

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2024090009, September 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model G-Class (463 platform)**
Model Year 2019 – 2023

Function of the Rear Door Lock

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain G-Class (463 platform) vehicles, equipped with rear door locks for the US market, the passenger side rear door might not open, close, or lock according to current production specifications. Depending on the tolerances of the components within the lock, the passenger side rear door might not be fully closed even though it appears to be closed and could open while driving under certain types of driving maneuvers and road conditions. This could increase the risk of a crash or injury. Further, if the child safety lock is activated on the passenger side rear door and excessive force is used to attempt to open the door from inside the vehicle, the internal locking components may deform and prevent the door from being opened from the inside, which could increase the risk of injury in the event of a crash. An authorized Mercedes-Benz dealer will replace the passenger side rear door lock with an enhanced design, including those previously replaced or repaired under warranty.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 134 vehicles are affected.

Order No. P-RC-2024090009

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Function of the Rear Door Lock

Model 463

Work Procedure

1. Remove rear door lining on the passenger side.

i For basic data, see AR72.12-P-1010XG.

2. **Carefully** pull off the door foam membrane (Figure 1, A) from the rear door as shown.

i The door foam membrane does not need to be fully removed and will be reused!

3. Remove rear door lock on passenger side.

i For basic data, see AR72.12-P-2511XG.



Figure 1

4. Assemble complete unit consisting of door lock, central locking actuator motor with release cable, and door handle (Figure 2) and insert into door for assembly.

5. Assemble in reverse order.

i For basic data, see AR72.12-P-2511XG.



Figure 2

Primary Parts Information

Qty.	Part Name	Part Number
1	Door lock	A 463 730 42 02

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
73 910 05	12-2258	Replace rear door lock on passenger side. Includes: Remove/install door trim, replace Central locking actuator and mounting screws	0.8

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*