

 <b>Tesla, Inc.</b> <b>Service Bulletin</b>		<h2>Update Vehicle Software To Rectify Frunk Latch Status Functionality</h2>	
<b>SB-24-00-012</b> August 7, 2024			
<b>Classification</b>		<b>Section/Group</b>	<b>Mobile Service</b>
Recall Bulletin		00 - Inspection & Service	Can Perform (where permitted)
<b>Model</b>	<b>Model Year</b>	<b>Country/Region</b>	<b>Build Location</b>
Model 3	2021 – 2024	All	All
Model Y	2020 – 2024		
Model S	2021 – 2024		
Model X	2021 – 2024		
<small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small>			

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

### Condition

On certain vehicles, after a customer action opens the hood, the latch assembly may not detect an open condition and prevent driver notification of the hood open state when the vehicle is placed into drive.

### Correction

Inspect the vehicle software version and if necessary, update the vehicle software to version 2024.20.3 or later. If the vehicle is operating with software version 2024.20.100 or later, it is also with the remedy already.

Correction Description	Correction	Time
Inspect Vehicle Software; No Update Necessary	S012400012	0.6
Inspect And Update Vehicle Software To Rectify Frunk Latch Status Functionality	S022400012	0.6

### Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle software version.

- If the vehicle is operating with software version 2024.20.3 or later, no further action is necessary. Use correction code S012400012.
- If the vehicle is operating with a software version earlier than 2024.20.3, update the software to version 2024.20.3 or later (refer to Service Manual procedure 00020003; hyperlinks listed below). Use correction code S022400012.
  - [2024+ Model 3 Service Manual](#)
  - [2017–2023 Model 3 Service Manual](#)
  - [Model Y Service Manual](#)
  - [2021+ Model S Service Manual](#)
  - [2012–2020 Model S Service Manual](#)
  - [2021+ Model X Service Manual](#)
  - [2015–2020 Model X Service Manual](#)