

October 15, 2024

Version 1

Safety Recall: Multi-Model High Pressure Fuel Pump Stop Sale

APPLIES TO

Year	Model	Trim Level	VIN Range
2023–24	Accord	All	Check iN VIN status inquiry for eligibility.
2023–24	Accord Hybrid	All	Check iN VIN status inquiry for eligibility.
2025	Civic	All	Check iN VIN status inquiry for eligibility.
2025	Civic Hybrid	All	Check iN VIN status inquiry for eligibility.
2023–25	CR-V Hybrid	All	Check iN VIN status inquiry for eligibility.

BACKGROUND

American Honda is announcing a **STOP SALE** and **safety recall** for certain model year 2023–24 Accord and Accord Hybrid, 2025 Civic and Civic Hybrid, 2023–25 CR-V Hybrid vehicles which may have improperly built high-pressure fuel pumps.

It is possible that the high-pressure fuel pump was manufactured improperly, which can cause the fuel pump to fracture, leading to a fuel leak. A fuel leak in the presence of an ignition source may increase the risk of a fire or injury.

If this temporary placeholder bulletin appears during an iN VIN status inquiry, the vehicle is subject to a **safety recall**. Any affected vehicles in your dealer inventory are on **STOP SALE** until further notice. Refrain from calling Tech Line for updates.

The following suggested text should be included on any repair order for an already sold affected vehicle that comes in for service. This information should be printed out completely and provided to the customer any time service is conducted on an affected vehicle, and the recall repair has not yet been completed. Once parts and repair information are available, the normal procedures under Service Operations Manual (SOM) 7.2.1 will apply for this recall.

Suggested verbiage to be included on the repair order:

Customer was advised that: The vehicle may be subject to a recall affecting the high-pressure fuel pump. The parts, tools, and repair procedure necessary to complete the recall repair are not yet available. Once these become available, the registered owner of the vehicle will receive a notice to bring the vehicle in for repair.

Please be advised that customers will still be able to register their vehicles with their respective Department of Motor Vehicles at this time.

For any questions or concerns customers may have, you may have them contact American Honda's Customer Support & Campaign Center at **1-888-234-2138**.

This bulletin will be updated once the parts and repair information are available.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.