

Parts Bulletin

TITLE:

**Recall RP1016: Rear Backup Camera
Model Year: Polestar 2 2021-2024**

**GROUP:
30**

**NO:
RP1016**

**CAR MARKET:
United States and Canada**

REVISIONS:

**ISSUE DATE:
2024-06-28**

**STATUS DATE:
2024-07-01**

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Polestar Automotive USA Inc., on behalf of Polestar Performance AB, have decided to launch Recall RP1016 on certain model year 2021-2024 Polestar 2 vehicles.

Polestar has decided to perform a non-compliance safety recall on certain model year 2021 – 2024 Polestar 2 vehicles equipped with rear view camera in the US and Canada. Polestar has identified that during the backing event, the graphical memory allocation process within the infotainment head unit (IHU) may cause a limited visualization in the rear camera view. Therefore, there is a non-compliance with the requirements of both the Federal Motor Vehicle Safety Standards (FMVSS) 111 in the US and the Canadian Motor Vehicle Safety Standards (CMVSS) 111 in Canada.

The corrective action is to perform a software update. This software update can be completed remotely via an Over-the-Air update. **Please note that no action is needed if the vehicle is equipped with software version P3.1.9 or higher. Please ensure to check software level of the vehicle prior to performing this software update.**

A total of 25,825 U.S. and 6,085 Canadian Vehicles are eligible for this recall.

Parts Required

Part Number	Qty	Failing Part	Description
32292674	1	F	Total Upgrade

Parts Text

No GPSS package is available for this Field Service Action