



GROUP	MODEL
Safety Recall Campaign	2020-2024MY Telluride (ON)
NUMBER	DATE
SC316 (Rev 2, 8/27/2024)	July 2024

SAFETY RECALL CAMPAIGN

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/REPLACEMENT (SC316)

NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information to install a bracket on the power seat control switch or if necessary, replace the power seat switch and replace the seat slide knob(s) on certain 2020-2024MY Telluride (ON) vehicles produced from January 9, 2019 through May 29, 2024. If there is an external impact with excessive force to the front power seat side cover and/or seat slide knob, the power seat switch back cover can dislodge resulting in an internal misalignment of the seat motor control switch. A misaligned seat motor control switch with a stuck seat slide knob can lead to continuous operation of a seat motor. Over time, this can result in overheating of the seat motor, thereby increasing the risk of a fire while driving or while parked. A fire increases the risk of injury. Warnings associated with this issue that customers may experience include the seat slide knob sticking (e.g., inability to adjust power seat or power seat continues moving even after seat slide knob is released), a burning or melting smell, and/or smoke from underneath the seat. Follow the procedure outlined in this publication to conduct the repair or replacement on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

Note: Not all Tellurides vehicles produced within the specified production range are affected by this recall. Also, Telluride LX trim models are NOT affected by this recall.

Campaign #	Affected Switch
SC316B	Both Driver and Passenger Front
SC316L	Driver Front Only
SC316R	Passenger Front Only

NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

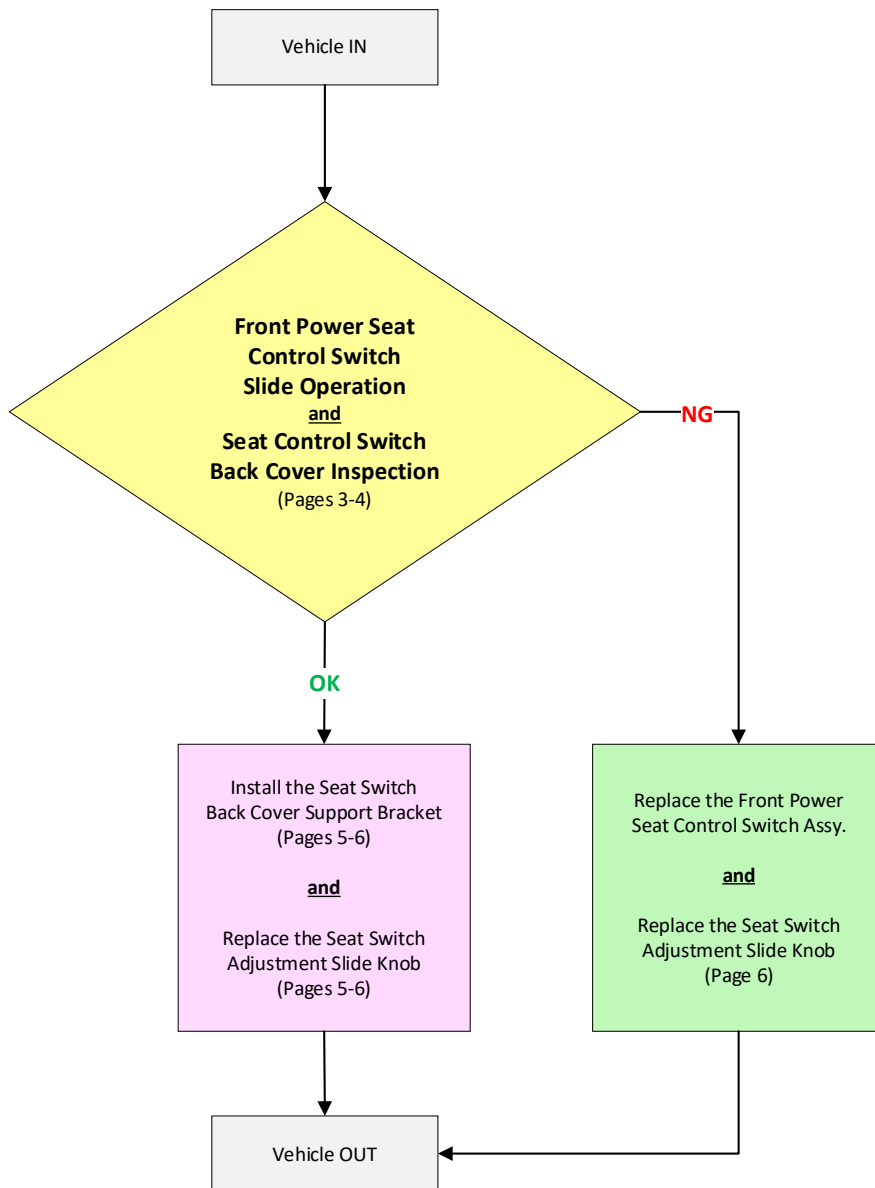
Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

A printed copy is for reference only; publication information can be updated at any time. Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Flowchart:

① IMPORTANT

Before beginning work, confirm if the vehicle you are working on requires either; the left side (SC316L), right side (SC316R) or both sides (SC316B) to be inspected for the front power seat control switch. The inspection will vary based on the VIN population.



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Inspection Procedure:

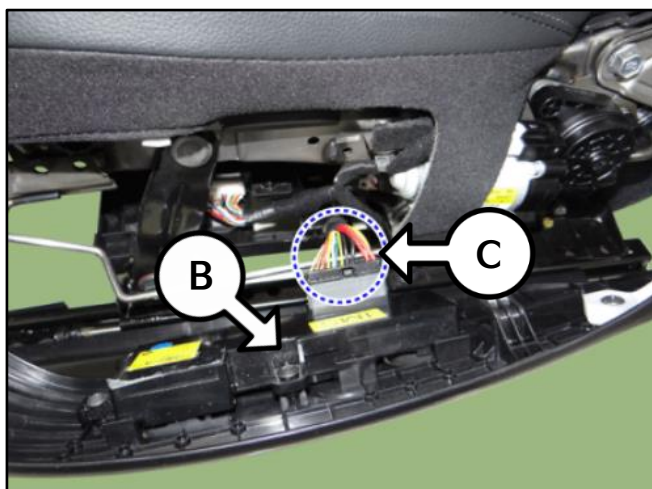
1. Confirm that the slide switch knob (either left, right or both sides) front power seat control switch is operating normally (Refer to the table page 1 for the applicable VIN you are working on).
 - If the power seat control switch slide operation is **normal** (front to rear) and the knob is not binding/sticking (**OK**), proceed to step 2.
 - If the power seat control switch slide operation is **not normal** (front to rear) and/or the knob is binding/sticking (**NG**), skip to the 'Replacement Procedure' on page 6.



2. Remove the front seat shield outer cover (A) by referring to "Body (Interior and Exterior) → Front Seat → Front Seat Shield Outer Cover → Removal and Inspection" in the applicable Shop Manual on KGIS.



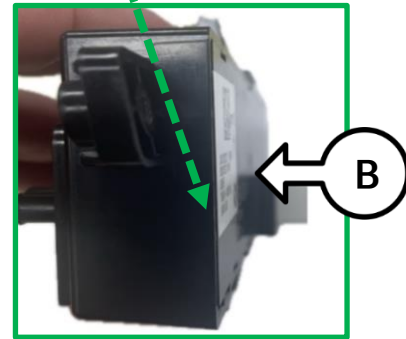
3. Disconnect the power seat control switch (B) connector (C).



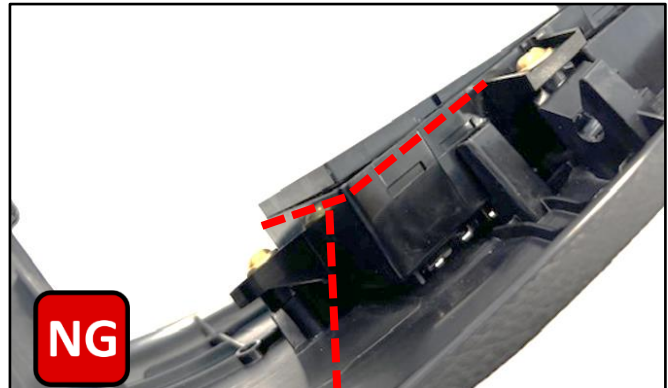
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4a. Inspect the back cover of the power seat control switch (C) is not detached/separated from the control switch case.

- If the power seat control switch back cover is not detached or separated from the switch case (OK), proceed to the 'Repair Procedure' on page 5.



4b. • If the power seat control switch back cover is detached or separated from the switch case (NG), skip to the 'Replacement Procedure' on page 6.

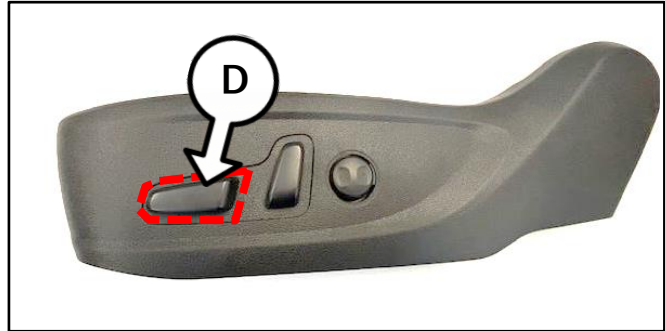


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Repair Procedure: (Left, Right or Both Power Seat Control Switch)

- Using a non-marring trim removal tool, remove and discard the power seat switch adjustment slide knob (D) by prying upwards.

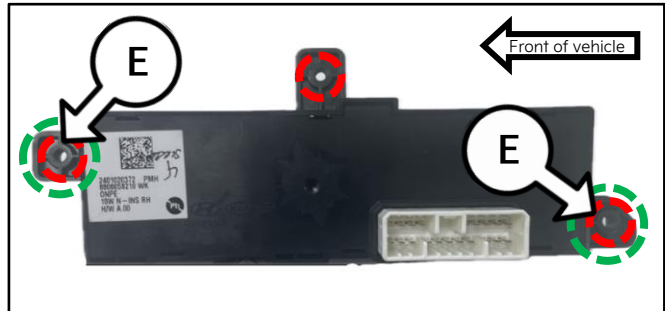
Note: DO NOT reuse the seat switch slide knob (D).



- Loosen the two back cover retaining screws shown in green outline.

Note: There are two (2) types of power seat control switches (back covers).

- Three (3) Screw type →**
Remove the opposite side screws (E).



- Four (4) Screw type →**
Remove two front facing screws (F).



3a. **4-Screw Bracket Only:**

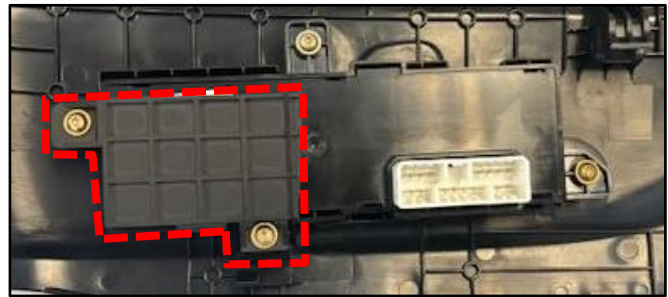
Take the new supporting bracket and adhere a 30mm (1.2" in.) long strip of Tesa® Tape in the upper left corner of the bracket as shown.



- 7b. Install the new 4-Screw supporting bracket over the back of the power control switch as shown and tighten the two (2) screws to specification.



Tightening torque for screws:
9.2 lb.in (1.03 N.m)



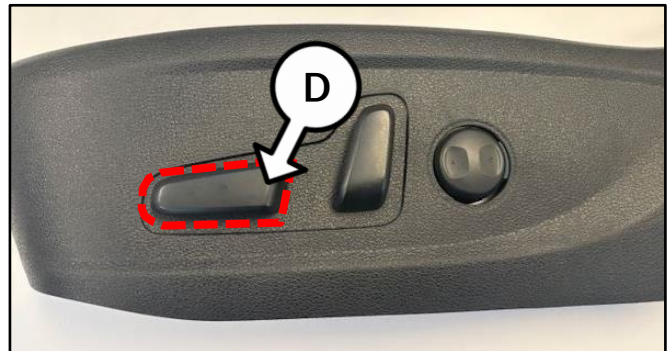
4-Screw Type

- 7c. Install the new 3-Screw supporting bracket over the back cover of the power control switch as shown and tighten the two (2) screws to specification.



3-Screw Type

8. Install a **new** switch slide knob (D).

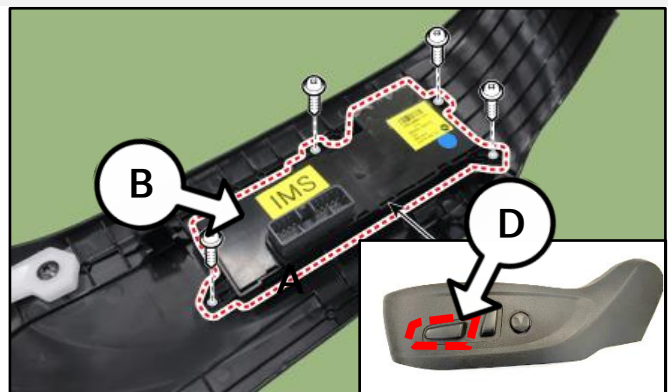


9. Reinstall all removed parts in reverse order of removal.
10. Confirm normal vehicle operation.
11. Repeat steps 1 - 10 for the opposite side.

Replacement Procedure: (Front Power Seat Control Switch & Slide Knob)

1. Replace the front power seat control switch by referring to "Body Electrical System → Seat Electrical → Removal and Installation" in the applicable Shop Manual on KGIS.
2. Install a **new** switch slide knob (D).
3. Confirm normal operation.

Note: The 'new' switch DOES NOT require the installation of the seat switch supporting bracket over the back cover.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Telluride (ON)	January 9, 2019 to May 29, 2024

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comment
Power Seat Switch Assembly	88070 S2020WKQK*		1	Left Front
Power Seat Switch Bracket	88072 S9000QQK		1	Left Front (3-Screw Type)
	88072 S9500QQK		1	Left Front (4-Screw Type)
Power Seat Adjustment Slide Knob	88071 S9100WKQK	N/A	1	Left Front
Power Seat Switch Assembly	88080 S2020WKQK*		1	Right Front (Black w/o Lumbar)
	88080 S9000WKQK*		1	Right Front (Black w Lumbar)
	88080 S2020LBRQK*		1	Right Front (Brown w/o Lumbar)
Power Seat Switch Bracket	88082 S9000QQK		1	Right Front (3-Screw Type)
	88082 S9500QQK		1	Right Front (4-Screw Type)
Power Seat Adjustment Slide Knob	88081 S9100WKQK	N/A	1	Right Front (Black)
	88081 S9100LBRQK*	N/A	1	Right Front (Brown)
Tesa® Tape	Locally Sourced (51606)		As Needed	Locally Sourced

***Note:** These replacement part numbers will require a VIN entry for parts ordering. DO NOT order parts for stocking purposes related to this Campaign. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316B) <u>Left & Right Side</u> Seat Control Switch Operation/Inspection (OK) <u>and</u> Bracket Installation + Knob Replacement (Both Sides)	241A30B0	0.3 M/H	88072 S9000QQK <u>or</u> 88072 S9500QQK <u>and</u> 88071 S9100WKQQK AND 88082 S9000QQK <u>or</u> 88082 S9500QQK <u>and</u> 88081 S9100WKQQK	1 1 1 1
			(SC316B) <u>Left</u> Seat Control Switch Operation/Inspection (OK) + Bracket Installation + Knob Replacement <u>and</u> <u>Right</u> Seat Control Switch Operation/Inspection (NG) + Switch Replacement + Knob Replacement	241A30B1	0.4 M/H	88072 S9000QQK <u>or</u> 88072 S9500QQK <u>and</u> 88071 S9100WKQQK AND 88080 S2020WKQQK <u>or</u> 88080 S9000WKQQK <u>and</u> 88081 S9100WKQQK	1 1 1 1
			(SC316B) <u>Left</u> Seat Control Switch Operation/Inspection (NG) + Switch Replacement + Knob Replacement <u>and</u> <u>Right</u> Seat Control Switch Operation/Inspection (OK) + Bracket Installation + Knob Replacement	241A30B2	0.4 M/H	88070 S2020WKQQK <u>and</u> 88071 S9100WKQQK AND 88082 S9000QQK <u>or</u> 88082 S9500QQK <u>and</u> 88081 S9100WKQQK	1 1 1 1
			(SC316B) <u>Left & Right Side</u> Seat Control Switch Operation/Inspection (NG) <u>and</u> Switch Replacement + Knob Replacement (Both Sides)	241A30B3	0.4 M/H	88070 S2020WKQQK <u>and</u> 88071 S9100WKQQK AND 88080 S2020WKQQK <u>or</u> 88080 S9000WKQQK <u>and</u> 88081 S9100WKQQK	1 1 1 1

Continued on page 10...



SUBJECT: FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316L) Left Seat Control Switch Operation/Inspection (OK) + Bracket Installation + Knob Replacement	241A30LO	0.2 M/H	88072 S9000QQK or 88072 S9500QQK and 88071 S9100WKQQK	1 1
			(SC316L) Left Seat Control Switch Operation/Inspection (NG) + Switch Replacement + Knob Replacement	241A30L1	0.2 M/H	88070 S2020WKQQK and 88071 S9100WKQQK	1 1
R	88080 S2020		(SC316R) Right Seat Control Switch Operation/Inspection (OK) + Bracket Installation + Knob Replacement	241A30RO	0.2 M/H	88082 S9000QQK or 88082 S9500QQK and 88081 S9100WKQQK or 88081 S9100LBRQK	1 1
			(SC316R) Right Seat Control Switch Operation/Inspection (NG) + Switch Replacement + Knob Replacement	241A30R1	0.2 M/H	88080 S2020WKQQK or 88080 S9000WKQQK or 88080 S2020LBRQK and 88081 S9100WKQQK or 88081 S9100LBRQK	1 1

Note: Refer to [Warranty Bulletin 2024-50](#) for claim submission procedures. Use sublet code 'X1' with a maximum allowed amount of \$0.40 per vehicle for locally sourced Tesa® Tape. Manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental expense, with supporting documentation.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference [SC316](#) when accessing the KDealer+ system.

