

# SAFETY RECALL

NORTH AMERICA

## 2nd Row Child Tether Anchor Weld



Reference: 85B / NHTSA 24V-586

FCA US LLC



Remedy available for  
2024 (WL) Jeep Grand Cherokee L

Template Version 1.0

Revision	Edition	Detail
1	October 2024	Repair to be performed section revised.

### SYMPTOM DESCRIPTION

The 2nd row child tether anchor on about 243 of the above vehicles may have been built with defective welds, which may result in reduced occupant restraint capabilities. A tether anchorage separating from the vehicle seat may increase the risk of injury to the occupant of the child seat in a crash.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 225 S6.3.1 requires that, "Strength requirements for tether anchorages [...] when tested [...] in accordance with S8 [...] must not separate completely from the vehicle seat or seat anchorage or the structure of the vehicle." Vehicles built with insufficient weld from the seat back frame to the child tether may not meet the FMVSS 225 strength requirement for tether anchorages.

### SCOPE

This recall applies only to the above vehicles equipped with one of the following second row seat configurations: 7-passenger 60/40 split bench (sales code CF1) or 6-passenger bucket seats (sales code CAW).

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

**IMPORTANT:**

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

### REPAIR TO BE PERFORMED

Install rivets to reinforce the existing child tether anchor structure on the left-side 2<sup>nd</sup> row seat back frame.

### ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

### COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Install rivets on one child tether anchor. 6-passenger bucket seats (sales code CAW)	23-85-B1-82	0.2
Install rivets on two child tether anchors. 7-passenger 60/40 split bench (sales code CF1)	23-85-B1-83	0.2

Labor Description	Number	Allowance
Floor Plan Reimbursement	95-95-95-97	Calculate See Below

Floor Plan Reimbursement represents the vehicle's average daily allowance (see table below) multiplied by the number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale to the date that the remedy was made available. Note: If the vehicle was received by your dealership (KZX date) AFTER the stop sale

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date, you will use the KZX date instead of the stop sale date. For this Recall, the stop sale was initiated on 08/15/2024 and the remedy was made available on 10/03/2024, therefore, the number of days cannot exceed 49 days.

Vehicle	Average Daily Allowance
2024 Jeep Grand Cherokee L	██████

Add the cost of the campaign kit plus applicable dealer allowance to your claim.

**NOTE:** See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

### PARTS INFORMATION

#### 6-passenger bucket seats (sales code CAW)

Part No.	Qty.	Part Name
CSAR85B1AA	1	Campaign Kit

#### 7-passenger 60/40 split bench (sales code CF1)

Part No.	Qty.	Part Name
CSAR85B1AA	2	Campaign Kit

Each campaign kit includes the following parts to repair one child tether location:

- 6mm Rivets - Quantity 2
- Tether Bezel - Quantity 1

### PARTS RETURN

No parts return required for this campaign.

### SPECIAL TOOLS

Number	Description
NPN	Trim Stick
NPN	Pop Rivet Gun capable of 6mm rivets

### DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

### OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

### VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

**Dealers must perform this repair on all unsold vehicles before retail delivery.** Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

*Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.*

### ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC.

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### SERVICE PROCEDURE

1. Fold down the left side second row seatback (Figure 1).

2. Using a trim stick or equivalent, remove the child tether anchor bezel by prying it up (Figure 1).



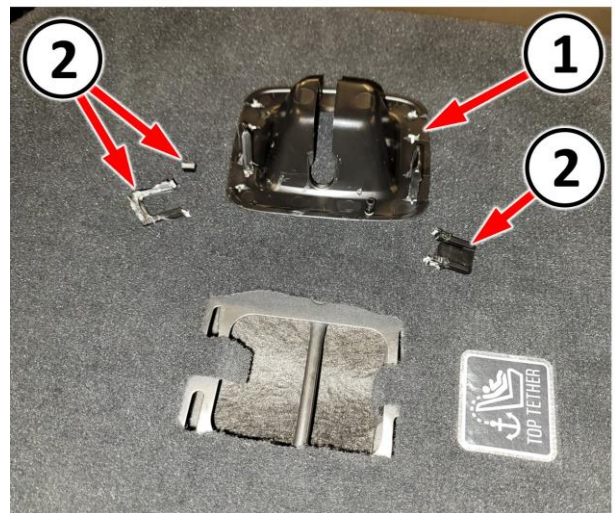
**NOTE:** Expect the bezel retaining tabs to break. A **NEW** bezel is supplied with the campaign parts.

**Figure 1 – Child Tether Anchor Access**

1 - Seatback

2 - Child Tether Anchor and Bezel

3. Retrieve any broken bezel pieces and **DISCARD** (Figure 2).



**Figure 2 – Child Tether Anchor Bezel**

1 - Child Tether Anchor Bezel

2 - Bezel Broken Pieces

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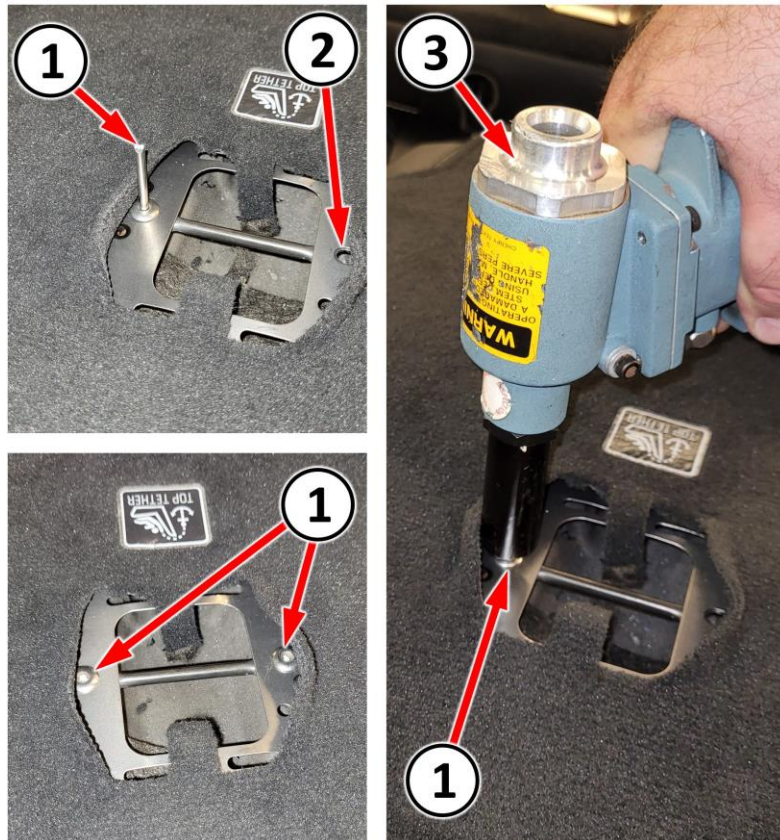


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**NOTE: Ensure carpeting does not get trapped under the rivet head.**

4. Insert one rivet in each pre-existing hole on either end of the child tether anchor (Figure 3).
5. Using an appropriate rivet gun, secure both rivets (Figure 3).



**Figure 3 – Installing Rivets to Child Tether Anchor**

- 1 - Rivet
- 2 - Child Tether Anchor Pre-Existing Hole
- 3 - Rivet Gun

6. Install the **NEW** child tether anchor bezel (Figure 1).

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7. Vehicles equipped with 7-passenger 60/40 split bench (sales code CF1), also perform **Steps 2-6** for the center child tether anchor (Figure 4).



**Figure 4 – 60/40 Split Bench Seat**

1 - Center Child Tether Anchor

8. Return the vehicle to customer or inventory.

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

85B/NHTSA 24V-586

LOGO

VEHICLE PICTURE

#### YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**  
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403.** An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

#### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 85B.

# IMPORTANT SAFETY RECALL

## 2nd Row Child Tether Anchor Weld

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2024 model year (WL) Jeep Grand Cherokee L] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 225 - Child restraint anchorage systems.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

#### WHY DOES MY VEHICLE NEED REPAIRS?

The 2nd row child tether anchor on your vehicle <sup>[1]</sup> may have been built with defective welds, which may result in reduced occupant restraint capabilities. **A tether anchorage separating from the vehicle seat may increase the risk of injury to the occupant of the child seat in a crash.**

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 225 S6.3.1 requires that, "Strength requirements for tether anchorages [...] when tested [...] in accordance with S8 [...] must not separate completely from the vehicle seat or seat anchorage or the structure of the vehicle." Vehicles built with insufficient weld from the seat back frame to the child tether may not meet the FMVSS 225 strength requirement for tether anchorages.

#### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will reinforce the existing child tether anchor structure on the seat back frame. The estimated repair time is 20 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

#### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.