

RRC-64-24-001-1: Replace Upper B-Pillar and/or C-Pillar Trim Panels

Rivian has determined that during service of certain model year 2022, 2023, and 2024 RTT and R1S vehicles the upper pillar trim panel(s) may have been removed and then reused instead of being removed and replaced with a brand-new component. Removal and reuse may result in damage to the attachment clip(s) that secure the trim panel to the pillar. For R1T only the upper B-pillars are potentially impacted. For R1S the upper B and/or C-pillars are potentially impacted. Damaged upper B and/or C pillar trim panel attachment clip(s) may result in an improper side air bag inflatable curtain deployment, which may increase the risk of occupant injury in certain types of crashes. Pursuant to its recall determination, Rivian will remove the potentially affected pillar trim panel(s) and replace them with new parts.

| Document Type | Safety Recall Bulletin | |
|---|--------------------------|--|
| Date | June 14, 2024 | |
| Affected Region(s) | USA, Canada | |
| Affected Model(s) | R1T, R1S | |
| Model Year(s) | 2022 - 2024 | |
| Approximate Build Dates | August 2021 - April 2024 | |
| Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle. | | |
| Vehicle System | 64 - Interior | |
| Minimum Service Location | Mobile | |

Potentially Required Parts

| Part Number | Quantity | Engineering Name | Service Name/Notes |
|---|----------|------------------|------------------------------------|
| Refer to the parts catalog for part number and inventory information. | 1 | | Trim Panel, B-Pillar, Upper, LH |
| Refer to the parts catalog for part number and inventory information. | 1 | | Trim Panel, B-Pillar, Upper, RH |
| R1S only: | | | |
| Refer to the parts catalog for part number and inventory information. | 1 | | Trim Panel, C-Pillar, Upper, LH |
| Refer to the parts catalog for part number and inventory information. | 1 | | Trim Panel, C-Pillar, Upper, RH |



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- **Attention:** The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.
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Important: Refer to the FSA dashboard to determine which trim panels require replacement.

Procedure

- 1. On the affected side(s): Replace: Trim Panel, B-Pillar, Upper (refer to service manual procedure 642815010).
- 2. **R1S only:** On the affected side(s): Replace: Trim Panel, C-Pillar, Upper (refer to service manual procedure 642820010).



| Labor Code | Description | |
|------------------|--|--|
| RRC642400100 | RRC-64-24-001 not applicable | |
| R1T: | | |
| RRC642400101 | Replace LH upper B-Pillar trim panel | |
| RRC642400102 | Replace RH upper B-Pillar trim panel | |
| RRC642400103 | Replace LH upper B-pillar trim panel, RH upper B-pillar trim panel | |
| R1S: | | |
| RRC642400104 | Replace LH upper B-pillar trim panel | |
| RRC642400105 | Replace RH upper B-pillar trim panel | |
| RRC642400106 | Replace LH upper C-pillar trim panel | |
| RRC642400107 | Replace RH upper C-pillar trim panel | |
| RRC642400108 | Replace LH upper B-pillar trim panel, RH upper B-pillar trim panel | |
| RRC642400109 | Replace LH upper B-pillar trim panel, LH upper C-pillar trim panel | |
| RRC642400110 | Replace LH upper B-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400111 | Replace RH upper B-pillar trim panel, LH upper C-pillar trim panel | |
| RRC642400112 | Replace RH upper B-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400113 | Replace LH upper C-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400114 | Replace LH upper B-pillar trim panel, RH upper B-pillar trim panel, LH upper C-pillar trim panel | |
| RRC642400115 | Replace LH upper B-pillar trim panel, RH upper B-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400116 | Replace LH upper B-pillar trim panel, LH upper C-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400117 | Replace RH upper B-pillar trim panel, LH upper C-pillar trim panel, RH upper C-pillar trim panel | |
| RRC642400118 | Replace LH upper B-pillar trim panel, RH upper B-pillar trim panel, LH upper C-pillar trim panel, RH upper C-pillar trim panel | |
| Contact ServiceD | OcumentFeedback@rivian.com regarding labor codes and document content. | |