



SIB 41 05 24

2024-10-02

RECALL 24V-711: RIGHT SIDE FRONT END CONNECTION

This Service Information Bulletin (Revision 02) replaces SI B41 05 24 **dated September 2024**.

What's New:

- Title changed to include Recall #
- Correction added
- Procedure added
- Parts Information added
- Claim Information added

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description	Production Date
F44	2 Series Gran Coupe	May 31, 2023 – November 27, 2023

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2023 - 2024 BMW vehicles that were produced between May 31, 2023, and November 27, 2023.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

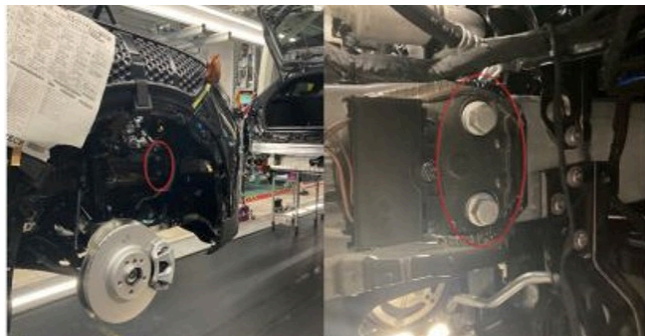
The Recall Notice and FAQ have been attached for further information.

CORRECTION

Inspect and torque the two bolts that secures the right-side frontend of the vehicle.

PROCEDURE

1. Remove the right front wheel weld cover following repair instructions 51 71 038 listed in ISTA/AIR.



2. Inspect that the two bolts that secure the front end are installed and review repair instructions 51 11 760 for the torque spec.

Note: If one and/or both bolts are missing, new bolts will need to be installed and torqued.

PARTS INFORMATION

Use and invoice the part number below when needed.

Note: Small parts, such as screws, nuts, and seals, which must be replaced in accordance with ISTA repair instructions, must be selected from the Electronic Parts Catalog in accordance with the corresponding vehicle type and invoiced under the special defect code of this technical campaign.

Part Number	Description	Quantity
07 14 7 411 870	Hex bolt with washer	If needed

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part above.

Repair Code:	0072680200	F44 Reworking right threaded connection on front end
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 77 650	Tighten the front-end threaded connections and, if necessary, retrofit a screw	6 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 77 102	Tighten the front-end threaded connections and, if necessary, retrofit a screw	8 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician’s RO notes and in the claim comments (For example: B41 05 24 WP 1), unless otherwise required by State law.

Reimbursement of Prior Customer Pay Repairs (TREAD Act)

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Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B410524 Recall Notice.pdf](#)

[picture_as_pdf B410524 24V-711-F44-FrontModule-FAQ-\(25Sep2024\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-711: Front End Connection – B41 05 24

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2023 - 2024 BMW vehicles that were produced between May 31, 2023, and November 27, 2023.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-711
Front Module
Model Year 2023-2024
BMW 2 Series Gran Coupe
Issue Date: 09/25/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023-2024 BMW 2 Series Gran Coupe models in the US are potentially affected.

Q2. What is the specific issue?

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been assembled according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The bolts will be inspected and, if necessary, tightened to the correct specifications for free which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.



SIM 41 01 24

2024-10-02

RECALL 24V-711: FRONT END CONNECTION

This Service Information Bulletin (Revision 2) replaces SI M41 01 24 dated September 2024.

What's New:

- Title changed to add Recall #
- Correction added
- Procedure added
- Parts Information added
- Claim Information added
- Attachments updated to add Recall #

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
U25	MINI Countryman	March 5, 2024 – June 28, 2024

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 5, 2024, and June 28, 2024.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall.

During vehicle assembly, the bolts which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

CORRECTION

Inspect and torque the two bolts that secures the front end of the vehicle.

PROCEDURE

1. Submit a TSARA info only case titled the SIM number of this bulletin. Information will be provided on what side of the vehicle needs to be inspected (left or right).

2. Depending on what side needs to be inspected, remove the front wheelwell cover (aka fender inner liner) following repair instructions 51 71 040 listed in ISTA/AIR.



3. Inspect the two bolts that secure the front end are installed. Review repair instructions 51 11 760 for the torque spec.

Note: If one and/or both bolts are missing, new bolts will need to be installed and torqued.

PARTS INFORMATION

Use and invoice the part number below when needed.

Caution: Small parts, such as screws, nuts, and seals, which must be replaced in accordance with ISTA repair instructions, must be selected from the Electronic Parts Catalog in accordance with the corresponding vehicle type and invoiced under the special defect code of this technical campaign.

Part Number	Description	Quantity
07 14 7 411 870	Hex bolt with washer	If needed

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part above.

Repair Code:	0072690200	U25 Reworking threaded connection on front end
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 77 651	Check rear safety belts (left and right), rework if necessary	7 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 77 103	Check rear safety belts (left and right), rework if necessary	8 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician’s RO notes and in the claim comments (For example: M41 01 24 WP 1), unless otherwise required by State law.

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Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

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Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf M410124 Recall Notice.pdf](#)

[picture_as_pdf M410124_24V-711-U25-FrontModule-FAQ-\(25Sep2024\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-711: Front End Connection – M41 01 24

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 5, 2024, and June 28, 2024.

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Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall
24V-711
Front Module
Model Year 2025
MINI Countryman S ALL4
Issue Date: 09/25/2024**

Q1. Which MINI models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 MINI Countryman S ALL4 models in the US are potentially affected.

Q2. What is the specific issue?

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been assembled according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by MINI of this Safety Recall that a remedy is available, please contact an authorized MINI dealer to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit miniusa.com/recall.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did MINI become aware of the issue?

MINI became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized MINI dealer as soon as possible to have the remedy performed. To locate your nearest authorized MINI dealer, please visit miniusa.com/dealer.

Q7. How will my vehicle be remedied?

The bolts will be inspected and, if necessary, tightened to the correct specifications for free which should take several hours.

Q8. Do I have to wait for MINI to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit miniusa.com/recall.