

SAFETY RECALL

Mack Trucks Inc.

Greensboro, NC USA



Release Date	Number	Release	Page
07.2024	SC0467	01	1(3)

MD Electric High Voltage Electrical Connector

RECALL INFORMATION

Mack Trucks has determined that certain 2023 and 2024 model year MD Electric vehicles may not have the mechanical connector lock properly engaged for the High Voltage cable. An improperly locked connector may come loose over time and may result in a sudden loss of power. The sudden loss of motive power and steering may result in an increased risk of crash. Owners have been notified and strongly recommended not to drive their vehicles until recall repairs have been completed.

To ensure that these vehicles meet Mack's stringent quality requirements, the High Voltage correctors will be inspected and properly locked by a Sea Electric representative at your dealer location.

VEHICLES AFFECTED

Certain Mack MD Battery Electric Vehicles manufactured between June 22, 2023, and December 12, 2023.

VEHICLE QUANTITY

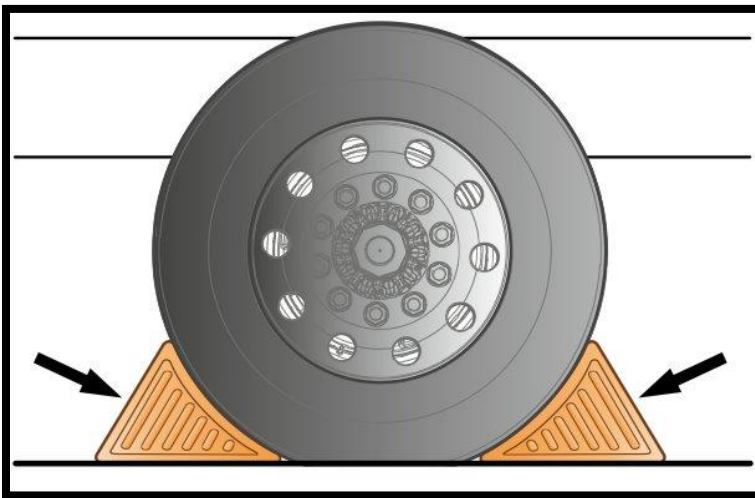
There are 24 vehicles affected by this recall. (ALL US)

Scheduling

Your dealership will be contacted by a Mack Trucks representative to schedule a date for a Mack and Sea Electric representative to be on site to complete an inspection of the high voltage connectors.

Repair Instructions

1. Park vehicle on level surface.
2. Apply parking brake.
3. Place the transmission in park or neutral.
4. Turn off ignition.
5. Install the wheel chocks.



6. The SEA representative will perform an inspection of the high voltage connectors to ensure the connector is properly seated and locked. Please assist as needed.
7. Once the inspection and needed repairs are complete, the truck can return to service.

REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
1720-16-09-01 Campaign, General 0.1x3	0.3
Causal Part	24435541
Authorization Number	C0387

Note: Dealers are to perform Safety Recalls on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.