

 Tesla, Inc. Service Bulletin		Update Vehicle Software to Correct Time to Display Video from Rearview Camera	
SB-24-00-016 October 11, 2024			
Classification		Section/Group	Mobile Service
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)
Model	Model Year	Country/Region	Build Location
Cybertruck	2024	United States	Giga Texas
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

Certain Cybertruck vehicles may not display the video feed from the rearview camera within two seconds of shifting into reverse as required by FMVSS 111.

Correction

Inspect the vehicle's firmware version and if necessary, update the vehicle firmware to version 2024.32.5.2 or newer.

Correction Description	Correction	Time
Inspect Vehicle Firmware Version; No Update Necessary, Cybertruck	S012400016	0.06
Inspect And Update Vehicle Firmware To Correct Time To Display Video From Rearview Camera, Cybertruck	S022400016	0.06

Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle firmware version.

- If the vehicle is operating with a firmware version 2024.32.5.2 or newer, no further action is necessary. Use correction code S012400016.
- If the vehicle is operating with firmware version 2024.20 or 2024.20.100, then update to version 2024.32.5.2 or newer (refer to Service Manual procedure [00020003](#)). Use correction code S022400016.