

Technical Information Service 217/24 ENIL ARBS

ARB8 - Re-Programming Central Computer (PCM) (Stop Delivery / Recall Campaign)

Important:

CRITICAL WARNING -This campaign includes steps where control unit(s) in the vehicle will be programmed with the PIWIS Tester. The vehicle voltage must be maintained between 13.5 volts and 14.5 volts during this programming. Failure to maintain this voltage could result in damaged control unit(s). Damage caused by inadequate voltage during programming is not a warrantable defect. The technician must verify the actual vehicle voltage in the PIWIS Tester before starting the campaign and also document the actual voltage on the repair order.

Model Year: 2025

Model Line: Taycan (Y1A/Y1B)

Concerns: Software update (software network VR11)

Cause:

Due to faulty programming in the central computer (PCM), it is possible in affected vehicles that the reversing camera will not switch on as per the specifications. As such, under certain circumstances, only ParkAssist is displayed on the central computer, and the reversing camera is not activated as required. Further software optimizations are available for various control units for the Taycan. As part of this campaign, the control units are reprogrammed using the PIWIS Tester to the current VR11 software network

An overview of the new features that will be implemented with the software update can be found in the appendix under \Rightarrow Technical Information 'Overview of new features of the software update'.

Actions:

- Re-program the central computer (PCM) with the updated data record
- Re-program the instrument cluster with the latest PIWIS Tester software release
- Minimum requirement: Release 42.000.055 (or higher)
- Replace Owner's Manual in the on-board folder in the vehicle with an updated version

Checklist:

Due to the high number of programming steps **incorrectly** carried out as part of the last software update, a checklist was created to improve the overview of the work to be carried out. The checklist **must be** completed, signed and attached to the PQIS quality line in the PCSS.

For checklist, see ⇒ Technical Information 'Checklist'

Affected Vehicles: Only vehicles assigned to the campaign (see also PCSS Vehicle Information)

Scope 1: Update to software combination VR11 (valid for vehicles in Stop Delivery)

Scope 2: Update to software combination VR11 (valid for vehicles in Recall)

Required tools

Tools:

- P90999 P90999 PIWIS Tester 4
- Battery charger with a current rating of at least 90 A, e.g., VAS 5908 battery charger 90 A
- USB storage medium Type A+C 32 GB (for PCM update)
- USB storage medium, Type C (for on-board Owner's Manual update)

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Re-programming central computer (PCM) other control units



Information

Before starting programming, the battery charger must necessarily be:

- Switched off and on once; the battery charger display **must** be off before starting it again because the battery charger automatically switches to trickle charging after 5 hours (default setting in the charger).
- Operate in charging mode.
- The vehicle must be on a level surface.
- Air suspension must be at the normal level.
- Switching off air-conditioning system.
- Vehicles with a PVTS contract must have Service mode activated.
- An active Internet connection with the PIWIS Tester must be maintained.
- To log in using the PIWIS Tester, the technician is required.
- Place the original remote control in the emergency start tray (note the position)!
- The PIWIS Tester must not be charged using the cigarette lighter!

Work Procedure:

- 1 The prerequisites for control unit programming are described in the Workshop Manual ⇒ Workshop Manual '9X00IN Basic Instructions and Procedure for Control Unit Programming Using the PIWIS Tester'.
- 2 After the backup documentation process, the integration test is started automatically. The result is **initially to be ignored**.
- 3 Create Vehicle Analysis Log (VAL) using the PIWIS Tester. Mark the vehicle analysis log you have just created with the attribute "Pre-VAL" and, after carrying out the campaign, return it using the PIWIS Tester.
- 4 Update software for various control units (sequence 1).(Valid for all scopes)

For specific information on control unit programming during this campaign, see the table below.



Information

Please inform the customer that the set values are lost after updating the instrument cluster.

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Required PIWIS Tester software release:	43.000.055 (or higher)
Type of control unit programming:	Control unit programming using the 'Campaign' function in the additional menu on the PIWIS Tester by entering a programming code.
Programming code:	C1U3B
Programming sequence:	Read and follow the information and instructions on the PIWIS Tester during the guided programming sequence.
	Do not interrupt the programming and coding process.
	After programming has been carried out, the result of the programming must be checked and, in the event of deviations from individual control units, the corresponding control unit must be re-programmed or re-coded.
	A backup documentation process for the re-programmed software releases starts as soon as programming and coding is complete.
Programming time (up to):	 201 minutes The duration of the programming the control units depends on the build status and can differ from the specified time.
Control units programmed in this campaign:	See ⇒ Technical Information '9X00IN Overview of control units VR11'
Procedure if error messages appear during the programming sequence:	⇒ Workshop Manual '9X00IN Troubleshooting'.
Procedure in the event of a termination in the control unit programming:	Continue the campaign sequence to the end, then carry out the integration test again when the test is complete and start programming from the integration test.
	Additional instructions for aborted programming ⇒ Technical Information '9X00IN Additional information if programming is aborted'

When programming is complete, another backup documentation process, including the integration test, is performed. The initial result is to be **ignored** because it sometimes displays control units as being faulty despite programming.

To check this, the integration test **must** be restarted on the start page by pressing the F3 button. This process must be repeated up to three times.

If this results in a discrepancy here, the relevant control unit **must** be re-programmed. The central computer (PCM) control unit is **not** to be programmed initially because this is programmed in sequence 2.

Sequence 2 may only be started after successful completion of sequence 1.

6 Select the Guest account from the central display (PCM) and activate **Privacy mode** (available in some countries).



Information

If Privacy mode is not active, programming may be aborted, resulting in a fault in the central computer (PCM). Central computers that are replaced as part of the workshop campaign are checked by Porsche AG; if private mode was not set in the central computer before starting programming, the costs will be re-debited.

7 Re-program the central computer (PCM) (sequence 2)

For specific information on control unit programming during this campaign, see the table below.

Preparing USB stick with required software (depending on country version)

Overview of software to be used for central computer (PCM): \Rightarrow Technical Information '9X00IN Overview of PCM update'

The battery charger **must be** switched off and on **completely** once **before** sequence 2 due to the automatic switchover (trickle charging).

Required PIWIS Tester software release:	43.000.055 (or higher)
Type of control unit programming:	In the control unit selection ("Overview" menu), select the PCM central computer control unit and select the "Service / Repairs" menu. Select the "Install software update" function and press F12 ("Next") to perform the software update.
Programming code:	C1U4B

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Programming sequence:	Read and follow the information and instructions on the PIWIS Tester during the guided programming sequence.	
	Do not interrupt the programming and coding process.	
	A backup documentation process for the re-programmed software releases starts as soon as programming and coding is complete.	
Programming time (up to):	32 minutes	
Control unit programmed in this campaign:	See ⇒ Technical Information '9X00IN Overview of control units VR11'	
Procedure if error messages appear during the programming sequence:	⇒ Workshop Manual '9X00IN Troubleshooting'.	
Procedure in the event of a termination in the control unit programming:	Repeat control unit programming by restarting programming.	
	Additional instructions for aborted programming \Rightarrow Technical Information '9X00IN Additional information if programming is aborted'	

8 Update the Owner's Manual in the PCM. For more information, see ⇒ Workshop Manual '9X00IN Diagnostic system: Perform vehicle handover' (Installing Onboard Owner's Manual section)



Information

The display of the electronic Owner's Manual can take up to 10 minutes after updating the central computer. During the test drive, check whether the electronic Owner's Manual are displayed on the central computer.

- 9 Carry out PSM position detection, pressing the brake and P-button and shifting the gears from P to R to N and back to P.
- 10 Standardize the side windows.



Information

The wheel electronics must be taught during the test drive and must **not** be carried out by the technician.

11 Remove the PIWIS Tester (VCI) from the vehicle.

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- 11.1 Lock the vehicle.
- 11.2 Establish bus idle for at least 5 minutes.
- 11.3 Re-connect the PIWIS Tester (VCI) after bus idle.
- 12 Read out all **fault memories** process and delete existing faults if necessary.



Information

If control units are found to have faults that are **not** caused by control unit programming, these must first be **found** and **corrected**. This work **cannot** be invoiced under the workshop campaign number.

Press F3 to start the integration test in the control unit selection.

All affected control units should now be successfully re-programmed or checked in the control unit overview and their status.



Information

If a deviation in the system test is still indicated despite programming being carried out, this must be repeated. If the deviation persists, contact Technical Support.

- 14 Create Vehicle Analysis Log (VAL) using the PIWIS Tester.
 Mark the Vehicle Analysis Log you have created with the attribute "Post-VAL" and, after carrying out the campaign, return it using the PIWIS Tester.
- 15 End the diagnostic application. Switch off the ignition. Disconnect the Tester from the vehicle.
- 16 Switch off and disconnect the battery charger.
- 17 Replace the Owner's Manual in the vehicle.

For an overview of the Owner's Manuals, see ⇒ Technical Information '9X00IN Overview of order numbers for Driver's Manuals'



Information

The vehicle must **only** be handed over to the customer using the new Owner's Manual.

- 18 Attach the completed checklist to the PQIS process line. ⇒ Technical Information '9X00IN Checklist'
- 19 Enter the campaign in the Warranty and Maintenance Logbook.

Warranty processing

Scope 1: Update to software combination VR11 (valid for vehicles in **Stop Delivery**)

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Labor time: 185 TU

Labor time:

Update software for various control units

Includes: Connecting and disconnecting battery charger

Connect and disconnect PIWIS Tester

Update various control units to software release VR11

(Sequence 1)

Update software for the central computer (PCM) (sequence 2)

Installing Owner's Manual in PCM Perform rework in the vehicle

Reading out and deleting fault memories

Replacing Owner's Manual

Creating Vehicle Analysis Log (VALs) before and after

campaign

Required materials:

ARB80000001 Owner's Manual* 1 piece
ARB80000002 Shipping costs** 1 piece

Invoicing: ⇒ Damage number ARB8 99 000, repair code 1

Scope 2: Update to software combination VR11 (valid for vehicles in **Recall**)

Labor time:

Update software for various control units

Includes: Connecting and disconnecting battery charger

Connect and disconnect PIWIS Tester

Update various control units to software release VR11

(Sequence 1)

Update software for the central computer (PCM) (sequence 2)

Installing Owner's Manual in PCM Perform rework in the vehicle

Reading out and deleting fault memories

Replacing Owner's Manual

Labor time: 201 TU

^{*} The cost of one Owner's Manual will be covered **for each vehicle**. For warranty invoicing, enter Part No. **ARB80000001** with the designation "**Owner's Manual**" as **accessories** costing **\$0.01**.

^{**} If you incur **shipping costs** when ordering the Owner's Manual, please invoice these costs under Part No. **ARB80000002**, with the designation "**Shipping costs**" as an additional part. Maximum cost **\$5.40**. Please document a copy of the invoice for this in the warranty claim.

Creating Vehicle Analysis Log (VALs) before and after campaign

Required materials:

ARB80000001 Owner's Manual* 1 piece
ARB80000002 Shipping costs** 1 piece

Invoicing: ⇒ Damage number ARB8 99 000, repair code 1

Overview of VR11 control units

Overview:

Overview of VR11 control units to be programmed		
Control unit	Programming time, including coding of all control units The number of control units to be programmed	
Sequence 1: Combined software update and automatic coding of various control units (Update via PIWIS Tester)	depends on the build status and may differ. Up to 201 minutes	
Includes:		
High-voltage charger (OBC)	up to 8 minutes	
Battery control unit (BMCe)	up to 9 minutes	
High-voltage converter	up to 3 minutes	
Rear-end electronics, BCM2	up to 4 minutes	
Front-end electronics, BCM1	up to 4 minutes	
Chassis control (PASM)	up to 10 minutes	
Active damper control / roll stabilization (PDCC), front	up to 11 minutes	
Active damper control / roll stabilization (PDCC), rear	up to 11 minutes	

^{*} The cost of one Owner's Manual will be covered **for each vehicle**. For warranty invoicing, enter Part No. **ARB80000001** with the designation "**Owner's Manual**" as **accessories** costing **\$0.01**.

^{**} If you incur **shipping costs** when ordering the Owner's Manual, please invoice these costs under Part No. **ARB80000002**, with the designation "**Shipping costs**" as an additional part. Maximum cost **\$5.40**. Please document a copy of the invoice for this in the warranty claim.

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Transverse lock	up to 1 minute		
Rear spoiler	up to 1 minute		
Front driver side door	up to 1 minute		
Front passenger side door	up to 1 minute		
High-voltage power electronics (PWR), rear axle	up to 2 minutes		
High-voltage power electronics (PWR), front axle	up to 2 minutes		
Tyre pressure monitoring	up to 2 minutes		
Air-conditioning system	up to 2 minutes		
Brake electronics (PSM)	up to 4 minutes		
Head-up display	up to 5 minutes		
Motor electronics (DME)	up to 2 minutes		
Instrument cluster	up to 52 minutes		
Over-the-air (OTA)	up to 21 minutes		
Connect	up to 26 minutes		
Gateway	up to 3 minutes		
Automatic coding of all control units	up to 24 minutes		
Sequence 2: PCM update (Update via PIWIS Tester and USB storage medium)	up to 32 minutes		

Back to the programming sequence \Rightarrow Technical Information '9X00IN for the central computer (PCM) and re-programming other control units'

Overview of new features of the software update

Overview:

Function	Description The increased robustness depends on the country and vehicle equipment	Cluster
High-voltage charger (OBC)	 Various increases in robustness, avoidance of possible fault displays on the instrument cluster 	Bug fix
Battery control unit (BMCe)	 Improvement of the status description of the battery – usable battery energy (UBE) indicator Various increases in robustness 	Optimization
High-voltage converter	Various increases in robustness	Bug fix
Rear-end electronics, BCM2	Various increases in robustness	Bug fix

Front-end electronics, BCM1	Various increases in robustness	Bug fix
Chassis control (PASM)	 Avoidance of possible fault displays Adjustment of fault trigger thresholds Various increases in robustness 	Bug fix
Active damper control / roll stabilization (PDCC), front	Various increases in robustness	Bug fix
Active damper control / roll stabilization (PDCC), rear	Various increases in robustness	Bug fix
Transverse lock	Various increases in robustness	Bug fix
Rear spoiler	 Activation of warning messages in the instrument cluster for faults in the radiator shutters (KJS) and spoiler failure from 140 km/h Various increases in robustness 	Bug fix
Front driver side door	 Avoidance of potential fault displays in the instrument cluster Various increases in robustness 	Bug fix
Front passenger side door	 Avoidance of potential fault displays in the instrument cluster Various increases in robustness 	Bug fix
High-voltage power electronics (PWR), rear axle	Various increases in robustness	Bug fix
High-voltage power electronics (PWR), front axle	Various increases in robustness	Bug fix
Tyre pressure monitoring	Various increases in robustness	Bug fix
Air-conditioning system	 Faster availability of assistance functions at sub-zero temperatures Improvement in temperature consistency Various increases in robustness and improvements in comfort 	Optimization
Brake electronics (PSM)	 Improved brake pedal feel Optimization of speed threshold Various increases in robustness and improvements in comfort 	Optimization
Head-up display	 Improvement of the direction and lane change display 	Optimization

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Motor electronics (DME)	Various increases in robustness	Bug fix
Instrument cluster	 Improved navigation display More harmonious warning tone when speed limit is exceeded Enhanced performance 	Optimization
Over-the-air (OTA)	 OTA capability for various components Additional increases in robustness 	Optimization
Connect	 Optimization of charging station display due to increased level of detail (charging performance display, type of charging pedestal) Improvement in Voice Pilot quality Enhancements in Bluetooth connectivity for in-car video, pairing of passenger headphones Improvement in audio quality and dropouts 	Optimization
Gateway	 Adjustment of the communication between the vehicle and all surrounding interacting road users and systems (V2X communication) Improved functionality 	Optimization
Navigation	 Enhancement in the functional scope to include settings such as "Avoid" and "Preferred" charging pedestals Improvement in SOC / range forecast when roadworks are on the route Optimization of charging station display due to increased level of detail (charging performance display, type of charging pedestal) 	Optimization
PCM	 Expansion of the ambient lighting colors Continuous display of current Air Quality indicator Visual enhancements to Apple CarPlay and Android Auto in navigation system Connectivity improvement to Apple CarPlay Improvement in availability of Connect services (weather, news, Spotify) Avoiding resets when entering specific individual addresses 	Optimization

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Overview of PCM update



Information

The central computer (PCM) software update is performed using a USB storage medium. The software version that is specific to each region must be **downloaded** using the software tool **PiUS** (Porsche integrated Update Service) and must be **installed** on a blank USB storage medium.

Pay particular **attention** to the following:

- For this PCM software update, the USB storage medium USB Type A+C 32 GB with the part number V04014999WW000 must be used.
- To use the software tool, one blank or re-writable USB storage medium is required for each individual software.
- The software available in PiUS must only be used in accordance with the instructions provided in a Technical Information published for this purpose.

The software mentioned here must **only** be used on the **vehicles assigned to the campaign**. Damage to the central computer cannot be ruled out if the software is used on other vehicles.

You will find further information on how to install and use the PiUS software tool in the PPN portal under *PiUS (Porsche integrated Update Service) goes live*.

Overview:

Part No.	Designation - Region	Vehicle allocation
976909000C	USB storage medium for PCM update – North America – Mexico	I-No. ER3 / ER4

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Overview of order numbers for Owner's Manual



Information

Effective immediately, **only** use the Owner's Manuals with order number WKD Y1A 03 y xx **25** for the **vehicles assigned to the campaign**. These reflect the technical status of the vehicles following the software update.

The order numbers for the various language versions of the updated Owner's Manual are provided in the following table. You can order the Owner's Manual in the quantity you need using the standard ordering process.

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All markets except Germany were automatically supplied with the new Owner's Manual in advance.



Information

A blank or re-writable USB storage medium is additionally required for installation of the onboard Owner's Manual

Parts Info:

	Designation	Ordering via		On heard Owned
Order No.	Designation - Language	DDOC		On-board Owner's Manual
WKDY1A03B2125	Owner's Manual - English - US		•	•
WKDY1A03B3125	Owner's Manual - French (Canada)			•

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Additional instructions if programming is aborted



Information

If individual programming or rework steps could not be carried out correctly, see Workshop Manual for the basic procedure for control unit programming using the PIWIS Tester \Rightarrow Workshop Manual '9X00IN Basic instructions and procedure for control unit programming using the PIWIS Tester - section on "Fault finding". :

In the event of a fault, logging must **always** be created during programming using **Ctrl** and **L** using the PIWIS Tester.

Porsche AG programmed approx. 100 vehicles before the campaign was published as part of an internal pilot project; **not one single** control unit had to be replaced in the vehicles.

As a general rule, if **aborted** during programming, programming must be continued. The entire sequence can be started again at any time using the campaign code. The control unit that has already been programmed is skipped or programming is started via the integration test.

You will also find further information and instructions specifically for the VR19.0.1 update in the table below:

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Work Procedure:

Control unit:	Situation:	Action:	
Cancelling individual control units:	One or more control units cannot be programmed or can no longer be accessed	 Check whether the control unit can be accessed using the PIWIS Tester or if bus idle does not have to be carried out Control unit still not accessible -> Remove fuse for control unit -> Ignition on -> Ignition off -> Re-insert fuse Control unit still not accessible -> Disconnect battery overnight Check whether the control unit is accessible Carry out programming individually using integration test F3 in the control unit overview 	
Error message DoIP switchover:	There is no DoIP switchover	 Switch off VCI and try again (do not operate VCI via WiFi) Use a different VCI Use another PIWIS Tester Check the PINs on OBD socket Checking fuses of OBD socket Check Ethernet lines between OBD socket and gateway (resistance measurement) 	
Chassis control	The control unit for chassis control aborts during programming but reports the correct software version	Enter campaign code EFP_J1_OW in the Additional menu. This programs the control unit again	
	Airbag cannot be locked	agaiii	

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Head-up display	The head-up display control unit cannot be reached	 Pull out fuse for head-up display control unit -> Remove fuse for control unit -> Ignition off -> Re-insert fuse Carry out programming individually using the integration test (F3 in the control unit overview
OTA control unit	Programming aborted	 Remove fuses from the OTA control unit. Use the PIWIS Tester to check whether the OTA control unit can be reached in order to check whether the correct fuse was removed (multiple fuses installed for the OTA control unit) Restart programming via Servsales and breakdown control
OTA control unit	Error message "Checksum incorrect"	Reset the ORU warning, then restart programming via Servsales and breakdown control
Rear end electronics	An error message appears on the PIWIS Tester when programming the rear end electronics	There can only be one remote control in the vehicle; this must be at the position as described in the ⇒ Workshop Manual '9X00IN Basic Instructions and Procedure for Control Unit Programming Using the PIWIS Tester' in the Workshop Manual If the sequence still stops: Check whether the remote control battery has sufficient voltage
Central computer (PCM)	The central computer freezes while loading	 Restart sequence 2 Perform the PCM factory reset using the guided PIWIS

Central computer (PCM)	The central computer control unit cannot be accessed	 Pull out fuse for central computer control unit -> Remove fuse for control unit -> Ignition on -> Ignition off -> Re-insert fuse
Central computer (PCM)	No start of programming	Programming is started via the additional menu and not in the central computer (PCM) control unit under Service / Repairs as described in the TI
Central computer (PCM)	Programming is not started or programming is interrupted	 For other topics that are not listed in the TI, a PRMS ticket must be created before replacing the PCM system
Log in to PPN	Electronic Owner's Manual cannot be installed due to a faulty Internet connection	 Always proceed as described in the work procedure! After the PCM update, the diagnostics must be completely closed before the electronic Owner's Manual can be installed using the PIWIS Tester
Parking brake (PSM)	Parking brake position lost after coding	Read the information on the instrument cluster and follow the instructions on the central display:
		 Press footbrake completely Move selector lever to "N" and wait 5 seconds After waiting for 5 seconds, operate the parking brake
		If the "Brake" warning light on the instrument cluster still comes on, perform calibration again and wait for longer
High-voltage converter, BMCe	Programming aborted	If only individual control units are programmed, this can result in programming being aborted. In this case, the system must be disconnected from the power supply and the programming must be carried out again.

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SoC display	SoC is not displayed	 Switch off ignition -> Remove fuse for the OBC -> Switch on ignition -> Switch off ignition -> Re-insert fuse -> Erase fault memory
Central computer control unit (PCM) – Sequence 3 (valid only for China)	Programming could not be completed successfully	Repeat sequence 3
Navigation databases	Error message "Invalid USB sticks"	Remove and plug the USB stick back in, and repeat the programming process.

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Checklist

Checklist:

Work step:	Scope:	Complet-
The checklist only refers to campaign ARB8 . A different checklist or another campaign must not be used.		ed:
1. Battery charger set to charging mode?	All	
2. Original remote control in emergency start tray (position noted)?	All	
3. Internet connection for PIWIS Tester active?	All	
4. Vehicle Analysis Log created?	All	
5. Sequence 1 performed?	All	
6. Battery charger switched off and on before programming?	All	
7. Select the Guest account from the central display (PCM) and activate Privacy mode?	All	
8. Sequence 2 performed?	All	
9. Rework performed in the vehicle?	All	
10. Bus idle performed for 5 minutes?	All	
11. Fault memory deleted?	All	
12. Integration test performed (at least 3 times in case of a deviation)?	All	
13. Result of the integration test fault-free?	All	
14. Vehicle Analysis Log created?	All	
15. Owner's Manual replaced?	All	

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16. Campaign entered in the Warranty and Maintenance logbook?	All	
VIN:		
Dealer number		

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