

- Wave shipments to dealers are scheduled to begin the week of October 28, 2024.

Vehicle Recall Verification

A Vehicle Identification Number (VIN) list specific to vehicles shipped to your dealership is available at H-Dnet.com.

Use the following path to locate the VIN list:

- H-Dnet.com > Toolbox > Warranty Campaign Center > Safety Campaign Open VIN list

NOTE

If the vehicle does not appear on your dealer VIN list, refer to the Vehicle Information link for that VIN to determine if the vehicle is affected under the Warranty Campaign section of the Vehicle Information.

Repair Procedure

Prepare

1. Remove seat. See service manual.
2. Remove front fastener on fuel tank. See service manual.
3. Loosen rear fuel tank fastener. See service manual.
4. See Figure 1. Lift front of fuel tank (1) to expose brake lines (2).

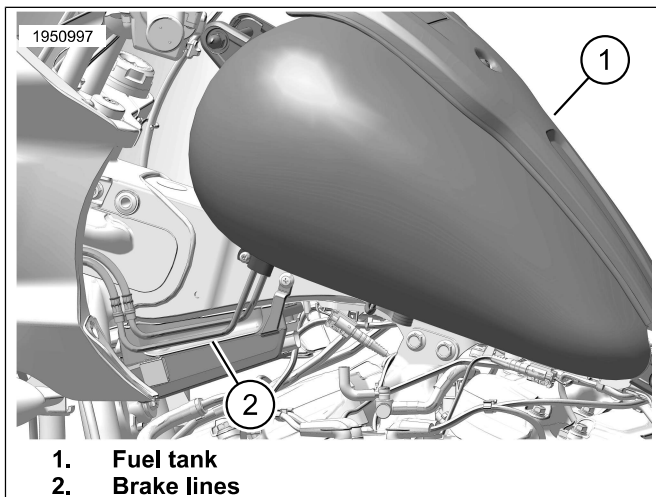


Figure 1. Fuel Tank Rotated

Brake Line Inspection

1. Clean brake line outer surface.
2. See Figure 2. Inspect brake lines for wear in the area shown.
 - a. See Figure 3. Inspect brake lines for proper orientation.
 - b. See Figure 4 and Figure 5. Verify brake lines are parallel to down tube in front and not across the front of the downtube.

- c. See Figure 6 and Figure 7. Verify brake lines are parallel to the USB caddy cutout and not arched.



Figure 2. Inspection Area (Incorrect Brake Line Routing)

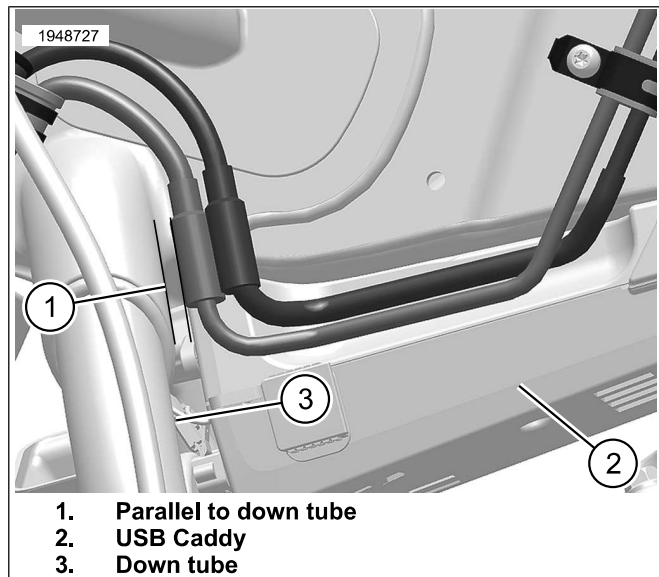
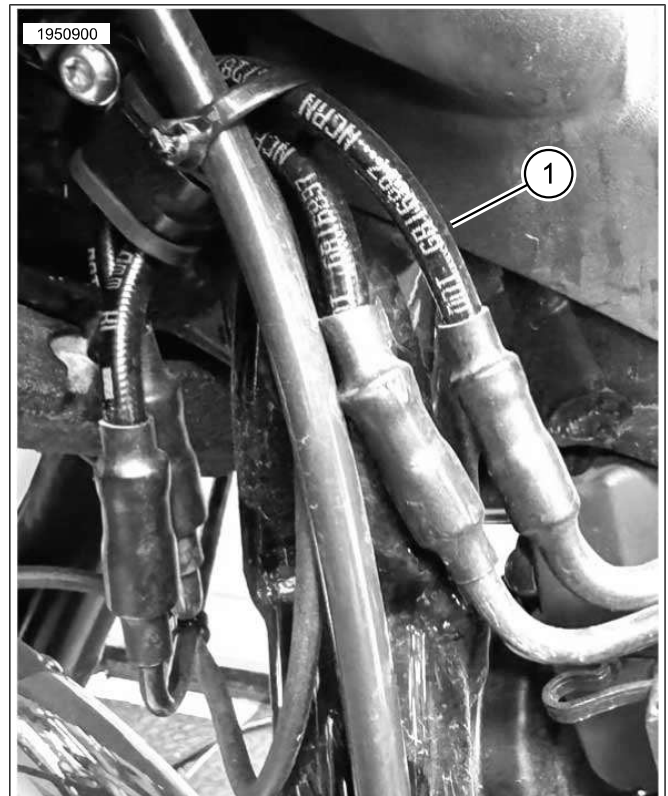


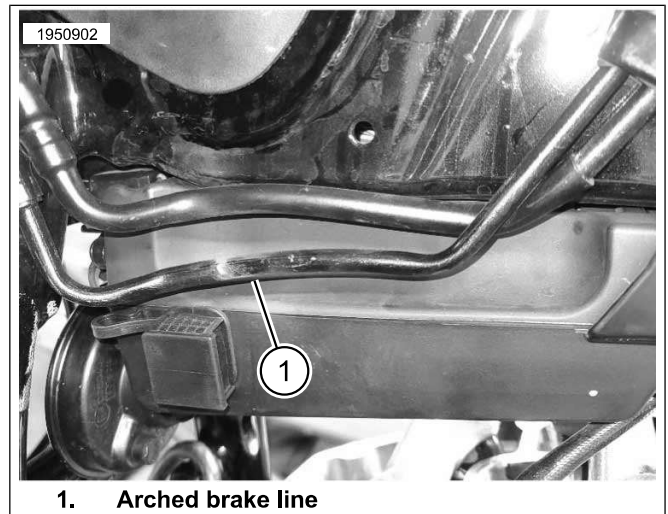
Figure 3. Brake Line Orientation



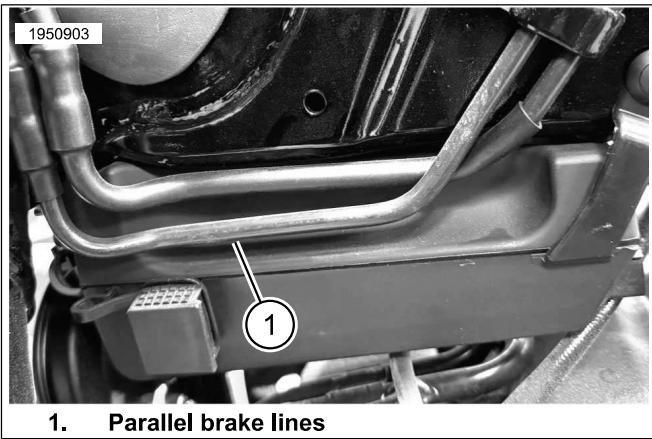
1. Brake lines routed up and over down tube
Figure 4. Correct Brake Line Routing



1. Brake lines bent and running across down tube
Figure 5. Incorrect Brake Line Routing



1. Arched brake line
Figure 6. Arched Brake Lines (Incorrect)



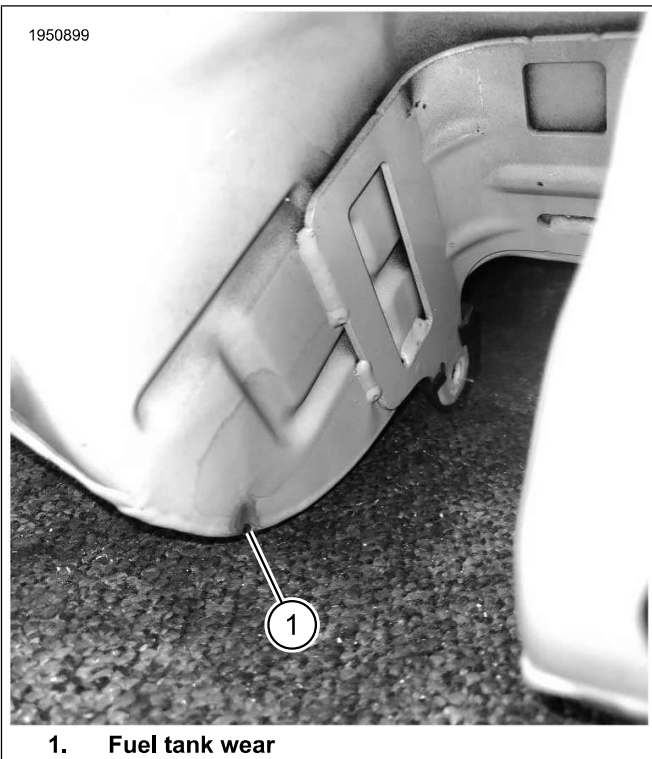
1. Parallel brake lines

Figure 7. Correct Brake Lines

3. If brake lines show signs of wear, replace brake lines according to the instructions in the applicable service manual.
4. If brake lines are bent incorrectly and routed outside of the left side downtube instead of over it, replace the brake lines according to the instructions in the applicable service manual.
5. If there are no signs of wear and brake lines are routed correctly, no replacement is needed.

Fuel Tank Inspection

1. Clean fuel tank surface.
2. See Figure 8. Inspect the fuel tank for wear at the front inside lower edge in the area shown.



1. Fuel tank wear

Figure 8. Fuel Tank Inspection

3. If brake lines have worn or removed paint but have not damaged the metal structure of the fuel tank, repair the wear to the tank using Harley-Davidson Touch Up paint of the correct color.
4. If brake lines have worn or damaged the metal structure of the fuel tank, order a new fuel tank for replacement. Install the new fuel tank according to the instructions in the applicable service manual.

Completion

1. Lower fuel tank and reassemble according to the instructions in the applicable service manual.

Credit Procedure

NOTE

Each vehicle will require only **one** repair (Inspection Only, Brake Lines Replacement, or Brake Lines and Fuel Tank Replacement).

Only **one** claim per vehicle will be allowed.

Labor time for Brake Lines and Brake Lines and Fuel Tank Replacement includes additional time compensation to cover the cost of brake fluid and Touch-Up Paint.

NOTE

Enter bulletin number into comment section of claim.

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per Table 4.

Table 4. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users - Inspection Only

ITEM	DATA
Claim Type	SRC
Problem Part Number	41800595
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2751
Labor Time	0.2 hours
Customer Concern Code	0187
Condition Code	9981
<i>(1) Download may be required</i>	

Table 5. Credit Procedure: GDP/SAP System Users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	1
Problem Part Number	41800595
Customer Concern Code	0187
Condition Code	9981

Upon submission of the properly completed claim, you will be credited for 0.2 hours of labor time, for performing the procedure, plus appropriate administrative time. Submit campaign events on their own warranty claim. Do not mix them with other warranty events.

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per Table 6.

NOTE

The credit procedures in Tables 6, 7, 8 and 9 will not be available to use until recall kits are shipped to the global dealer network.

Table 6. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users - Brake Line Replacement and Fuel Tank Touch Up

ITEM	DATA
Claim Type	SRC
Problem Part Number	41800595
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2757
Labor Time	1.6 hours
Customer Concern Code	0187
Condition Code	9982
Replacement Part Number	91500121
Quantity	1

(1) Download may be required

Table 7. Credit Procedure: GDP/SAP System Users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	R
Problem Part Number	41800595
Customer Concern Code	0187
Condition Code	9982

Upon submission of the properly completed claim, you will be credited for 1.6 hours of labor time (which includes the cost or brake fluid and touch-up paint if needed) for performing the procedure, plus appropriate administrative time. Credit will also be issued for the recall kit (U.S. only). Submit campaign events on their own warranty claim. Do not mix them with other warranty events.

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), submit a recall claim per Table 8.

Table 8. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users - Brake Line and Fuel Tank Replacement

ITEM	DATA
Claim Type	SRC
Problem Part Number	41800595
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2762
Labor Time	2.1 hours
Customer Concern Code	0187
Condition Code	9983
Replacement Part Number	91500121
Quantity	1
Replacement Fuel Tank Part Number	Could Vary
Quantity	1
Replacement Gasket Part Number	61200097
Quantity	1

(1) Download may be required

Table 9. Credit Procedure: GDP/SAP System Users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	C
Problem Part Number	41800595
Customer Concern Code	0187
Condition Code	9983

Upon submission of the properly completed claim, you will be credited for 2.1 hours of labor time for performing the procedure (which includes the cost of brake fluid), plus appropriate administrative time. Credit will also be issued for the recall kit, fuel tank and gasket (United States only). Rest of the world, credit will be issued for the fuel tank and gasket. Submit campaign events on their own warranty claim. Do not mix them with other warranty events.

Return Parts

United States Dealers: warranty call back labels will be available on ShipExec for fuel tanks included on claims. Please follow the normal process for returning these parts.

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.