



SIB 51 17 24

RECALL 24V-534: REAR CARGO RAILS

2024-08-14

This Service Information Bulletin (Revision 1) replaces SI B51 17 24 **dated July 2024**.

### What's New:

- Title updated with Recall #
- Affected Vehicles updated
- Situation updated
- Correction added
- Procedure added
- Parts Information added
- Claim Information added
- Attachments updated with Recall #

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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### MODEL

E-Series	Model Description
F97	X3 M Sports Activity Vehicle
G01	X3 Sports Activity Vehicle

### AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.
- For centers that qualify, this recall repair is eligible to be performed via Mobile Assistance.

### SITUATION



BMW AG is conducting a Voluntary Safety Recall (effective July 11, 2024) on certain Model Year 2018 - 2023 BMW vehicles.

In the event of an extreme rear end crash, the attachment between the rear cargo rail and the vehicle body (photo added) could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

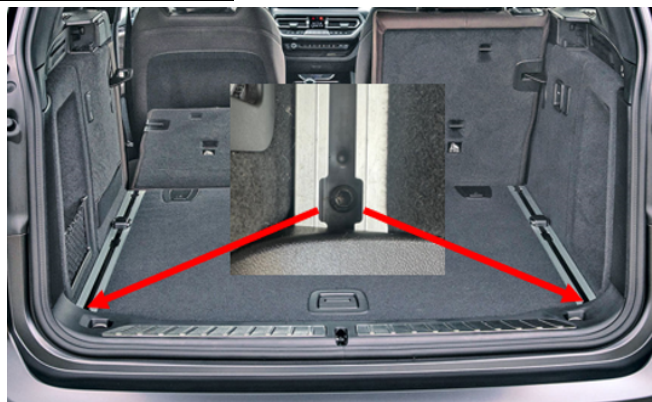
The Recall Notice and Q&A have been attached for further information.

### CORRECTION

Remove and replace each of the rear screws that secure the left and right cargo rails with a new screw and a washer.



**PROCEDURE**



1. Remove the rear screws for the cargo rails (left and right).
2. Replace the screws with news screws and washer.

**Note: Tightening torque spec for the new screws is 19 Nm.**

**PARTS INFORMATION**

Use and invoice the part numbers listed below.

Part Number	Description	Quantity
51 47 5 B65 E83	Washer	2
51 47 5 B65 E81	Screw	2

**CLAIM INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above.

<b>Repair Code:</b>	<b>0051960500</b>	<b>G01 F97 Reworking luggage compartment lashing rail</b>
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Below are the special flat rate labor operation code choices for this action.

**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.**

Work Pkg	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 76 880	Rework lashing rails in the luggage compartment	1 FRU

Or:

**The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).**

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 76 250	Rework lashing rails in the luggage compartment	3 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the technician's RO notes and in the claim comments (For example: B51 17 24 WP 1), unless otherwise required by State law.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Since this Recall repair is addressing a very specific issue that is consequential and caused when the recalled vehicle is the recipient of a significant rear end collision, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

### FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B511724 Recall Notice.pdf](#)

[picture\\_as\\_pdf B511724 24V-534-CargoRail-FAQ-\(11Jul2024\).pdf](#)

[picture\\_as\\_pdf B511724 24V-xyz-CargoRail-FAQ-\(11Jul2024\).pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-534: Rear Cargo Rails – B51 17 24

BMW AG is conducting a Voluntary Safety Recall (effective July 11, 2024) on certain Model Year 2018 - 2023 BMW vehicles.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**24V-534**  
**Rear Cargo Rails**  
**Model Year 2018-2023**  
**BMW X3 SAV**  
**Issue Date: 07/11/2024**

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

Model Year 2018-2023 BMW X3 SAV models in the US are potentially affected.

**Q2. What is the specific issue?**

In an extreme rear crash, the attachment between the rear cargo rail and the vehicle body could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

**Q3. Why are other models / vehicles not included in this Safety Recall?**

Other models have a different attachment between the rear cargo rail and the vehicle body.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW become aware of the issue?**

BMW became aware of the issue through its quality control procedures.

**Q6. How will I be informed of this Safety Recall?**

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

**Q7. How will my vehicle be remedied?**

The bolts which attach the rear cargo rails to the vehicle body will be removed and replaced for free which should take about one hour.

**Q8. Do I have to wait for BMW to contact me to have the remedy performed?**

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall).