

# SAFETY RECALL

NORTH AMERICA

## Rearview Camera Visibility



Reference: 79B / NHTSA 24V-436

FCA US LLC



Remedy available for  
2022 (RU) Chrysler Pacifica / Voyager



Remedy available for  
2022 (WD) Dodge Durango



Remedy available for  
2022 - 2023 (MP) Jeep Compass  
2021 - 2023 (WL) Jeep Grand Cherokee L  
2022 - 2023 (WL) Jeep Grand Cherokee  
2022 - 2023 (WS) Wagoneer/Grand  
Wagoneer



**RAM**

Remedy available for  
2022 (DT) Ram 1500 Pickup  
2022 (DJ) Ram 2500 Pickup  
2022 (DF) Ram 3500 10K lb. Cab Chassis  
2022 - 2023 (VF) Ram ProMaster

Template Version 1.0

| Revision | Edition   | Detail           |
|----------|-----------|------------------|
| 0        | June 2024 | Initial Version. |

**NOTE: The radio software has been reprogrammed remotely using firmware Over The Air (OTA) technology.**

### SYMPTOM DESCRIPTION

The radio software on about 627,758 of the above vehicles may prevent the rearview camera signal from passing through to the media screen. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition above fails to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected..." and apply to other markets via direct reference to FMVSS or are implied via free trade agreements. Vehicles with suspect radio software may not display the rearview image during a backing event under certain conditions.

### REPAIR TO BE PERFORMED

All vehicles in this recall have been remedied. There is no action required.

### OWNER NOTIFICATION / SERVICE SCHEDULING

Owner notification not required per NHTSA agreement since the vehicles are already remedied.

### ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC.