



St. Louis Office
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IMPORTANT SAFETY NOTICE

CK7G Unit Model

Serial Number Range from C01288 – C01587

[Muffler and Exhaust System]

Dear Customer:

CK Power has identified that certain CK7G units, including the unit(s) you purchased, may contain a defect with the muffler and exhaust system that could impact product performance and potentially pose safety concerns. **Please read this notice carefully, as it provides important safety information and instructions regarding this issue.**

Applied Units:

CK7G unit model, serial number range C01288 – C01587. NOTE: Current production units with serial numbers greater than C01587 have already been inspected and repaired and excluded from this notice.

Reason for Notice:

The Applied Units may contain a defect with the muffler and exhaust system that could impact product performance and potentially pose safety concerns. Specifically, CK Power has determined that, on some CK7G units, the insulated exhaust port outlet to the exhaust muffler inlet pipe may degrade over-time and prematurely fail under certain operating conditions. Such failure may present concerns regarding damage to component parts as well as potentially posing a fire risk. CK Power has received no notice of personal injury resulting from this condition.

What Should You Do:

Please immediately stop using the Applied Units. The Applied Units should not be further used until the Inspection, Removal, and Installation section referenced below, and the steps detailed on the following pages of this Notice, are complete.

The Applied Units should be repaired/updated as detailed in the Inspection, Removal, and Installation. If you need assistance in completing these steps, please contact CK Power Product Support to coordinate an appointment for a free repair/update. CK Power Product support contact information is available here:

Phone: (314) 868-8620

Email: productsupport@ckpower.com

Inspection, Removal, and Installation:

Please refer to the following pages for inspection location and guidance as well as the required parts, tools, and installation and removal guide.

Please also note that to the extent your CK7G unit is also subject to the Notice provided by CK Power regarding the fuel line assembly on certain units (Serial Number Range C01288 – C01552), the work required under the Inspection, Removal and Installation detailed herein may be performed in conjunction with the Kit Installation detailed in the fuel line assembly Notice.

We apologize for any inconvenience this has caused and look forward to assisting you in addressing this issue. Additionally, if you have transferred ownership of the CK7G to another company or person, we would request that you advise us of their contact information so we can provide this information to them immediately. Thank you for your anticipated cooperation. Obviously the safety of our customers is the utmost concern.

September 14, 2023

CK7G-HC1 & CK7G-HC1HK EXHAUST SYSTEM INSPECTION INSTRUCTIONS

With the unit service access door open and belt guard removed, please reference pipe section identified below circled in red. Check for piping insulation damage an/or remove the insulation in the elbow section to evaluate the integrity of the exhaust pipe and replace as needed.



For muffler replacement, please reference the following pages for parts, removal and installation instructions.

CK7G-HC1 & CK7G-HC1HK EXHAUST REPLACEMENT PARTS

- Quantity 2 Exhaust Gaskets, Part Number: 2404149-S
- Quantity 1 Replacement Muffler, Part Number: 45-0882-02



Required Tools:

- 7/16" Hex (Enclosure Panel Hardware)
- 14 mm Hex (O2 Sensor Removal, Muffler Lower Tab Bolt)
- 13 mm Hex (Muffler flange Nuts)

CK7G-HC1 & CK7G-HC1HK MUFFLER REMOVAL INSTRUCTIONS

1. Disconnect Battery
2. Open Front Access Panel
3. Remove Side Panel (7 bolts Nearest Muffler)
4. Remove Roof Panel (4 bolts)
5. Unplug O2 Sensor
6. Remove O2 Sensor (14 mm Hex)
7. Remove Muffler Mounting Bolt (14 mm socket and wrench)
8. Remove Muffler Flange Nuts (13 mm Hex)
9. Remove Access Door (Pin, Plug, Cables)
10. Remove Access Door Frame (7/16" Hex)
11. Remove Old Gaskets
12. Reinstall In Reverse Order



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**Bottom View of Muffler Mounting Bolt Nut

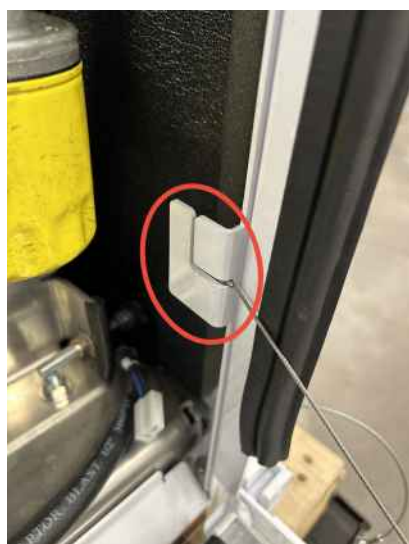
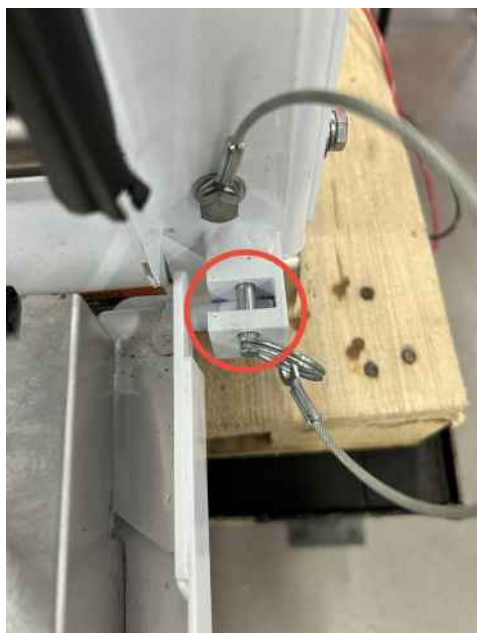
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