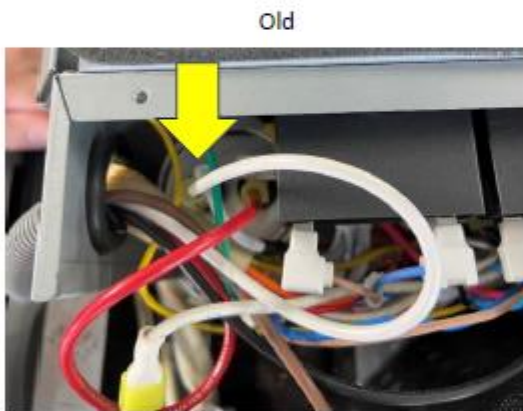
11. Plug the black wire to the same terminal the black wire came off of on the old soft start.



12. The orange wire will connect where the old red wire was connected.



13. The white wire will connect where the old white wire was connected.



14. Place the cover back over the electrical box and make sure not pinch the wires.



Insert the tab into the slot at the bottom of the cover.



Make sure the top of the cover sits down flush with the top of the box and the screw holes align.



15. Reinstall the screws that hold the cover on.



16. Place the shroud back onto the A/C unit and use the old screws to reattach the cover.



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