

Recall Campaign Bulletin



Mercedes-Benz

February 2025

TO: ALL MERCEDES-BENZ CENTERS

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| CAMPAIGN NO. | 2024100007 |
| CAMPAIGN DESC. | 24P5496234 |
| NHTSA ID | 24V704 |
| SUBJECT | Update Engine Control Unit Software – Wave 3 |
| MODEL(S) | S-Class (223 platform) |
| MODEL YEAR(S) | 2021 – 2023 |
| CAMPAIGN POPULATION | 7,615 (Wave 1) + 8,684 (Wave 2) + 10,872 (Wave 3) |

Campaign Technical Instructions

Prior to performing this Campaign:

Check the Vehicle Master Inquiry (VMI) to verify this campaign applies to the specific vehicle.

Always check for other open campaigns and perform them accordingly!

Review the entire campaign bulletin first, and perform the procedures exactly as described.

Order No. P-RC-2024100007

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

- Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
- Follow the operation steps exactly as described in XENTRY Diagnosis.
- Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
- If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure Step 2**.

If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762 and 02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Update engine control unit software.
 - i** To do this, select menu item "Quick test view → **N3/10 – Motor electronics 'MRG1AMGV8' for combustion engine 'M176' (ME)** → Adaptations → Control unit update → Updating of control unit software".
 - i** Then follow the user guidance in XENTRY Diagnosis.
 - i** Once the software update begins, continue with Step 3 of the Work Procedure.

NOTE: The following steps (check engine cover and check engine wiring harness for damage) should be performed while the engine control unit software update is being performed via XENTRY Diagnosis.

3. Remove engine cover and check for damage.
 - i** Melted areas may be present on the engine cover.
 - i** In the event of damage, the engine cover must be replaced.
4. Check engine wiring harness for damage.
 - i** Thoroughly inspect the engine wiring harness in the area above the engine compartment bulkhead near the windshield. In addition, inspect the intermediate areas of the engine using a flashlight to ensure the engine wiring harness is **not damaged**.
 - i** In the event of engine wiring harness damage: Capture informative pictures and clarify further repair procedure via **TIPS case**. Specify code **24P5496234** in your initial case notes.
 - i** In the event of a Check Engine Light, perform a quick test and check for left and right catalytic converter fault codes (P042000 and P043000).

If these fault codes are present: Capture informative pictures and clarify further repair procedure via **TIPS case**. Specify code **24P5496234** in your initial case notes.
5. Disconnect XENTRY Diagnosis.

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

| Damage Code | Operation Number | Description | Labor Time (hrs.) |
|-------------|------------------|---|-------------------|
| 54 962 34 | 02-9334 | Update Motor electronics (MRG1AMGV8) control unit software (with XENTRY Diagnosis connected) Includes: Simultaneously checking the engine cover and the engine wiring harness for damage. | 0.1 |
| | 02-4762* | Connect/disconnect diagnostic system (XENTRY Diagnosis) | 0.1 |
| | 02-5058* | Connect/disconnect starter battery charger (with XENTRY Diagnosis connected) | 0.1 |
| | 12-2264 | Check engine cover and engine wiring harness for damage | 0.1 |
| | 02-2186 | Only in the event of damage to engine cover and/or engine wiring harness, and/or fault codes P042000 and P043000 Create TIPS case with informative pictures of damage attached. Acc. no.: 54 962 34, code: 24P5496234 | 0.2 |

* Invoice operation item only once for each workshop order.

i **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.

i The following step applies to California dealers only.

Apply Proof of Correction Label (A 000 584 54 13) to area identified in **Figure 1**. Fill in the blank areas of the label. The “**Campaign No.**” for the California Proof of Correction is unique and must be entered as such (24V704), your “**Dealer Code**”, and the “**Date**” of the repair, using a black permanent marker.

i Note: Clean bonding surface prior to affixing label.



Figure 1

i The following step applies to California dealers only.

Provide the owner with the completed and signed Proof of Correction Certificate (A 000 584 42 14) (**Figure 2**), after you scan a completed form and attach to the RO. The recall number for the California Proof of Correction Certificate is unique and must be entered as such (24V704).

Figure 2

California Proof of Correction Parts Information

| Qty. | Part Name | Part Number |
|------|---|-----------------|
| 1 | Proof of Correction Certificate (CA Dealers Only) | A 000 584 42 14 |
| 1 | Proof of Correction Label (CA Dealers Only) | A 000 584 54 13 |

Warranty Information (California dealers please submit claim on a separate line of the same RO as the campaign)

| Damage Code | Operation Number | Description | Labor Time (hrs.) |
|-------------|------------------|---|-------------------|
| 212CA 00 | 02-0001 | Apply Proof of Correction Label and completed Proof of Correction Certificate | 0.1 |