

Recall Bulletin 240809REV



RECALL BULLETIN: 2408096REV
YEAR(S) AFFECTED: 2018-2025
PRODUCT(S) AFFECTED: <u>FLEETWOOD</u> FLAIR FLEX FORTIS PACE ARROW STORM <u>HOLIDAY RAMBLER</u> ADMIRAL ADMIRAL XE ECLIPSE INVICTA VACATIONER XE
MONTHS OF MANUFACTURE: MARCH 28, 2017 - July 12, 2024
MODEL(S) AFFECTED: ALL
SUBJECT: FRONT OVERHEAD
ISSUED: OCTOBER 2024
2024 REV Recreation Group, Inc.

The purpose of this Recall Service Bulletin is to inform REV Recreation Group dealers of the need to re-secure the front overhead cabinet on certain 2018-2025 Fleetwood Flair, Flex, Fortis, Pace Arrow, Storm and Holiday Rambler Admiral, Admiral XE, Eclipse, Invicta & Vacationer XE motorhomes. A list of affected motorhome serial numbers appears at the end of this bulletin. There are a total of 4915 motorhomes affected by this recall.

CONDITION:

On motorhomes affected by this recall campaign with the HappiJac drop down bed option, the fasteners that hold the front overhead cabinet to the bottom of the drop-down bed platform may come apart or break allowing the overhead cabinet to detach.

DEALER CORRECTIVE ACTION:

Follow the attached repair bulletin to re-secure the front overhead cabinet used on certain vehicles built between March 28, 2017, and July 12, 2024.

ATTENTION SERVICE, WARRANTY AND PARTS MANAGERS:
**All prior Authorization Approvals must go through REV RV Dealer
 Technical Support (800) 816-9825**



WARRANTY LABOR ALLOWANCE:

Recall 240809REV Front Overhead Cabinet (Prior Authorization & Repair Photos are Required)

Use Flat Rate Codes: 6318 11 Inspected/Non-Defective
 Time Allowed: .2 hr.

Use Flat Rate Codes: 6318 12 Inspected/Defective/Repaired
 Time Allowed: 1.0 hr.

RECALL KIT PARTS:

- **FRONT OVERHEAD CABINET KIT** must be ordered from revrvparts.com OR CALL REV Parts (800) 509-3417
Kit # 10903718

Recall kit includes: Aluminum angle, attachment brackets and fasteners

****READ THE FOLLOWING BULLETIN CAREFULLY****

NOTE: PRINT PAGES 1-8 FOR REPAIR PROCEDURE ONLY

Federal law (section 154 of the national traffic and motor vehicle safety act of 1966) requires that: If you have received a notice of recall or failure to comply from REV Recreation Group or any component Manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

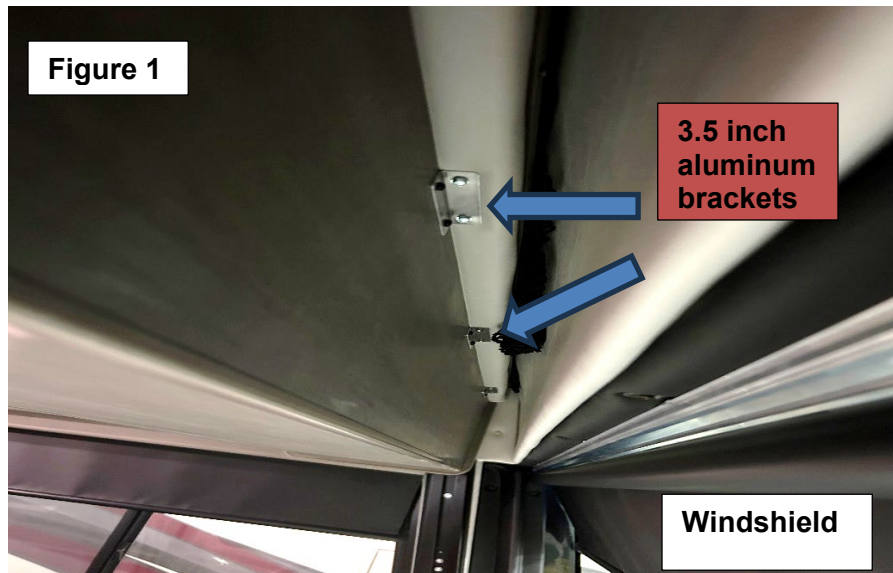
"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

PRE-REPAIR INSPECTION:

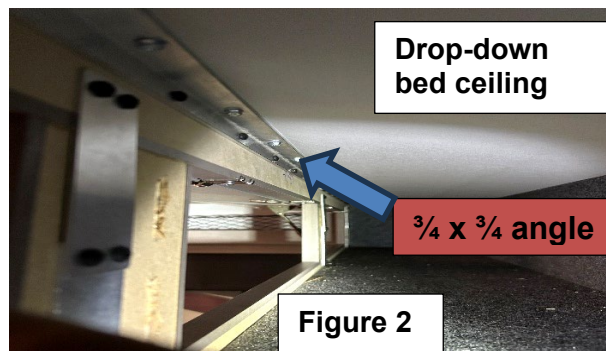
- Use industry safety precautions while performing this recall.
- Park the motorhome on a dry, level paved surface. Place the transmission into park and engage the parking brake.
- Turn off the ignition and remove the keys. Maintain control of the keys until all repairs are performed.
- Chock the wheels to prevent movement.

REPAIR PROCEDURE:

- 1) Verify the unit in question is on the recall list and has the HappiJac drop down bed option.
- 2) If the unit does not appear in the recall population and does not have a HappiJac drop-down bed, this recall does not apply.
- 3) Ensure that the recall has not been previously performed. **See figures 1 and 2.**
- 4) **Figure 1** is the area where the overhead cabinet attaches to the bottom of the drop-down bed **nearest to the windshield**. If there are 6 aluminum angle brackets (3.5 inch long) mounting the overhead cabinet to the bottom of the bed, take a photo for the claim.



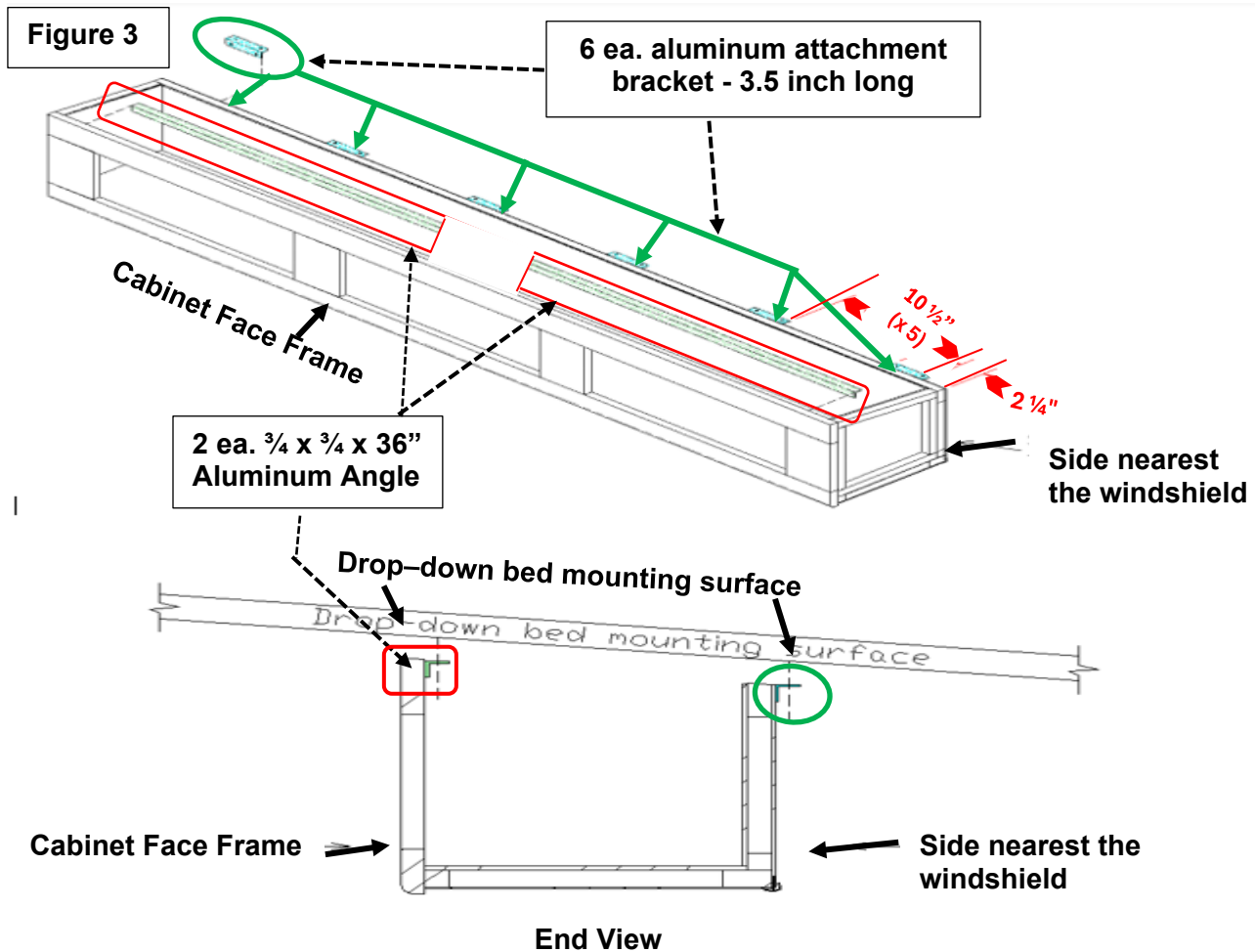
- 5) **Figure 2** shows $\frac{3}{4} \times \frac{3}{4}$ aluminum angle just inside the overhead face frame securing the overhead cabinet to the bottom of the drop-down bed in place of a wooden cleat. Please take a photo for the claim.

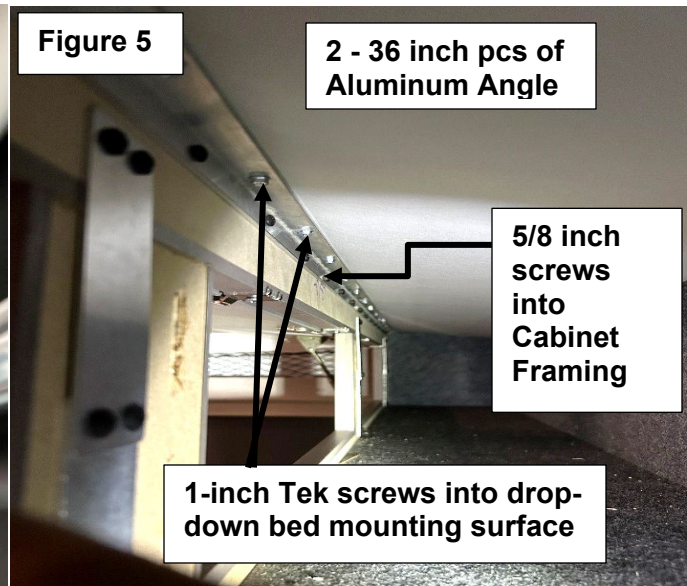
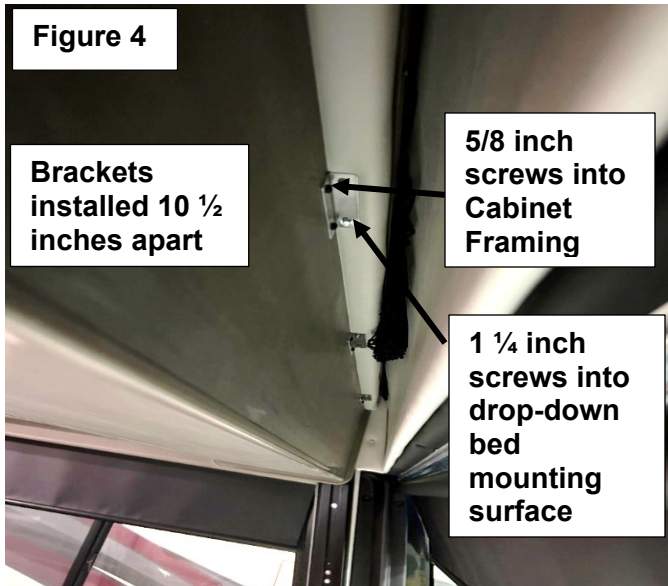


- 6) If both sets of brackets are installed as described above and on **Figures 1 and 2**, **stop, take pictures and submit a claim for inspected and not defective using Flat Rate Code 6318 11**
- 7) If either the long angle aluminum sections or the smaller aluminum attachment brackets are missing in any combination, the recall will need to be completed.

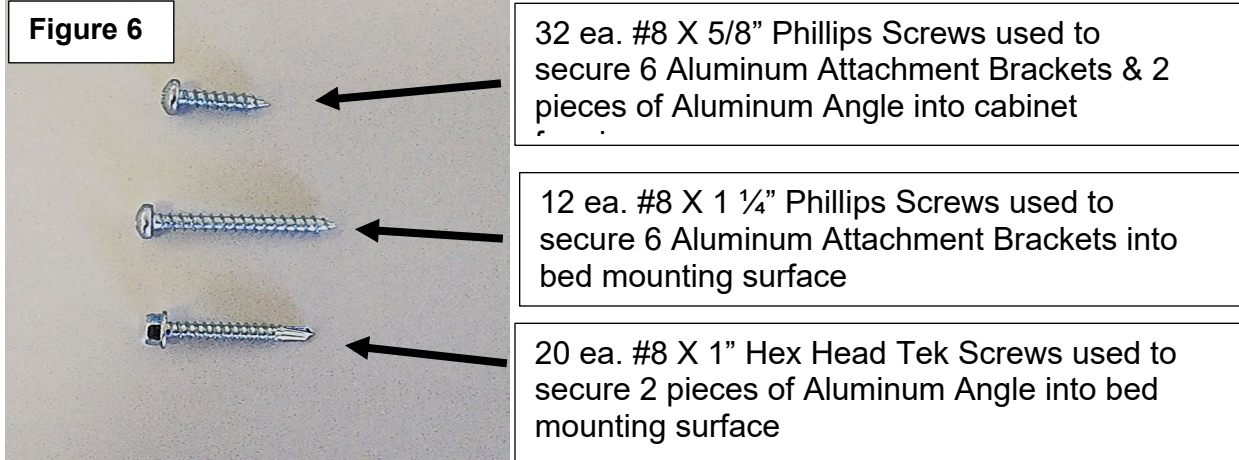
While inspecting this area, make sure to check the securement of the side overhead wings adjacent to the front overhead. Call Dealer Tech (800) 816-9825 if this area needs attention.

Once validation is made that the recall repair is required, carefully review the drawing below (**Figure 3**) and (**Figures 4 & 5**) on the next page to help familiarize and gain a better overall perspective before proceeding to step 8.





3-sets of Screws supplied in Recall Parts Kit



8) Follow the steps outlined below carefully and remove all contents from the overhead cabinet.

Caution: You must use a 1/2 inch drill stop on an 1/8-inch drill bit to prevent damage or drilling through the wooden face frames.

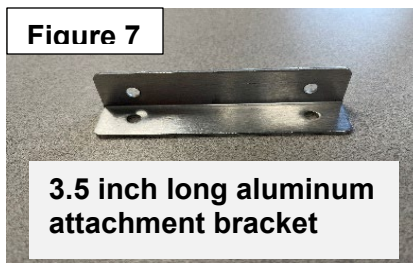
9) Cover the dash with material to protect it during this repair procedure. Make sure you are not wearing anything that could damage the dash, IE: shoes, clothing or tools. As you may have to lean on the dash.

Note: You may want to lower the drop-down bed about 18 inches for better access to the rear face frame of the overhead required for steps, 11-15.

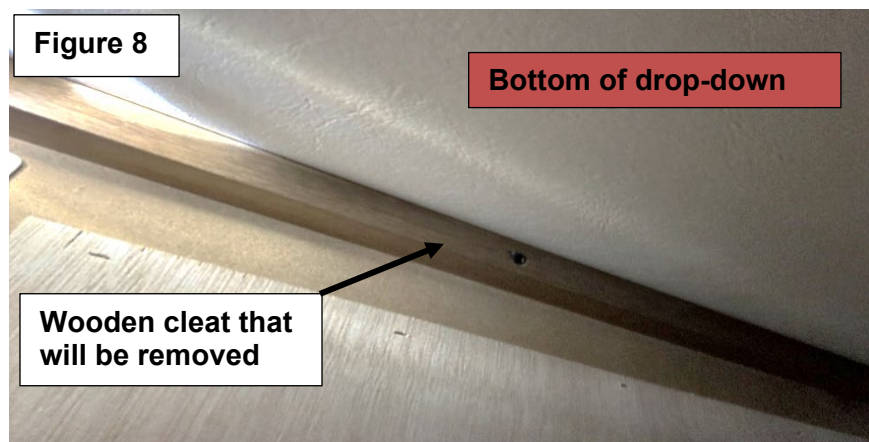
10) **Do not remove the front overhead as part of this procedure.**

11) Once the dash is protected, locate the attachment point of the front overhead cabinet nearest to the windshield. See figure 4 for reference.

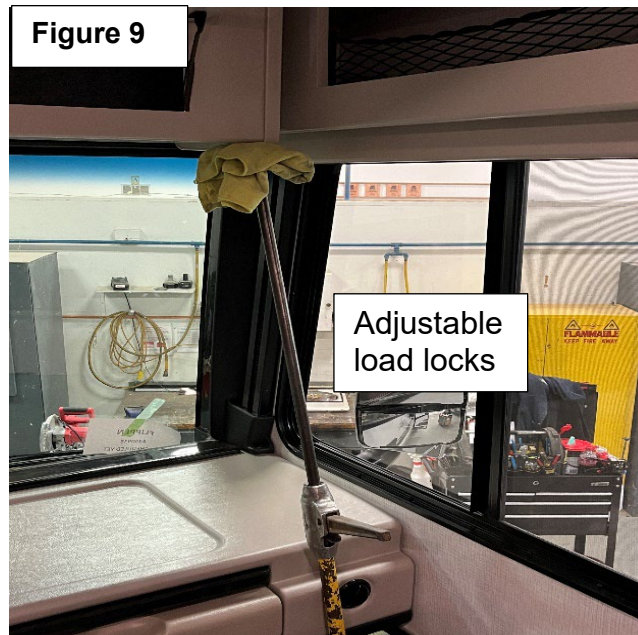
12) Included in the parts kit are 6 aluminum angle attachment brackets 3.5 inches long, used to reinforce the existing mounting process. No disassembly should be necessary. See figure 7.



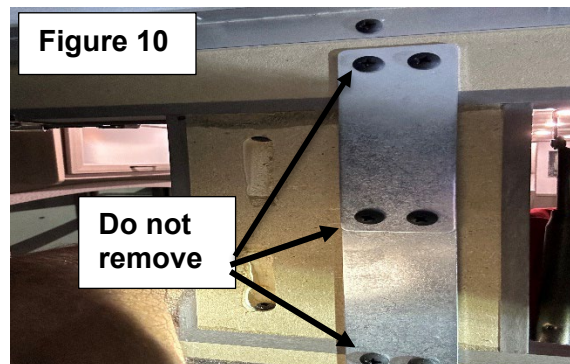
- 13) Measure from the end of the cabinet 2 ¼ inches from the outer edge of the cabinet, inward as shown in **Figure 3 on page 3**. Mark the measurement and install the first bracket to the rear cabinet using (2) 5/8-inch screws into the wood face frame. Make sure the bracket is in line with the upper plane of the cabinet rear face frame.
- 14) Evenly space the 5 remaining brackets spacing them out 10 1/2 inches apart and mark them accordingly. **See figure 3 on page 3**.
- 15) Install the 1 1/4-inch screws to mount the previously installed 3.5-inch aluminum brackets into the bottom of the drop-down bed surface. Make sure the screws are snug.
- 16) Relocate yourself to the cabinet face frame where the doors are attached.
- 17) Open the front overhead cabinet doors. Relocate the drop-down bed back to the travel position.
- 18) Look inside the cabinet and locate the upper wooden cleat stapled (and possibly screwed) to the back of the face frame. It will also be screwed to the bottom of the drop-down bed. **See Figure 8**
- 19) Remove the screws that attach the cleat to the bottom of the drop-down bed **first**. Allow the overhead to hang slightly which will allow better access to the screws going into the face frame with a right angled driver.



Note: Ensure the overhead is properly and safely supported prior to continuing. **Consider propping up with Port-a-Power equipment or a load lock on each corner so it is tight to the bed bottom. Use caution to not damage the cabinet. See figure 9**



Note: Do not remove any screws that attach the styles to the upper and lower rails. **See Figure 10**



20) Carefully remove the staples/screws from the cleat to the face frame. **Caution:** Carefully pry off the cleat without damaging the cabinet openings.

21) Remove and discard the cleat from the overhead cabinet.

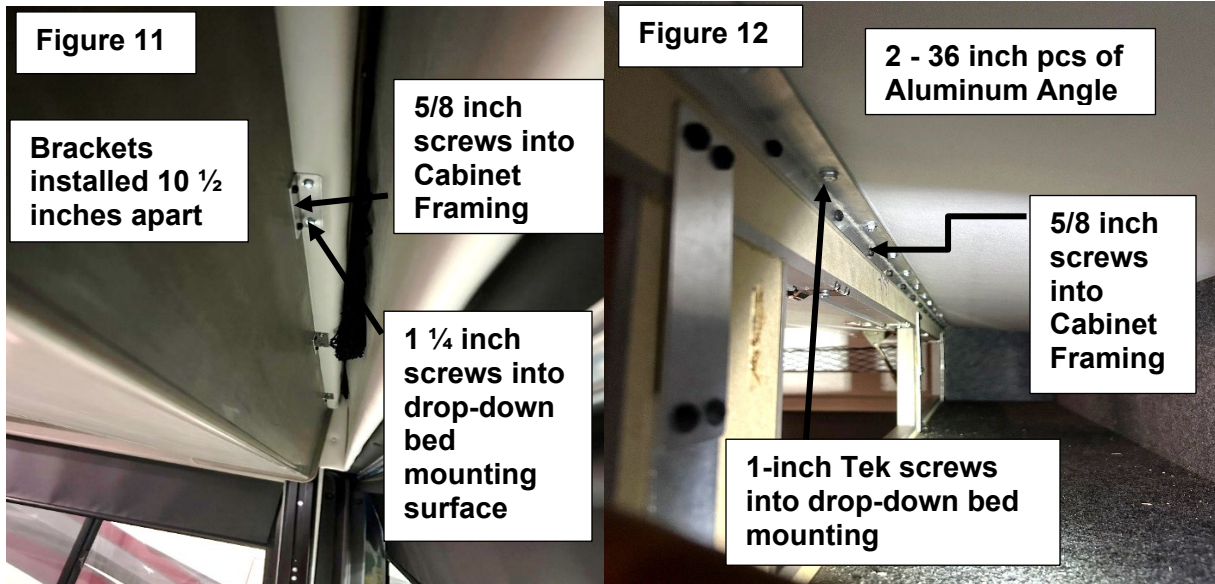
22) Locate the 2-piece sections (3 feet each) of the aluminum angle in the parts kit.

Caution: You must use a 1/2 inch drill stop on an 1/8-inch drill bit to prevent damage or drilling through the wooden face frames.

Note: The aluminum angle has holes predrilled in it. It is required to install screws in every hole on both sides of the angle once the overhead is mounted at the end of this procedure.

23) Test fit and mark the holes for each 3-foot aluminum piece. Predrill and attach 2 of the 5/8-inch screws in each aluminum section to the face frame making sure the aluminum bracket fits tight to the wood cabinet. Predrill each of the remaining screw holes into the wooden face frame. Note: Attach the angle to the wooden face frame first.

- 24) Once the face frame is predrilled, install the remainder of the 5/8-inch screws, finish attaching the aluminum angle to the wooden face frame.
- 25) Next secure the 1-inch hex head screws through the aluminum bracket through the existing holes (previously attached) up to the bed bottom. Repeat process for both sections. **See figures 11 and 12 for a finished representation.**



- 26) Screw the aluminum tight to the bottom of the bed. Look at the exterior of the cabinet and ensure the cabinet fits snug to the bed.

Note: Make sure to clean any wood shavings or debris from the dash and overhead. Remove protection material from the dash.

WARRANTY LABOR ALLOWANCE:

Recall 240809REV Front Overhead Cabinetry (Prior Authorization and Photos are Required)

Flat Rate Code: 6318 11 Inspected/Non-Defective

Time Allowed: .2 hr.

Flat Rate Code: 6318 12 Inspected/Defective/Repaired

Time Allowed: 1.0 hr.

TOOLS AND PPE

- Power driver and right-angle driver, drill
- 1/8-inch drill bit with drill stop (set at 1/2-inch depth)
- Phillips screw bits
- Stiff blade putty knife
- Port-a-Power or Load Lock type equipment
- Blankets to protect the dash
- Tape Measure
- Flashlight

**PARTS NEEDED - Kit # 10903718 must be ordered from revrvparts.com OR
CALL REV Parts (800) 509-3417**

Kit #10903718 includes

- 2 ea. $\frac{3}{4}$ x $\frac{3}{4}$ x $\frac{1}{8}$ X 36" Aluminum angle
- 6 ea. Aluminum Attachment Brackets
- 32 ea. #8 X $\frac{5}{8}$ " Phillips Sheetmetal Screws
- 12 ea. #8 X 1 $\frac{1}{4}$ " Phillips Sheetmetal Screws
- 20 ea. #8 X 1" Hex Head TEK Screws

**ALL APPROVALS, and CLAIM PAYMENTS must go through REV RV Technical Support
at (800) 816-9825.**

NOTE: PRINT PAGES 1-8 FOR REPAIR PROCEDURE ONLY

*******UNIT LIST POPULATION STARTING ON PAGE 9*******