



GROUP	MODEL
Safety Recall Campaign	2020-2024MY Telluride (ON)
NUMBER	DATE
SC316 (Rev 1, 8/01/2024)	July 2024

## SAFETY RECALL CAMPAIGN

### SUBJECT: FRONT POWER SEAT CONTROL SWITCH REPAIR/REPLACEMENT (SC316)

#### NOTICE

**This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.**

This bulletin provides information to install a bracket on the power seat control switch or if necessary, replace the power seat switch and replace the seat slide knob(s) on certain 2020-2024MY Telluride (ON) vehicles produced from January 9, 2019 through May 29, 2024. If there is an external impact with excessive force to the front power seat side cover and/or seat slide knob, the power seat switch back cover can dislodge resulting in an internal misalignment of the seat motor control switch. A misaligned seat motor control switch with a stuck seat slide knob can lead to continuous operation of a seat motor. Over time, this can result in overheating of the seat motor, thereby increasing the risk of a fire while driving or while parked. A fire increases the risk of injury. Warnings associated with this issue that customers may experience include the seat slide knob sticking (e.g., inability to adjust power seat or power seat continues moving even after seat slide knob is released), a burning or melting smell, and/or smoke from underneath the seat. Follow the procedure outlined in this publication to conduct the repair or replacement on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

**Note: Not all Tellurides vehicles produced within the specified production range are affected by this recall. Also, Telluride LX trim models are NOT affected by this recall.**

Campaign #	Affected Switch
SC316B	Both Driver and Passenger Front
SC316L	Driver Front Only
SC316R	Passenger Front Only

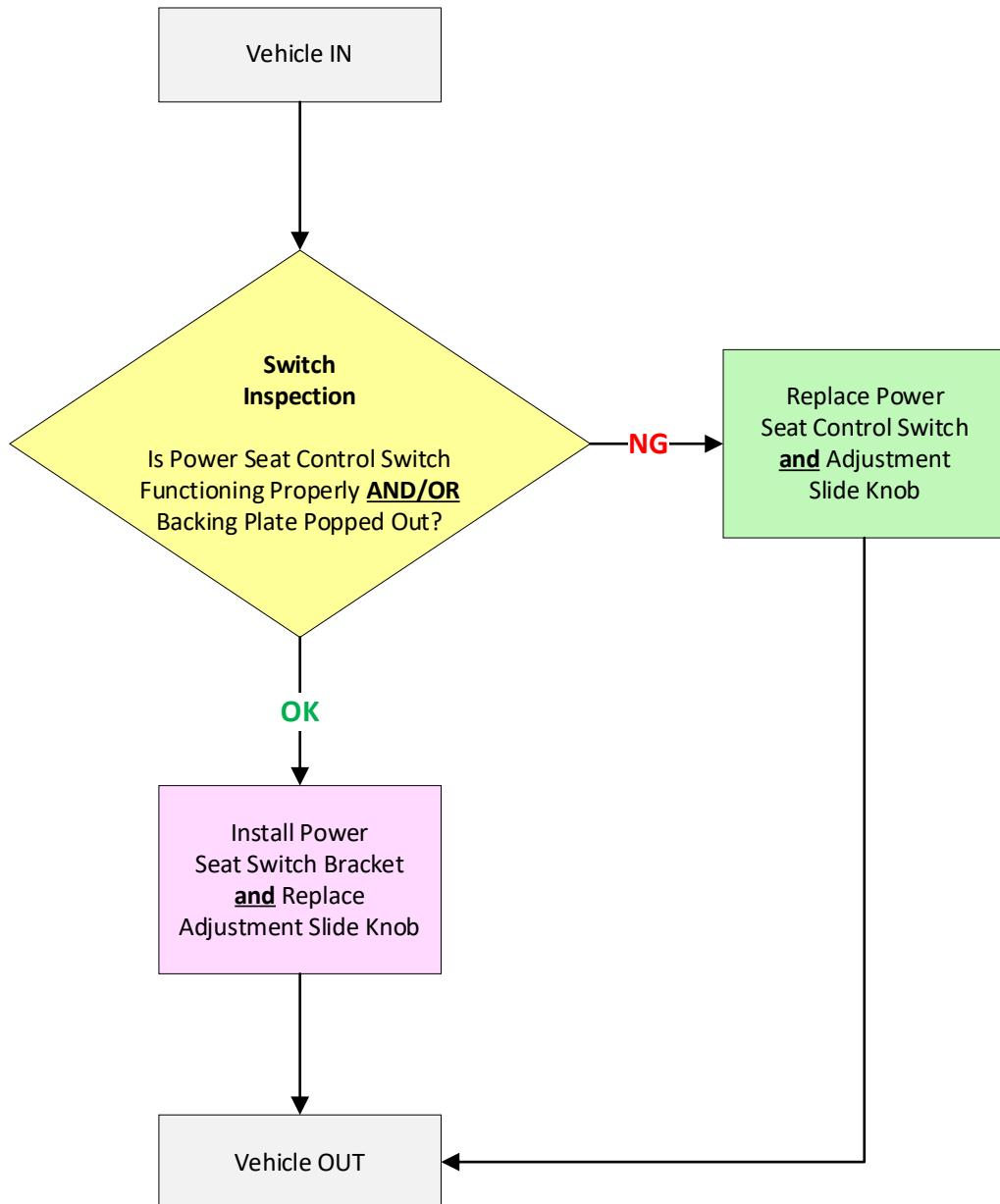
#### NOTICE

**There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.**

**Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report),**

publications are listed in 'Service Releases' and has the latest service information that has been released.

## Flowchart:



**Path 1:** Vehicle 'IN' → Inspection (OK) → Bracket Installation and Adjustment Slide Knob Replacement → Vehicle 'OUT'

**Path 2:** Vehicle 'IN' → Switch Inspection (NG) → Power Seat Switch Replacement → Adjustment Slide Knob Replacement → Vehicle 'OUT'

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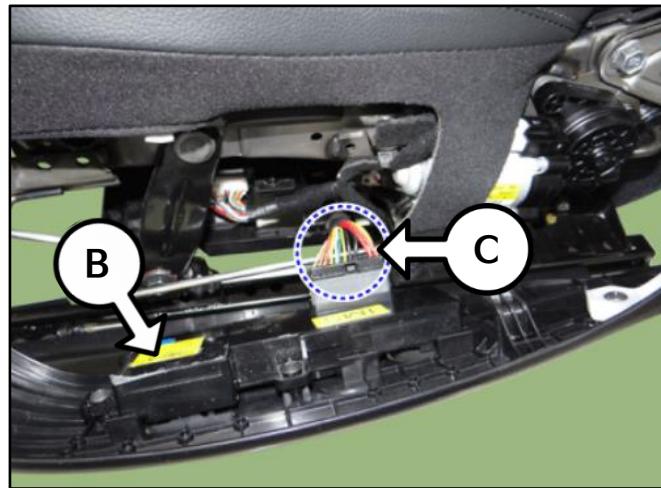
**Repair Procedure:**

1. Confirm left and right front power seat control switch normal operation.
  - If power seat control switch operation IS normal **(OK)**, proceed to step 2.
  - If power seat control switch operation is NOT normal **(NG)**, proceed to the 'Replacement Procedure' on page 7.

2. Remove the Front Seat Shield Outer Cover (A) by referring to "Body (Interior and Exterior) → Front Seat → Front Seat Shield Outer Cover → Removal and Inspection" in the applicable Shop Manual on KGIS.



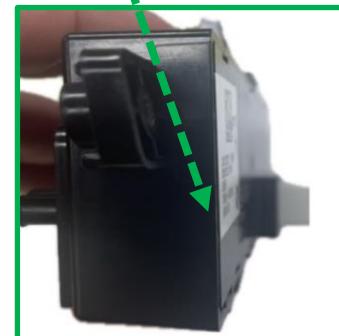
3. Disconnect the power seat control switch (B) connector (C).



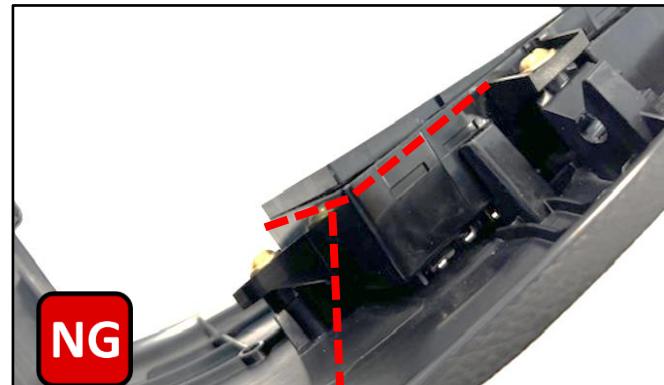
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4. Confirm if the power seat control switch (B) backing plate IS or is NOT popped out.

- If the power seat control switch backing plate has is NOT popped out **(OK)**, proceed to step 5.

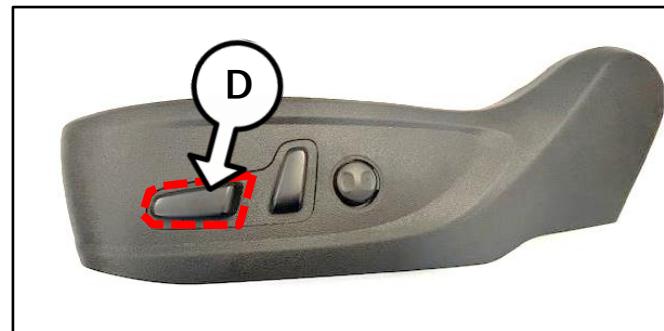


- If the power seat control switch backing plate IS popped out **(NG)**, then replace the power seat control switch by proceeding 'Replacement Procedure' on page 7.



5. Using a non-marring trim removal tool, remove and discard the adjustment slide knob (D) by prying upwards.

Note: DO NOT reuse adjustment slide knob (D). Replace with new provided knob.



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6. Loosen to remove the two (2) screws.

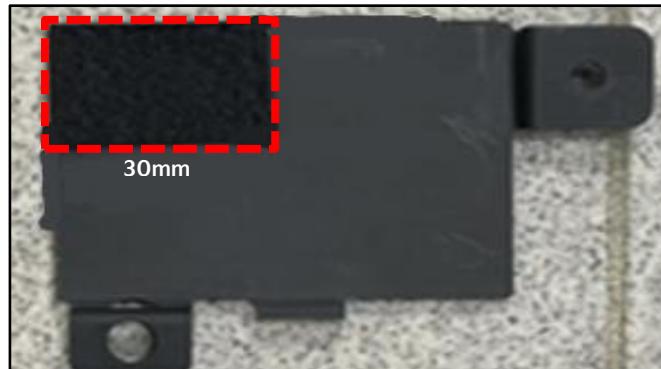


3-Screw Type



4-Screw Type

7a. Install a 30mm long strip of Tesa® Tape in the upper left corner of the 4-Screw Type bracket only, as shown.



7b. Install the provided bracket, as shown.



4-Screw Type

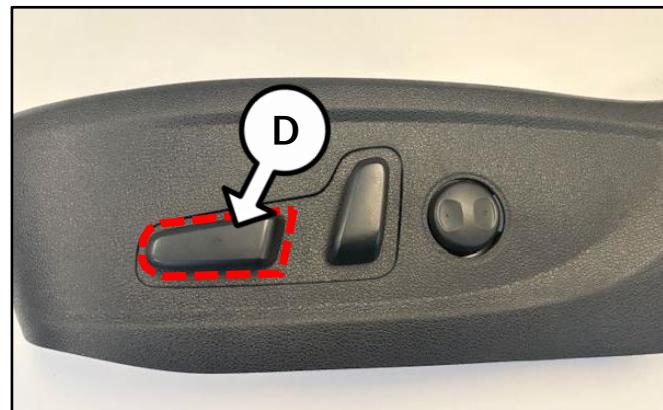


Tightening torque for screws:  
88.5 lb.in (10.0 N.m)



3-Screw Type

8. Install **new** adjustment slide knob (D).

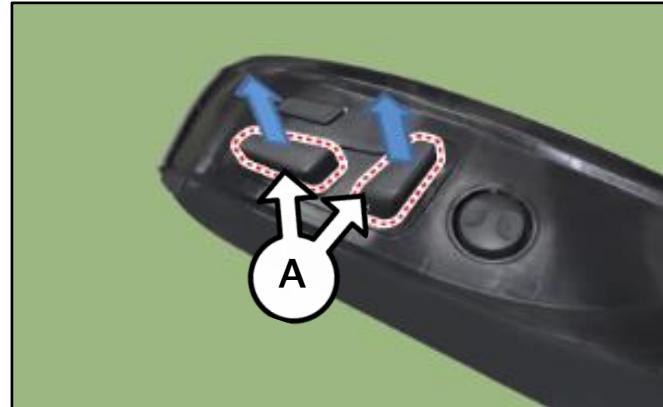


9. Reinstall all removed parts in reverse order of removal.
10. Confirm normal vehicle operation.
11. Repeat steps 1 - 10 for the opposite side.

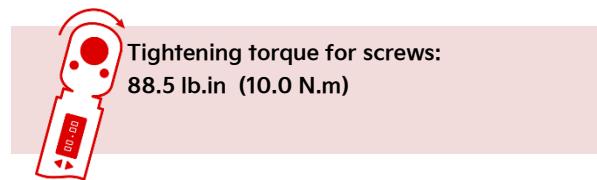
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**Replacement Procedure:**

1. Using a non-marring trim removal tool, remove the adjustment knobs (A) by prying upwards.



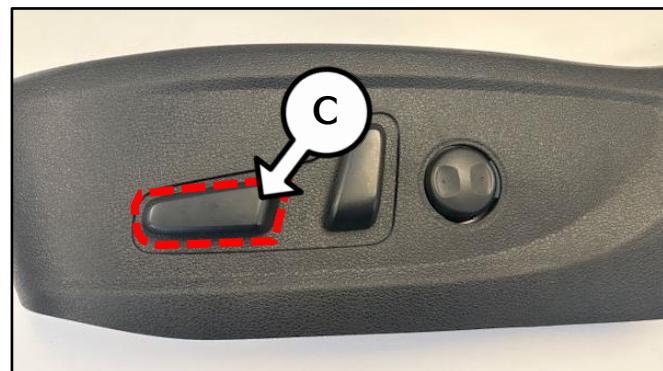
2. Loosen the three (3) or four (4) screws to remove the power seat control switch (B).

**IMPORTANT**

The NEW switch does NOT require the bracket be installed.

3-Screw Type4-Screw Type

3. Install **new** adjustment slide knob (c).



4. Reinstall all removed parts in reverse order of removal.

5. Confirm normal vehicle operation.

## AFFECTED VEHICLE RANGE:

Model	Production Date Range
Telluride (ON)	January 9, 2019 to May 29, 2024

## REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comment
Power Seat Switch Assembly	88070 S2020WKQQK		1	Left Front
Power Seat Switch Bracket	88072 S9000QQK		1	Left Front (3-Screw Type)
	88072 S9500QQK		1	Left Front (4-Screw Type)
Power Seat Adjustment Slide Knob	88071 S9100WKQQK	N/A	1	Left Front
Power Seat Switch Assembly	88080 S2020WKQQK		1	Right Front (Black w/o Lumbar)
	88080 S9000WKQQK		1	Right Front (Black w Lumbar)
	88080 S2020LBRQK		1	Right Front (Brown w/o Lumbar)
Power Seat Switch Bracket	88082 S9000QQK		1	Right Front (3-Screw Type)
	88082 S9500QQK		1	Right Front (4-Screw Type)
Power Seat Adjustment Slide Knob	88081 S9100WKQQK	N/A	1	Right Front (Black)
	88081 S9100LBRQK	N/A	1	Right Front (Brown)
Tesa® Tape	Locally Sourced (51606)		As Needed	Locally Sourced

**Note:** The replacement part numbers will require a VIN entry for parts ordering. DO NOT order these parts for stocking purposes, related to this Campaign. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

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## WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316B) Switch Inspection (OK) + Bracket Installation + Knob Replacement Left and Right	241A30B0	0.3 M/H	88072 S9000QQK or 88072 S9500QQK and 88071 S9100WKQQK AND 88082 S9000QQK or 88082 S9500QQK and 88081 S9100WKQQK	1 1 1 1
			(SC316B) Switch Inspection (OK) + Bracket Installation + Knob Replacement Left + Switch Inspection (NG) + Switch Replacement + Knob Replacement Right			88072 S9000QQK or 88072 S9500QQK and 88071 S9100WKQQK AND 88080 S2020WKQQK or 88080 S9000WKQQK and 88081 S9100WKQQK	1 1 1 1
			(SC316B) Switch Inspection (NG) + Switch Replacement + Knob Replacement Left + Switch Inspection (OK) + Bracket Installation + Knob Replacement Right			88070 S2020WKQQK and 88071 S9100WKQQK AND 88082 S9000QQK or 88082 S9500QQK and 88081 S9100WKQQK	1 1 1 1
			(SC316B) Switch Inspection (NG) + Switch Replacement + Knob Replacement Left and Right			88070 S2020WKQQK and 88071 S9100WKQQK AND 88080 S2020WKQQK or 88080 S9000WKQQK and 88081 S9100WKQQK	1 1 1 1

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Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316L) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket Installation + Knob Replacement	241A30LO	0.2 M/H	88072 S9000QQK or 88072 S9500QQK <u>AND</u> 88071 S9100WKQQK	1
			(SC316L) Switch Inspection (NG) + Switch Replacement + Knob Replacement			88070 S2020WKQQK <u>AND</u> 88071 S9100WKQQK	1
R	88080 S2020		(SC316R) Switch Inspection (OK) + Bracket Installation + Knob Replacement	241A30RO	0.2 M/H	88082 S9000QQK or 88082 S9500QQK <u>AND</u> 88081 S9100WKQQK or 88081 S9100LBRQK	1
			(SC316R) Switch Inspection (NG) + Switch Replacement + Knob Replacement			88080 S2020WKQQK or 88080 S9000WKQQK or 88080 S2020LBRQK <u>AND</u> 88081 S9100WKQQK or 88081 S9100LBRQK	1

**Note:** Refer to [Warranty Bulletin 2024-50](#) for claim submission procedures. Use sublet code 'X1' with a maximum allowed amount of \$0.40 per vehicle for locally sourced Tesa® Tape. Manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental expense, with supporting documentation.

 **NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference [SC316](#) when accessing the KDealer+ system.