


RECALL 24V771 / 2024-610 REMEDY INSTRUCTIONS

 FOREST RIVER	Make(s): MANY, SEE BELOW Model(s): MANY, SEE BELOW Model Year(s): MANY, SEE BELOW	Repair Code: RC-048-09-00-004724 Allotted Time: 1.00 HRS – PER A/C Inspection Code: RC-048-05-00-004725 Allotted Time: .25 HRS – PER A/C
	Concern: The GE “Soft Start” add-on component to the air conditioner may cause a fire.	Photo(s) Required: YES – SEE GE DOC. Prior Authorization Required: YES Part(s) Kit Number: 24E-071X Part(s) Return: N/A – FIELD DESTROY

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

MODELS:

CERTAIN – 2024 – AHARA, TRAVEL TRAILER RECREATIONAL VEHICLES
CERTAIN – 2023 – ALTA, TRAVEL TRAILER RECREATIONAL VEHICLES
CERTAIN – 2021 – 2025 ENCORE, CLASS A MOTORHOMES
CERTAIN – 2024 – ENTRADA, CLASS C MOTORHOMES
CERTAIN – 2022 – 2025 – FR3, CLASS A MOTORHOMES
CERTAIN – 2022 – 2025 – GEORGETOWN, CLASS A MOTORHOMES
CERTAIN – 2021 – 2023 – ISTATATA 3, CLASS C MOTORHOMES
CERTAIN – 2021 – 2025 MIRADA, CLASS A MOTORHOMES
CERTAIN – 2021 – 2025 PURSUIT, CLASS A MOTORHOMES
CERTAIN – 2025 – SPORTSCOACH, CLASS A MOTORHOMES
CERTAIN – 2023 – SUNSEEKER, CLASS C MOTORHOMES
CERTAIN – 2025 – V-CRUISE, CLASS B MOTORHOMES
CERTAIN – 2024 – 2025 – V-RV, CLASS B MOTORHOMES
CERTAIN – 2025 – V-SPORT, CLASS B MOTORHOMES
CERTAIN – 2025 – V-TOUR, CLASS B MOTORHOMES

PLEASE REFERENCE THE INCLUDED REMEDY/REPAIR PROCEDURES ATTACHED, PROVIDED BY GE.

INSPECTION: TO DETERMINE IF THE VEHICLE IS EQUIPPED WITH A ICM870-16A (WHITE BOX) SOFT START, OR HAS ALREADY BEEN REPLACED WITH AN AFTERMARKET SOFT START, CLAIM THE INSPECTION CODE ONLY.

REMEDY: IF THE VEHICLE IS EQUIPPED WITH A ICM870-16A (WHITE BOX) SOFT START, PERFORM THE REMEDY AS PER THE INSTRUCTIONS FROM GE AS ATTACHED, AND CLAIM THE REMEDY CODE.

Send the photograph required by Step 9 to RecreationalLiving-warranty@geappliances.com to document that the recall remedy was performed on a recalled unit, making sure to identify the OEM sufficiently in your communication so that GE Appliances can log the transaction accordingly.



Service Bulletin

PL59-25

June 2025

RV Air Conditioner

Description Of Appliance Symptom

The ICM (ICM870-16A – White Box) compressor soft start modules have been recalled (NHTSA Campaign No. 24E-071)

If the RV Rooftop Air Conditioners & Heat-Pumps have one of these modules installed, the module (ICM870-16A – White Box) needs to be replaced with the Recall Remedy Kit 24E-071X, which contains the larger module (ICM870-16A – Blue Box) inside a metal enclosure.

Models affected:

GE Appliances – RV Rooftop A/C

ARC... with ICM870-16A (white box) Soft Start Installed

ARH... with ICM870-16A (white box) Soft Start Installed

Serial numbers starting with the following could have an ICM870-16A (white box) installed:

LM... to ZM... (June 2019 to December 2019)

AR... to ZR... (January 2020 to December 2020)

AS... to ZS... (January 2021 to December 2021)

AT... to ZT... (January 2022 to December 2022)

AZ... to ZV... (January 2023 to December 2023)

AZ... to HZ... (January 2024 to May 2024)

Repair:

Replace ICM870-16A (white box) with ICM870-16A (Blue Box) with metal enclosure.



IMPORTANT SAFETY NOTICE

The information in this part instruction is intended for use by individuals possessing adequate backgrounds of electrical, electronic and mechanical experience. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.



WARNING

All power (115V AC and 12VDC) to the AC must be disconnected and proper safety procedures followed. Included, but not limited to:

- Set the RV's 12V main Disconnect to Off.
- Generator and Inverter set to Off.
- Shore connection unplugged, stowed away.
- Main Breaker set to Off.
- Use Multimeter to validate all power is off and unit is safe to proceed.

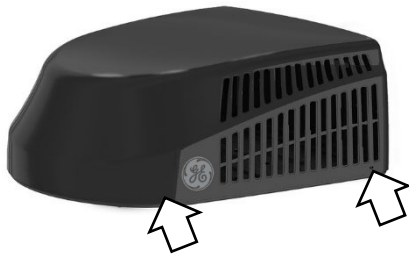
Wear proper protective equipment to protect from cut hazards and eye injury.

Wear proper fall protection when on the roof of the RV.

Tools Needed:

- #2 Phillips Head Screwdriver/bit
- 1/4" Nut Driver/Bit
- 5/16" Nut Driver/Bit
- Needle Nose Pliers

1. Disconnect the air conditioner from power using approved Lock Out Tag Out procedures (LOTO).
2. Remove and retain the four or five screws (depending on model) that secure the outer air conditioner shroud and lift the shroud to remove.

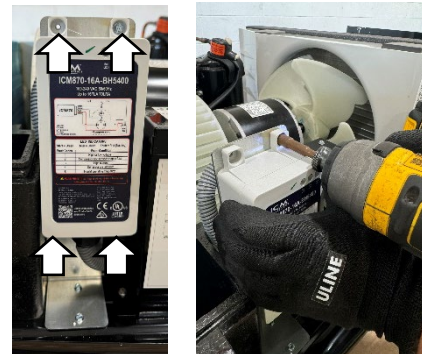


3. Lift upper foam to separate.

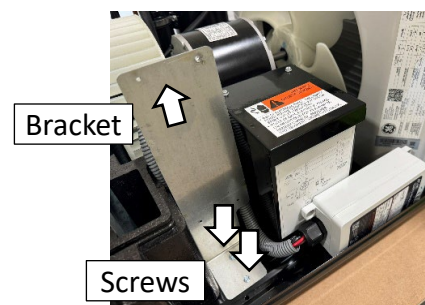


If the prior soft start has already been removed, complete steps 1-3, then proceed with reassembly instructions on page 4.

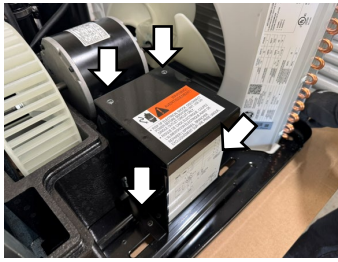
4. Locate the soft start and remove identified screws using 1/4" nut driver.



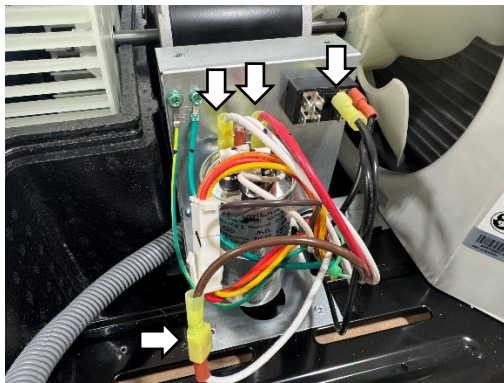
5. Lay soft start aside and remove two identified soft start bracket screws and remove bracket.



6. Remove and retain four identified Phillips head screws to remove the electrical enclosure.



7. Locate and disconnect the four yellow terminal insulators and wires (Red, Black, White & Brown) from the soft start.



8. Remove & discard prior soft start parts.



9. To document the destruction of the recalled soft start:

- a. Cut off the wire harness as close as possible to the soft start housing, as shown.
- b. Write the serial number from the air conditioner onto the soft start housing.
- c. Take picture of soft start with the cut cord and A/C's serial number



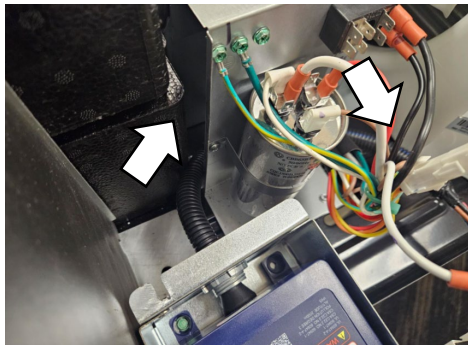
- d. Send picture documenting removal and destruction of recalled unit to RecreationalLiving-warranty@geappliances.com

Reassembly Instructions

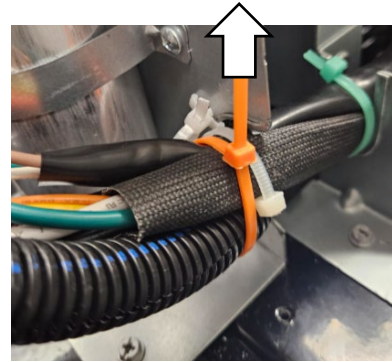
1. Using $\frac{5}{16}$ " driver, install new soft start bracket and foam assembly to the base pan using two of the provided screws.



2. Route soft start harness behind the electrical enclosure between it and the fan motor bracket.

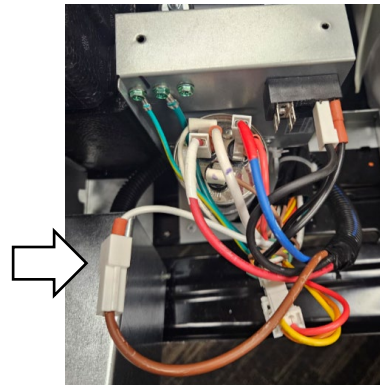


3. Secure soft start harness with provided zip tie to the existing wire bundle, making sure that the entire bundle is secured within the wire harness opening of the enclosure.



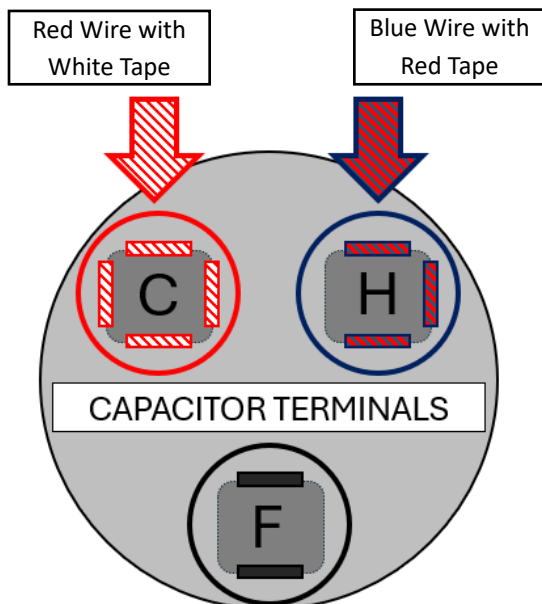
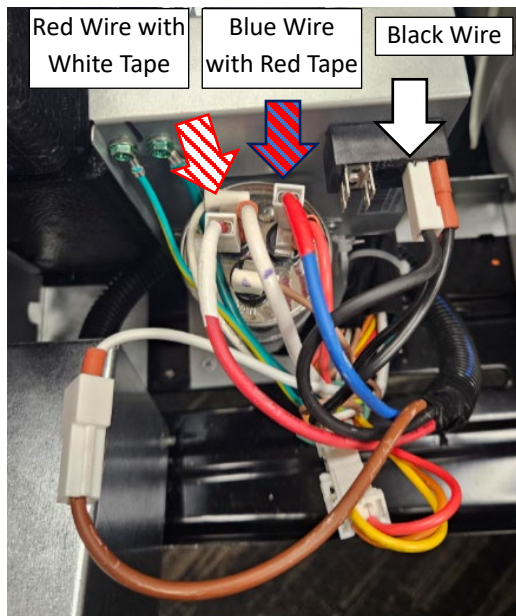
4. Connect Brown Wire from soft start to the White Wire that was previously disconnected.

Note: If installing on a unit where the soft start was previously disconnected, remove the 14awg White Wire from the "C" terminal on the capacitor and connect it to the Brown Wire.



5. Connect the Black Wire to the terminal block on the same side as the other black wires. Connect the Red Wire with the white tape to an open "C" terminal on the capacitor and connect the Blue Wire with the red tape to an open "H" terminal.

(Note: The tape color should be the same as the wire insulation on the other wires that are attached to these terminals)



6. Reassemble foam. Inspect all sides for proper alignment



7. Reassemble electrical enclosure using four retained Phillips head screws.

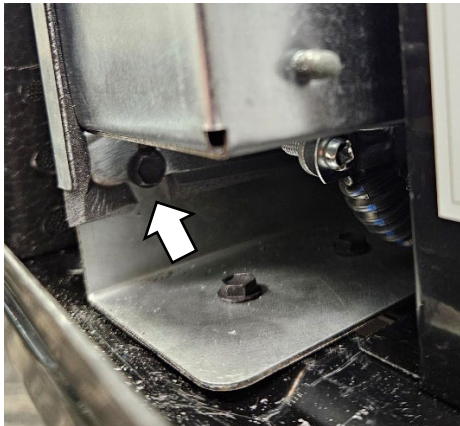
IMPORTANT: Make sure not to pinch any wires during reassembly.



8. Partially drive lower soft start retention screw.



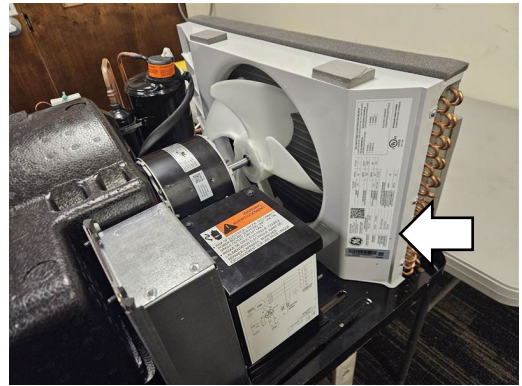
9. Slide groove in bottom of soft start enclosure over the partially driven screw.



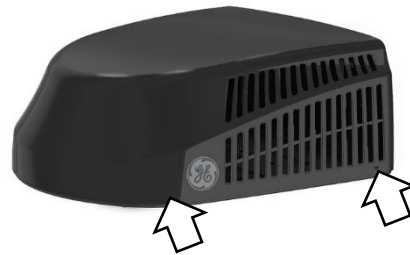
10. Install two provided screws to top of soft start enclosure and fully tighten, then fully tighten bottom screw from prior step.



11. Record Model & Serial Number from Rating Label of the Repaired Unit.



12. Assemble outer air conditioner shroud using four or five screws (depending on model).



13. Reconnect power to the RV & air conditioner.

Functional Testing

Complete a functional test of the air conditioner by setting the thermostat (or knob) to the coldest setting and the fan to the highest speed. Wait for 10 minutes and confirm cold air is present at the air discharge. If cold air is not present, confirm that the wiring is correct.

