



VOLUNTARY RECALL CAMPAIGN

Classification: EL25-010A	Reference: NTB25-047A	Date: November 19, 2025
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VOLUNTARY SAFETY RECALL CAMPAIGN 2019-2022 LEAF; HV BATTERY RETURN VISIT

This bulletin has been amended. See AMENDMENT HISTORY on the last page.
Please discard previous versions of this bulletin.

CAMPAIGN ID #: P5A23
APPLIED VEHICLES: 2019-2022 LEAF (ZE1)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary focus group incentive campaign on certain specific model year 2019-2022 LEAF vehicles which previously received interim remedy Lithium Battery Controller (LBC) software and have completed driving an additional 500 miles. Technicians will download battery performance log data and check for EV battery DTCs, and if applicable, contact FQA for further instructions. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

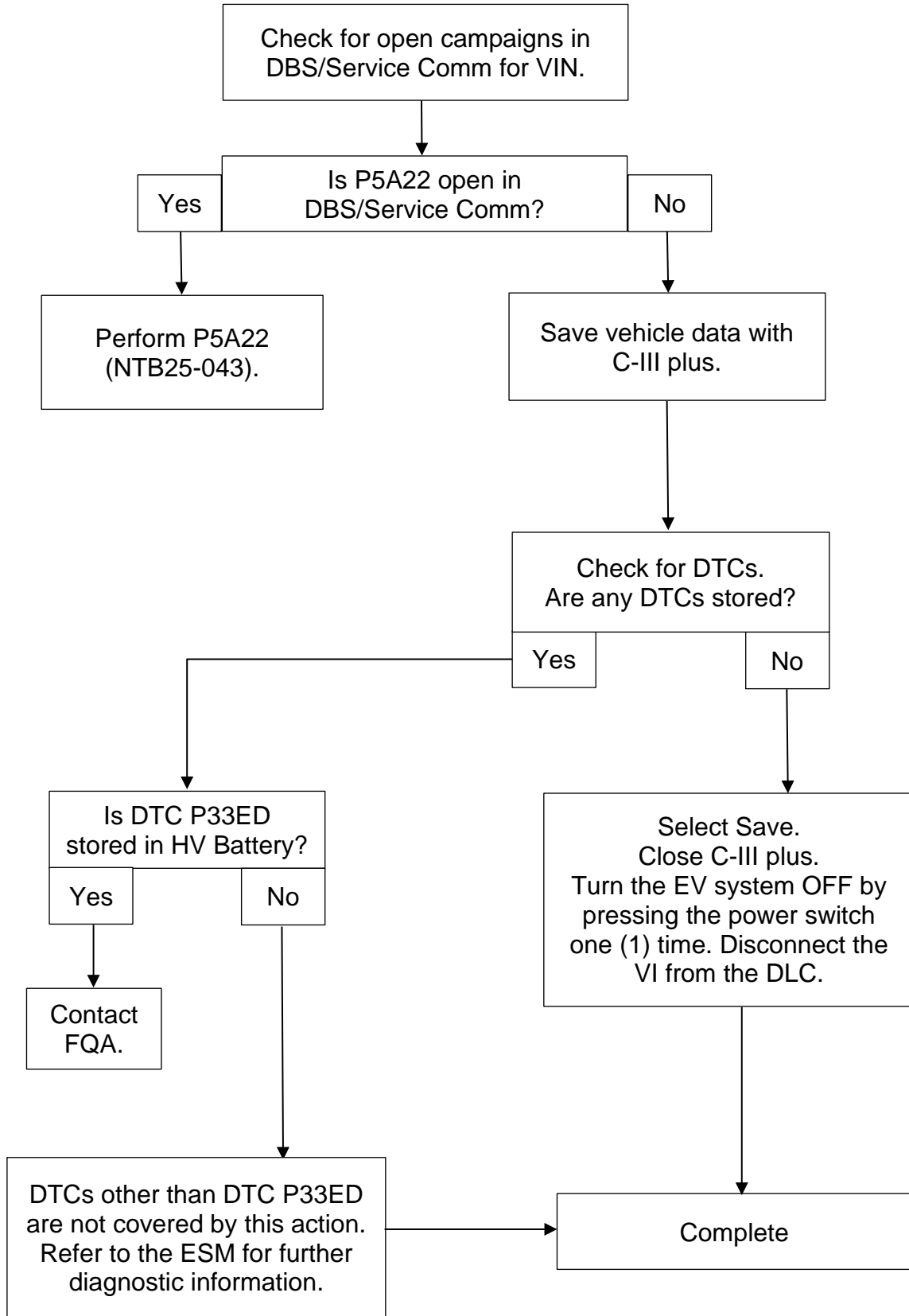
Nissan has assigned identification number P5A23 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

Repair Overview



SERVICE PROCEDURE

1. Connect the Vehicle Interface (VI) to the Data Link Connector (DLC).
2. Turn the vehicle ON (not Ready mode) by pressing the power switch two (2) times WITHOUT depressing the brake pedal.
3. Start C-III plus on the CONSULT PC.
4. After the VI is recognized, select **Diagnosis (All Systems)** on the RH side of the screen.

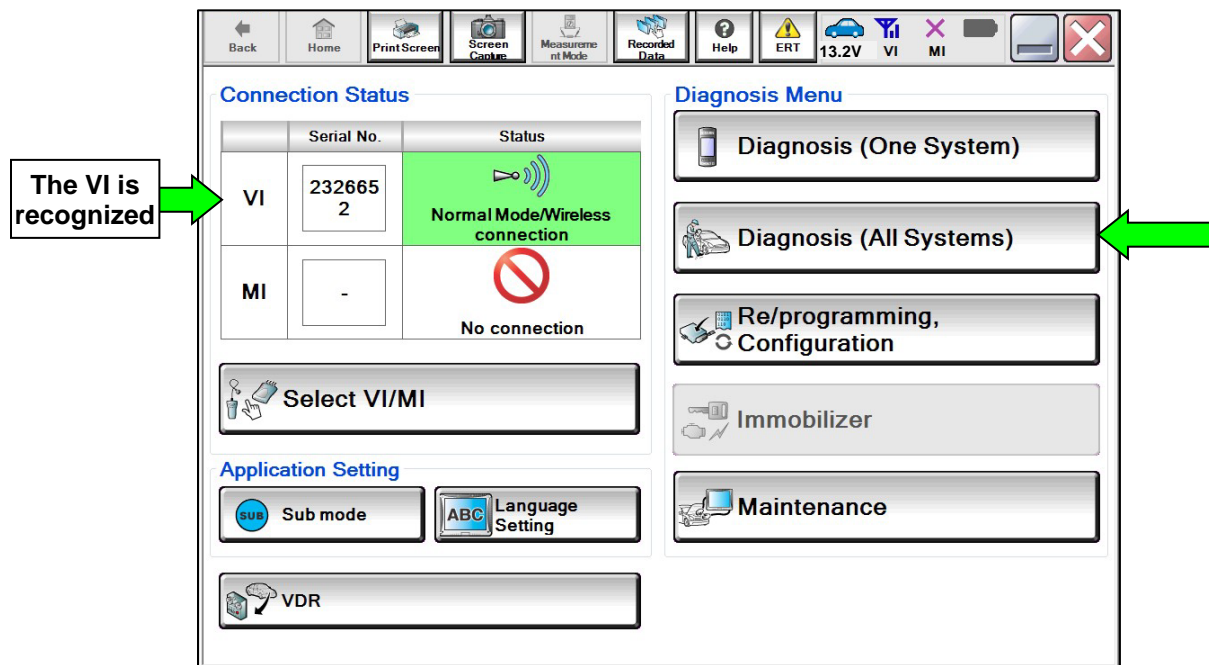


Figure 1

5. Select **Automatic Selection(VIN)**, and then select **Detect Vehicle**.

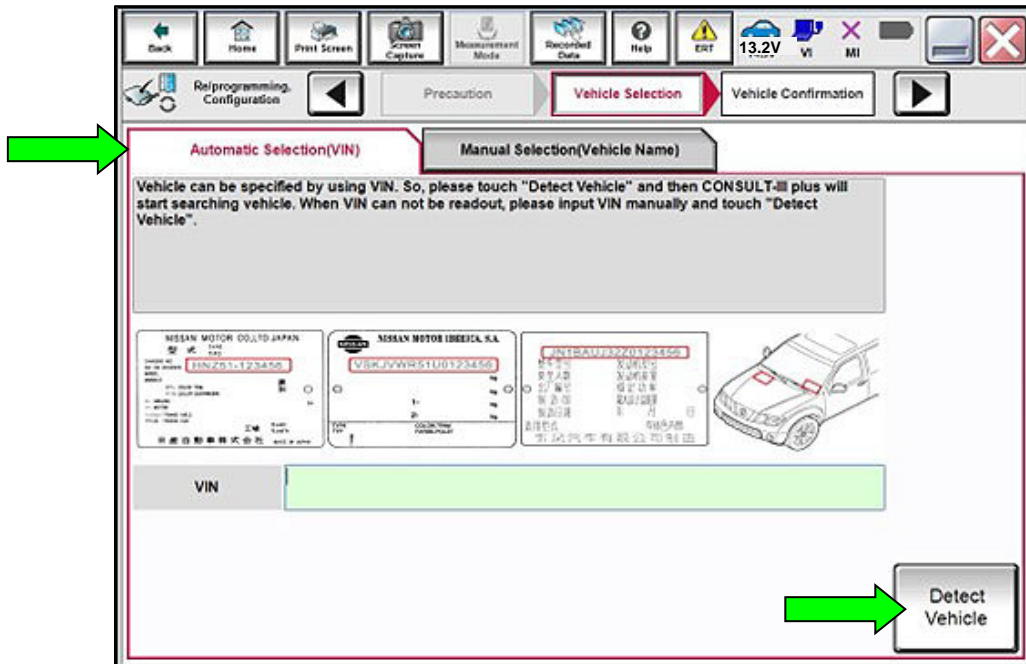


Figure 2

6. Confirm the **VIN or Chassis #**, **Vehicle Name** and **Model Year** are correct for the vehicle you are working on, and then select **Confirm**.

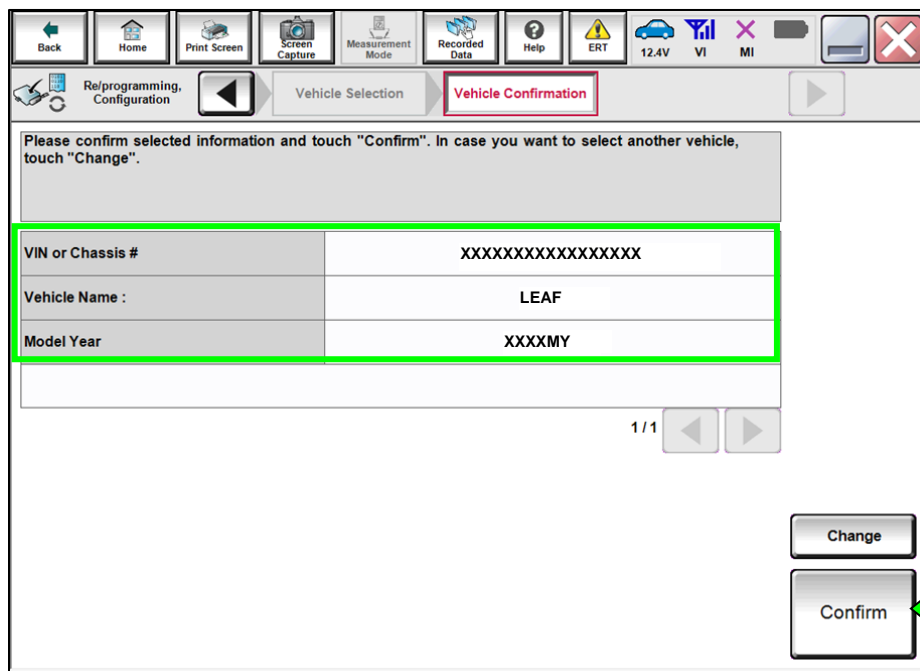


Figure 3

7. Allow the **System call** to complete.

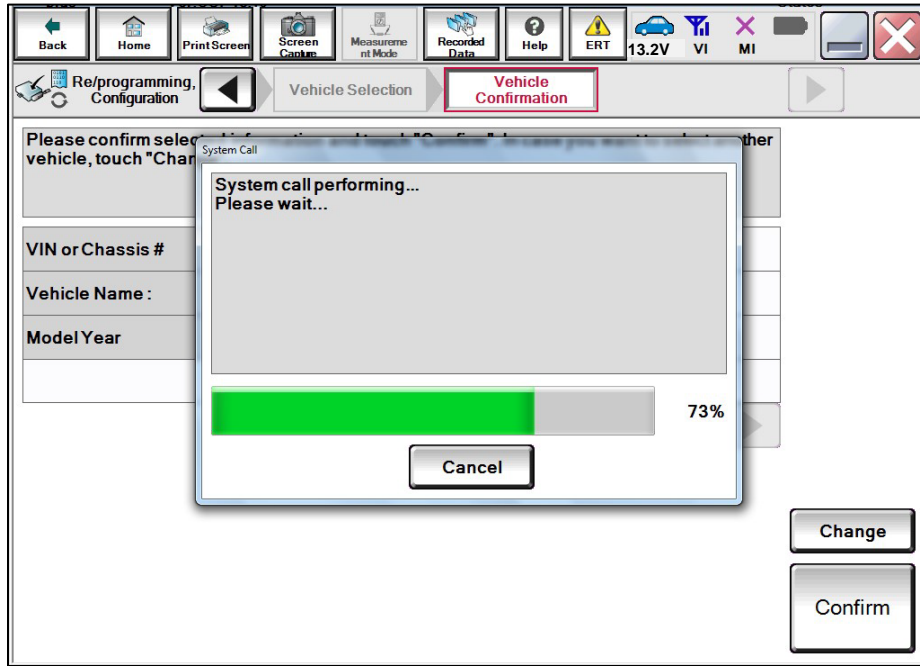


Figure 4

8. Select **Save**.

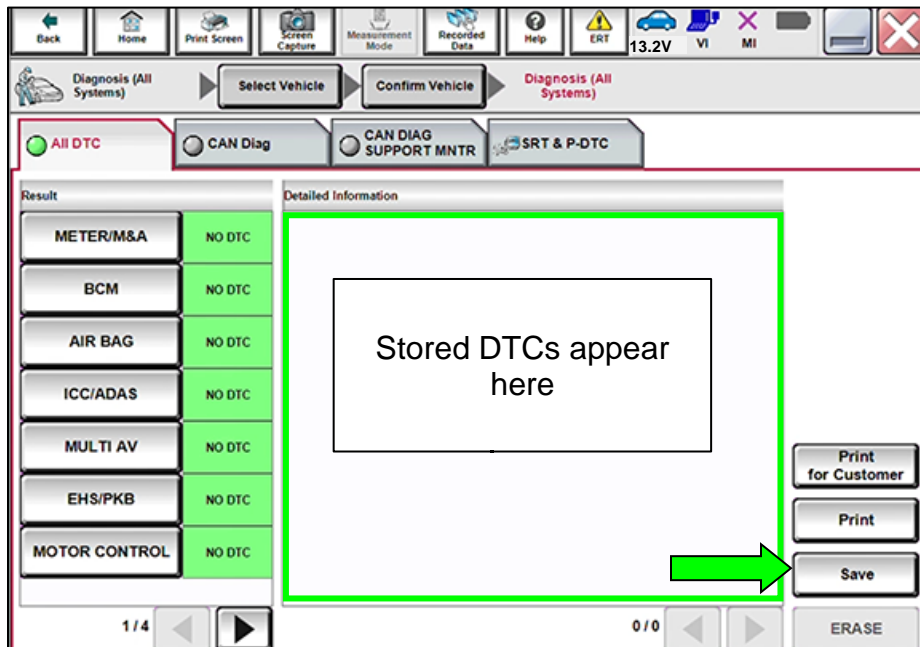


Figure 5

IMPORTANT: Do NOT change the save location.

9. Select **Save**.

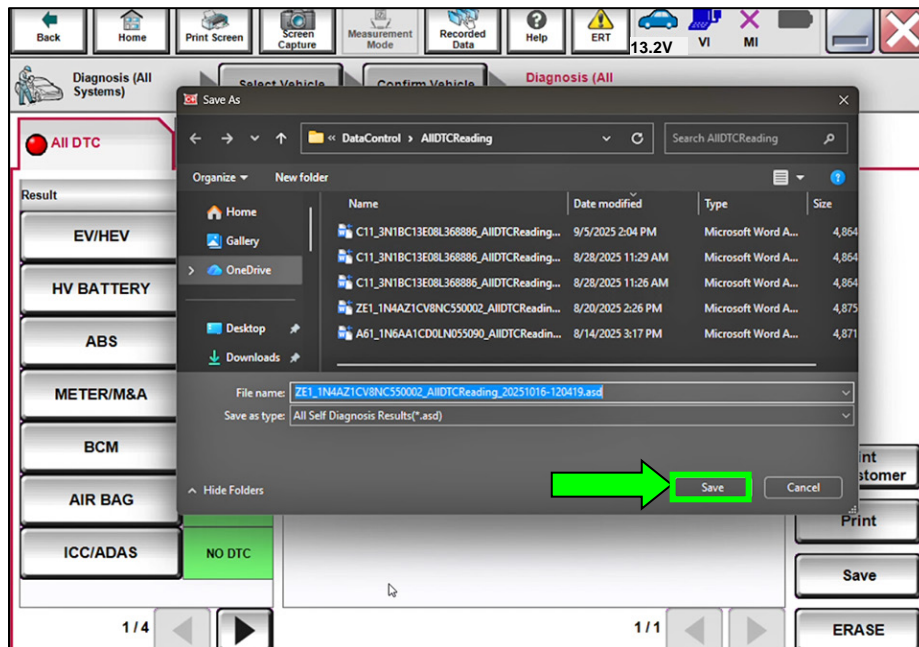


Figure 6

10. Check for DTCs.

- If NO DTCs are stored, skip to step 12.
- If DTC P33ED for “Battery Parallel Diagnosis” is stored in HV Battery, continue to step 11.

HINT: If any DTCs are stored (other than P33ED), they are not covered under this action. Refer to the ESM for further diagnostic information.

11. If DTC P33ED is stored, send an email to FQA_Inspection_Support@nissan-usa.com and include the below information.

- Dealer Name:
- Dealer Code:
- Email Subject Line: PNC- Leaf HV Battery
- Contact Name:
- Contact Phone Number:
- Contact Email Address:
- VIN:
- Include a photo or screen shot of the DTC stored in CONSULT
 - A response should be received in 24-48 business hours.

12. Close C-III plus.
13. Turn the EV system OFF by pressing the power switch one (1) time.
14. Disconnect the VI from the DLC.

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) ID	DESCRIPTION	OP CODE	FRT
P5A23	Check DTCs, P33ED NOT Set (OK)	P5A230	0.2
	Check DTCs, P33ED IS Set, contact FQA	P5A231	0.4

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 23, 2025	NTB25-047	Original bulletin published
November 19, 2025	NTB25-047A	APPLIED VEHICLES updated

