



## IMPORTANT SAFETY RECALL

### \*\* RECALL NOTICE \*\*

**NHTSA Safety Recall 24V-742**

**TO: Winnebago Motorhome Dealers**  
**SUBJECT: Campaign # 190 – Seat Belt Retractor**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **Reason For This Recall**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2025 View / Navion Motorhomes

These motor homes were manufactured **May 6, 2024**, through **July 8, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

Certain Winnebago vehicles may have been built with an incorrect length screw, which can contact the driver and/or passenger seat belt retractor, and in some cases damage the retractor and potentially inhibit proper functioning of the retractor.

A damaged seat belt retractor could potentially render the seatbelt ineffective. A seatbelt assembly that does not function as intended can increase the risk of injury during a crash.

#### **Owner Notification**

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.



## IMPORTANT SAFETY RECALL

### **Dealer Campaign Responsibility**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

### **Repair Procedure:**

Refer to instructions.

### **Parts Information:**

Order the corresponding Part Kit from Winnebago Motorhomes using the WinPortal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order. **Recall parts kit must be ordered through Winnebago Motorhomes.**

### **Reimbursement:**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

**Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info.**

---

Operation Number	Dealer Number	Parts Kit	Time Allowance
24901201	7941	RC7941-25-790	2 hours

**If applicable: To complete the recall, the unit must be transported to a Mercedes Benz Sprinter Repair Center to replace the impacted seat belt retractor(s). Transportation costs and MB parts & labor should be submitted as a sublet fee, with the recall claim. NOTE: Recall claim may NOT be submitted until impacted seat belt(s) are replaced.**

Thank you for your cooperation.

---

Winnebago Motorhomes  
Forest City, Iowa 50436  
Enclosures

# View/Navion Seat Belt Retractor Rework – Recall #190:

## Parts Kit Required - RC7941-25-790 Seat Belt Fasteners

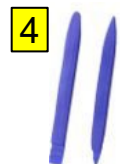
1. Screws 000G39-10-40B (8)



**\*Only recall parts kit can be used to complete recall**

## Tools and Supplies required-

1. Screw gun with #2 Philips and T20 Torx Bits.
2. Sealent in caulk gun
3. Drill with 5/32" Drill Bit
4. Plastic Trim Tools



**Read the entire instructions carefully before starting the procedure. If you have any questions, please contact Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: [techservice@wgo.net](mailto:techservice@wgo.net). This document is confidential and is intended for dealer use only.**

# Step 1 – Inspection

1. Gain access to the inside of the Chassis B Pillar for inspection. Follow these instructions for both Driver and Passenger side.
  - a. Locate and remove the rubber cover from the coat hook at the top of the B Pillar.
  - b. Remove the mounting bracket underneath the rubber cover using a T20 Torx Bit. See Image 1.
  - c. Using plastic trim tools as necessary, pull the B Pillar cover away from the B Pillar starting from the top. See Image 2. Only pull the plastic away far enough to see the face of the seat belt retractor closest to the wingwall. See Image 3.
    - I. **Note:** Do not remove the bolt attaching the bottom of the seat belt to the B pillar.
    - II. **Note:** Be careful when pulling the B Pillar plastic away as excess bending could damage the cover.

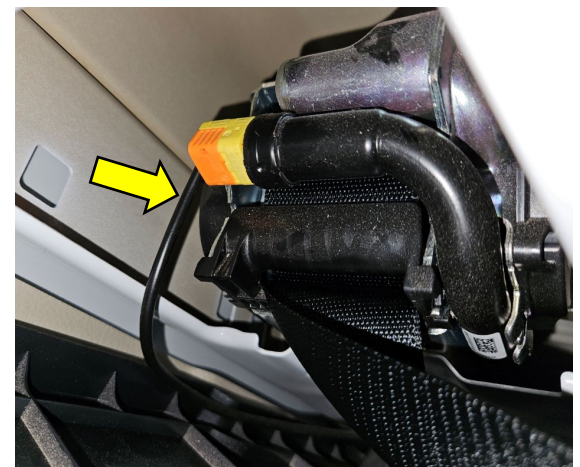
Image 1



Image 2



Image 3



# Step 1 – Inspection(Cont.)

2. With the B Pillar cover now pulled away, Inspect the retractor. Ensure on the wingwall side that no screws have contacted the retractor. See Image 1 for an example of a screw impacting the retractor.
3. **If any screws tip has contacted the retractor, follow the rest of the rework instructions. Only rework the side of the coach that had a screw impact the retractor.**
4. **If no screws have contacted the retractor, then the unit does not need to be reworked.**
5. If the coach does not require rework, reinstall the B Pillar cover.
  - a. **Note:** When reinstalling the B Pillar cover, ensure that the tab on the B pillar cover is in alignment with the mating connection on the B pillar. See Image 2. Confirm alignment after reinstallation of the cover by actuating the seat belt height adjustment. See Image 3.

Image 1



Image 2

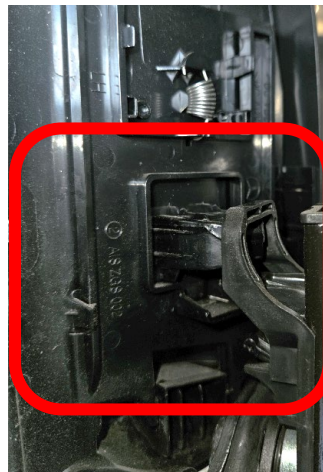


Image 3



# Step 2 – Disassemble Wingwall

1. If a screw has contacted the retractor, follow the proceeding steps for the side identified.
2. For the driver side only, extend the slideout.
3. For the passenger side only, remove the fire extinguisher and its mounting bracket from the wingwall cover. See Image 1.
4. For either side, remove the soft covers from the pockets of the Wingwall cover.
  1. Remove the Winnebago nameplate at the bottom of the pocket. See Image 2.
  2. Push up and out on the soft cover to disengage the metal clips from the Wingwall Cover. See Image 3.

Image 1



Image 2

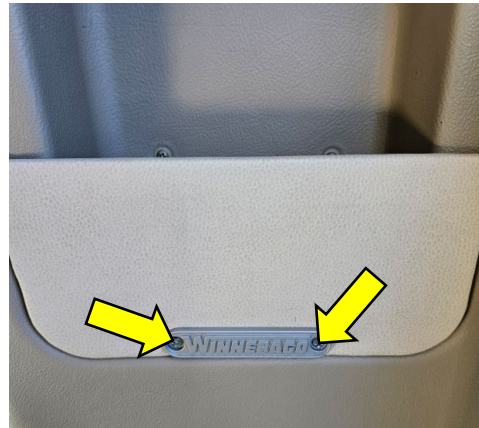
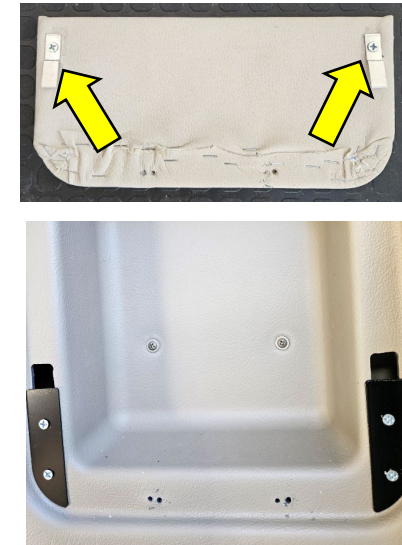


Image 3



## Step 2 – Disassemble Wingwall (Cont.)

5. Remove the Wingwall Cover mounting screws located inside the pocket openings. See Image 1.
6. Remove mounting screws in hat retainers along the B pillar side of the Wingwall cover. See Image 2.
7. Remove the Wingwall cover completely. Be careful to not damage the cover or adjacent panels. See Image 3.
  - a. Note:** there is a retention tab on the top of the covers. Removing the cover starting from the bottom should allow for an easier removal. However, ensure no damage occurs to the bottom edge of the cover or the floor.

Image 1



Image 2



Image 3



# Step 3 – Modify Transition Panel Asm

1. A wooden structure should now be visible, this is the transition panel asm.
2. Remove the panel asm from the Wingwall by removing the mounting screws securing it. See Image 1.
3. Mark out an area around retractor by measuring 15 inches from the bottom edge of the wooden structure up to 28 inches from the bottom edge. This area should not have pilot holes drilled into it.
4. Mark the existing screw holes as incorrect if they fall within this area. See Image 1 Red Arrow for an example of a screw in the incorrect zone.
5. Using the drill and 5/32" bit, drill new pilot holes in the areas identified in Image 2 and 3. Driver side shown, mirror these locations for the passenger side.

Image 1

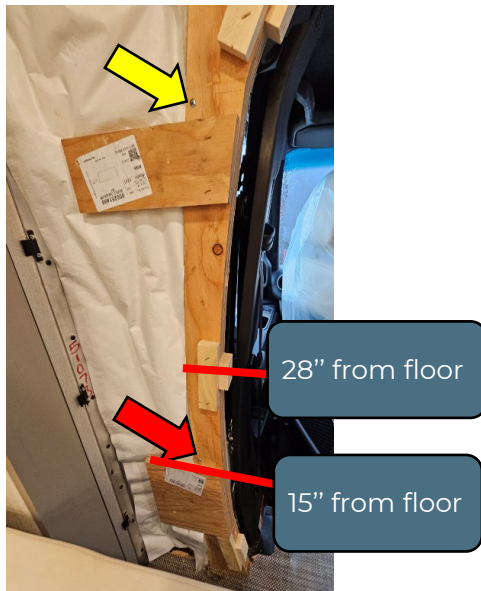
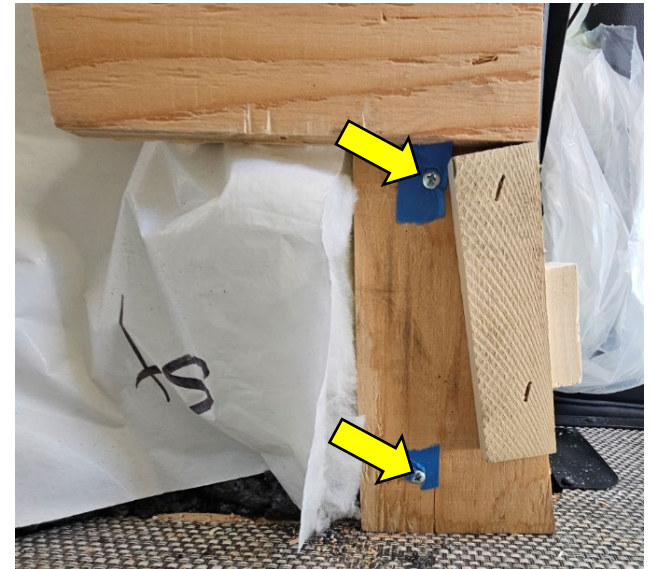


Image 2



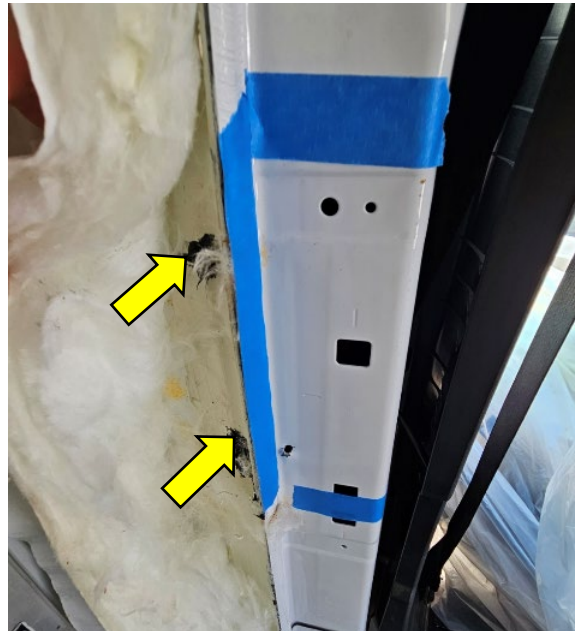
Image 3



# Step 4 – Remove Screws from Wingwall

1. Measure out and mark an area around retractor from 15 inches from the coach floor up to 28 inches from the coach floor.
2. Locate screws under the insulation on the outside of the pinch weld on the B pillar, they will be covered by sealant.
3. If any screws are within the marked area, remove the screws. See Image 1 for an example from the driver's side.
4. Cover the empty screw holes with sealant and replace the insulation after the sealant has set up. See Image 1.

Image 1



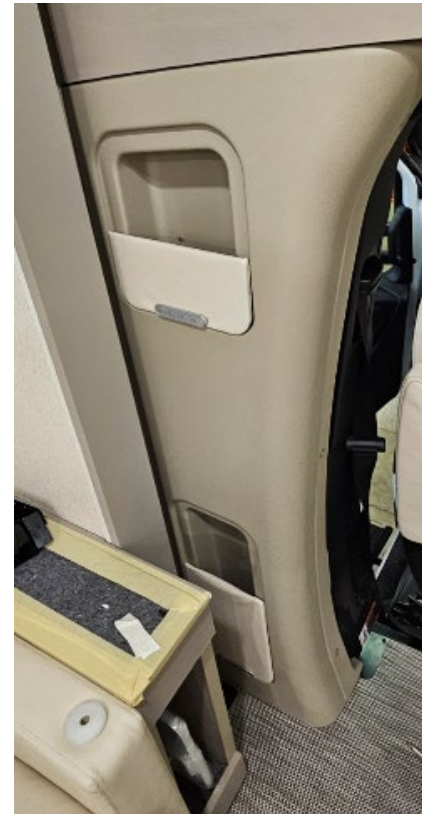
# Step 5 – Reinstall Wingwall Components

1. Reinstall the Transition Panel Asm using the supplied mounting screws. See Image 1.
2. Reinstall the Wingwall Cover and related components using the existing mounting screws. See Image 2.

Image 1



Image 2



# Step 6 – Contact WGO Tech Service

1. With the B Pillar cover pulled away, inspect the retractor again. Ensure on the wingwall side that all screws that contacted the retractor are removed.
2. Reinstall the B Pillar cover.
  - a. Note:** When reinstalling the B Pillar cover, ensure that the tab on the B pillar cover is in alignment with the mating connection on the B pillar, See Image 1. Confirm alignment after reinstallation of the cover by actuating the seat belt height adjustment. See Image 2.
3. Identify clearly which retractors were contacted by placing tape on the mating B Pillar cover. See Image 3.
4. To complete the recall, the unit must be transported to a Mercedes Benz Sprinter Repair Center to replace the contacted seat belt retractor(s). Transportation costs and MB parts & labor should be submitted as a sublet fee, with the recall claim. NOTE: Recall claim may NOT be submitted until contacted seat belt(s) are replaced.
5. The rework is complete.

Image 1

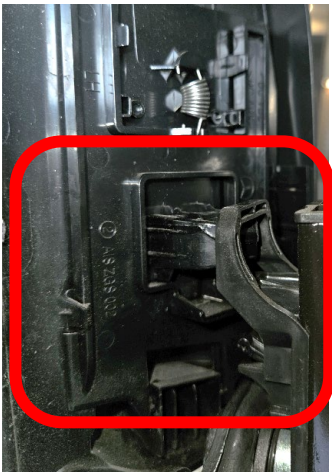


Image 2



Image 3



Contact Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: [techservice@wgo.net](mailto:techservice@wgo.net).