



PERSONAL SERVICE LAB

MASTERS OF CARE

Customer Legal Recall

MAS004379
(CLR 23-08)

From: Aftersales – TSO
To: Maserati Dealer Network
Auburn Hills, MI.
SEPTEMBER 19 2024

Customer Legal Recall # 749 – U.S. MY24, GranTurismo, GranCabrio – Body Control Module (BCM) software update

NOTE: Before starting this procedure, you MUST read these instructions carefully and completely.

MASERATI SAFETY RECALL NOTIFICATION

PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Maserati S.p.A and Maserati North America, Inc. (MNA) has decided that a defect that relates to motor vehicle safety exists in some MY 2024 GranTurismo and GranCabrio vehicles, that may have been built with a Body Control Module (“BCM”) software indicating an incorrect fuel level on the dashboard cluster.

Description of Vehicle Safety Recall #749

MNA has decided that the suspect vehicles that are included in this safety defect recall may contain the BCM software that indicates an incorrect fuel level which can result in an unexpected engine stall if the vehicle runs out of fuel while indicating that some fuel remains which can cause a vehicle crash without prior warning.

This repair procedure will be performed free of charge to the vehicle owner.

Which Vehicles Are Affected

Check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.

Vehicle Remedy Information

1. Before proceeding, please ensure that the Engine is OFF.
2. Connect a battery maintainer to the 12V battery (It is recommended to always use the E-XTEQ MAXIMUS to maintain minimum voltage and current draw requirements)
3. Connect the EVO to the vehicle, ensure that battery voltage is around 12.5V then select **BCM ► ECU Programming** and follow the prompts.

IMPORTANT! Please carefully follow the instructions given during this process. (Example: request to switch the ignition OFF).

Software version to be installed

ECU	F188 New
BCM	670353397

4. Procedure complete.

Parts Needed For The Recall

NO PARTS NEEDED

Warranty Information

Description	Code
Customer Legal Recall Number	749
Warranty code	24
Error code	063
Component Code	8.61.035
Operation Code	8.61.035.A (0,20 h)

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. (Maseratitechsupport@maserati.com)

Thank You for your continued support and cooperation.

Maserati North America Inc.
Aftersales Dept.

IMPORTANT SAFETY RECALL INFORMATION

September 19, 2024,

NHTSA Recall#: 24V679

Maserati Recall # 749

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A and Maserati North America, Inc. (MNA) has decided that a defect that relates to motor vehicle safety exists in some MY 2024 GranTurismo and GranCabrio vehicles, that may have been built with a Body Control Module ("BCM") software indicating an incorrect fuel level on the dashboard cluster.

MNA has decided that the suspect vehicles that are included in this safety defect recall may contain the BCM software that indicates an incorrect fuel level which can result in an unexpected engine stall if the vehicle runs out of fuel while indicating that some fuel remains which can cause a vehicle crash without prior warning.

The remedy is to conduct a voluntary recall of all affected vehicles to update the BCM software. The remedy will be performed free of charge to the vehicle owner. We will, of course, reimburse you for the labor necessary to carry out this recall campaign. The necessary label for this recall is currently available to the dealers, and owners will be directed to call their dealers for repairs.

Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer.**

This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle. If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,
Maserati Technical Safety and Regulatory Compliance