Tail Lamps

Reference: 90B / NHTSA 24V-585 FCA US LLC



Remedy available for

2024 (JL) Jeep Wrangler

Revision	Edition	Detail	Template Version 1.0
0	August 2024	Initial Version.	

SYMPTOM DESCRIPTION

About 27 of the above vehicles may have been built with the incorrect tail lamps. Reduced visibility of tail lamps could result in approaching vehicles being unaware of intent to change direction or intent to stop, which may cause a vehicle crash without prior warning.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108 S6.4.3(a) requires that "any lamp must not provide less than 1250 square millimeters of unobstructed projected luminous lens area throughout the pattern...Specified in Table V-b". Suspect vehicles may not provide sufficient unobstructed lens area when equipped with the incorrect tail lamps.

SCOPE

This recall applies only to the above vehicles equipped with 35 Inch Tires (sales Code SDT) and with Blind Spot & Cross Path Detection (Sales Code XAN).

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Replace both tail lamps.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING/REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Replace Both Tail Lamps	08-90-B1-82	0.3

Labor Description	Number	Allowance
Floor Plan Reimbursement	95-95-95-97	Calculate See Below

Floor Plan Reimbursement represents the vehicle's average daily allowance (see table below) multiplied by the number of days the vehicle was in dealer inventory and not available for sale. This reimbursement is limited to the number of days from the date of the stop sale to the date that the remedy was made available. Note: If the vehicle was received by your dealership (KZX date) AFTER the stop sale date, you will use the KZX date instead of the stop sale date. For this Recall, the stop sale was initiated on 08/15/2024 and the remedy was made available on 08/22/2024, therefore, the number of days cannot exceed 7 days.

Vehicle	Average Daily Allowance
2024 (JL) Jeep Wrangler	

SAFETY RECALL

NORTH AMERICA

Tail Lamps

Reference: 90B / NHTSA 24V-585



FCA US LLC

Add the cost of the recall parts plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

PARTS INFORMATION

Part No.	Qty.	Part Name
68544532AD	1	Tail Lamp - Right Side
68544533AD	1	Tail Lamp - Left Side

PARTS RETURN

No parts return required for this campaign.

Discard the removed tail lamps.

SPECIAL TOOLS

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

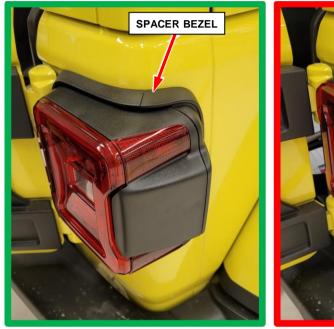
Customer Services / Field Operations FCA US LLC.



Reference: 90B / NHTSA 24V-585 FCA US LLC

SERVICE PROCEDURE

1. Replace both tail lamps with NEW tail lamps which include a spacer bezel (Figure 1).





Correct Tail Lamp With Bezel

Incorrect Tail Lamp Without Bezel

Figure 1 - Replace Both Tail Lamps with Lamps Including a Spacer Bezel

2. Power down the 12-volt system. Refer to the detailed service procedures in DealerCONNECT / Service Library / 08 – Electrical / Standard Procedure.



Reference: 90B / NHTSA 24V-585 FCA US LLC

- 3. Open the tailgate/liftgate to gain access to the rear compartment.
- 4. Using a trim stick, remove the tail lamp bolt access cover (Figure 2).



Figure 2 - Tail Lamp Bolt Access Cover

5. Remove the retaining bolt with spring securing the tail lamp (Figure 3).

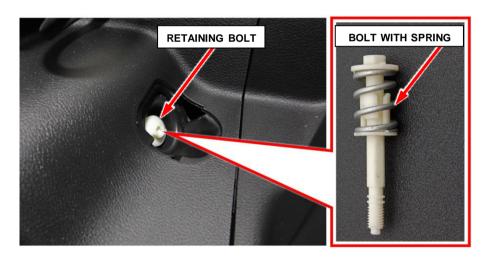


Figure 3 - Tail Lamp Retaining Bolt



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- 6. Pull the tail lamp assembly from the mounting stud on the body (Figure 4).
- 7. Release the wire harness retainer if equipped then disconnect the wire harness electrical connector from the lamp assembly (Figure 4).

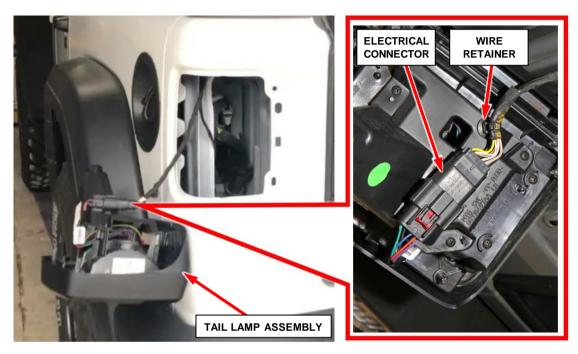
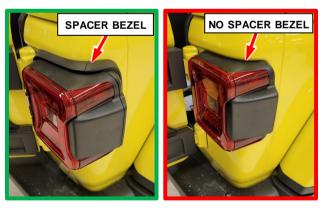


Figure 4 - Tail Lamp Electrical Connector

- 8. Remove the tail lamp assembly from the vehicle.
- 9. **DISCARD** the tail lamp assembly <u>without</u> spacer bezel (Figure 5).
- 10. Obtain the **NEW** tail lamp assembly <u>with</u> spacer bezel (Figure 5).



INSTALL DISCARD Figure 5 – Tail Lamps

SAFETY RECALL

NORTH AMERICA

Tail Lamps



Reference: 90B / NHTSA 24V-585 FCA US LLC

- 11. Connect the vehicle wire harness electrical connector to the **NEW** tail lamp assembly then secure the wire harness retainer if equipped (Figure 4).
- 12. Position the **NEW** tail lamp assembly with spacer bezel to the vehicle.
- 13. Install and tighten the tail lamp retaining bolt with spring to 1.9 N·m (16.8 in. lbs.) (Figure 3).
- 14. Install the access cover over the tail lamp bolt and make sure it is engaged securely (Figure 2).
- 15. Power up the 12-volt system. Refer to the detailed service procedures in DealerCONNECT / Service Library / 08 Electrical / Standard Procedure.
- 16. Verify the tail lamps work properly.
- 17. Return the vehicle to the customer or inventory.

This notice applies to your vehicle,

90B/NHTSA 24V-585

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
 Call your authorized Chrysler /
 Dodge / Jeep_® / RAM Dealership.
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 90B.

IMPORTANT SAFETY RECALL

Tail Lamps

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain [2024 model year (JL) Jeep Wrangler] vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108 - Lamps, reflective devices, and associated equipment.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

Your vehicle [1] may have been built with the incorrect tail lamps. Reduced visibility of tail lamps could result in approaching vehicles being unaware of intent to change direction or intent to stop, which may cause a vehicle crash without prior warning.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108 S6.4.3(a) requires that "any lamp must not provide less than 1250 square millimeters of unobstructed projected luminous lens area throughout the pattern...Specified in Table V-b". Suspect vehicles may not provide sufficient unobstructed lens area when equipped with the incorrect tail lamps.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle [2] free of charge (parts and labor). To do this, your dealer will replace the tail lamps. The estimated repair time is 30 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

^[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

^[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

^[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.