

# Safety Recall

## N242448540 Right Front Lower Control Link Fracture



Release Date: June 2024

Revision: 00

**Attention:** This bulletin contains an inspection procedure for both dealer inventory and customer vehicles. Vehicles that pass the inspection procedure contained in this bulletin can be sold and delivered to the customer. **Vehicles that DO NOT PASS the inspection procedure contained in this bulletin cannot be sold or delivered to the customer.** When parts become available, a revision will be made to this bulletin to allow for the repair of these vehicles, and floor plan reimbursement may also be added for vehicles which did not pass the inspection procedure.

**Vehicles that pass this inspection procedure can be delivered and closed using the “Inspect Only – Vehicle Passed Inspection (No Further Action Required)” labor code 9107569.**

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the inspection procedure contained in this bulletin has been performed on the vehicle and passed.

The inspection outlined in this bulletin must only be completed at an authorized EV dealer.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Blazer EV	2024	2024		

Involved vehicles are marked “Incomplete. Remedy Not Available” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	General Motors has decided that a defect which relates to motor vehicle safety may exist in certain 2024 model year Chevrolet Blazer EV vehicles. The right front lower control link in these vehicles may contain a manufacturing defect that may cause it to fracture. If the right front lower control arm fractures completely while in use, a driver may have reduced control of the vehicle, increasing the risk of a crash.
<b>Correction</b>	Dealers will inspect and, if necessary, replace the right front lower control link.

### Parts

No parts are required for this inspection procedure.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9107569	Inspect Only – Vehicle Passed Inspection (No Further Action Required)	0.2	ZFAT	N/A
9107572	Inspect Only – Vehicle Did Not Pass Inspection and Will Require Repair – claim submission will not close field action	0.2	ZFAT	N/A

**Important: Please select the appropriate labor code when submitting the claim. 9107569 should only be used if the vehicle PASSED the inspection.**

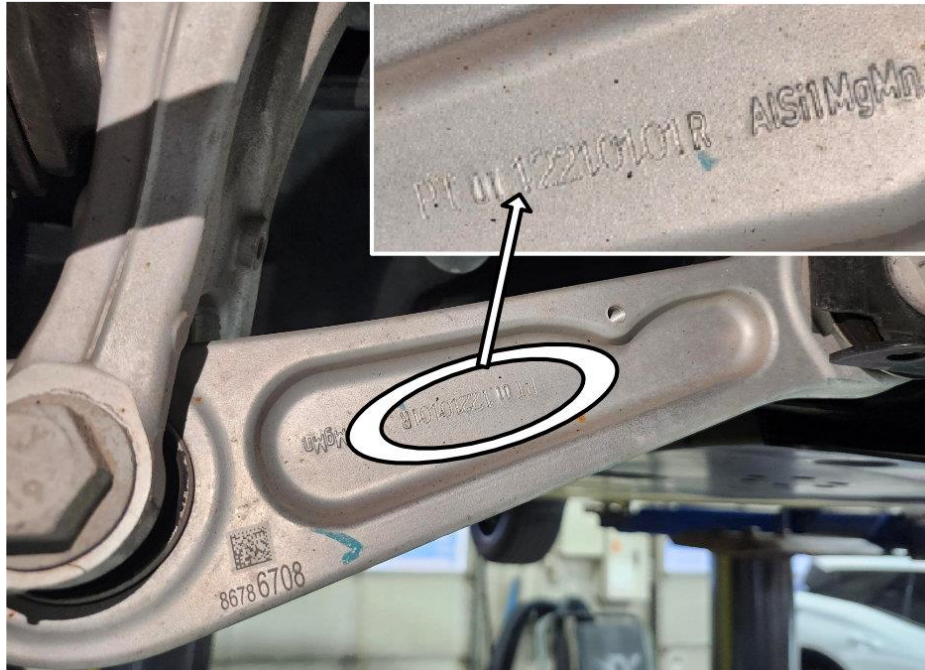
**Note: When parts become available and the revised bulletin is released, Floor Plan Reimbursement may be included for vehicles which did not pass the inspection procedure.**

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#### Service Procedure



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**Note:** The lot number will be upside down when installed on the vehicle. Use a mobile camera to take a photo of the lot number to read the lot number more easily if necessary.

1. Inspect the RH Side Front Lower Control Front Link Lot Number.
  - If the lot number is 12312261, vehicle **FAILS** inspection. If the vehicle is in dealer inventory, hold the vehicle until further notice.
  - If the lot number **IS NOT** 12312261, vehicle **PASSES** inspection. No further action is required.

#### Dealer Responsibility – For USA & Export (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

#### Dealer Responsibility – All

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

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Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open recall and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

#### **Dealer Reports – For USA & Export**

For dealers with involved vehicles, a listing has been prepared and will be available through GM GlobalConnect Maxis Field Action Reports or sent directly to export dealers. The Inventory tab of the dealer reports will contain VINs that apply to this recall. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall may be a violation of law in several states.

#### **Courtesy Transportation – For USA & Canada**

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

#### **Customer Notification**

USA & Canada - General Motors will notify customers of this recall on their vehicle.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Voluntary Technician  
Certification**