



GROUP

Safety Recall Campaign

NUMBER

SC316

MODEL

2020-2024MY
Telluride (ON)

DATE

July 2024

SAFETY RECALL CAMPAIGN

FRONT POWER SEAT CONTROL SWITCH REPAIR/REPLACEMENT (SC316)

This bulletin provides information to install a bracket on the power seat control switch or if necessary, replace the power seat switch and replace the seat slide knob(s) on certain 2020-2024MY Telluride (ON) vehicles produced from January 9, 2019 through May 29, 2024. If there is an external impact with excessive force to the front power seat side cover and/or seat slide knob, the power seat switch back cover can dislodge resulting in an internal misalignment of the seat motor control switch. A misaligned seat motor control switch with a stuck seat slide knob can lead to continuous operation of a seat motor. Over time, this can result in overheating of the seat motor, thereby increasing the risk of a fire while driving or while parked. A fire increases the risk of injury. Warnings associated with this issue that customers may experience include the seat slide knob sticking (e.g., inability to adjust power seat or power seat continues moving even after seat slide knob is released), a burning or melting smell, and/or smoke from underneath the seat. Follow the procedure outlined in this publication to conduct the repair or replacement on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

Note: Not all Tellurides vehicles produced within the specified production range are affected by this recall. Also, Telluride LX trim models are NOT affected by this recall.

Campaign #	Affected Switch
SC316B	Both Driver and Passenger Front
SC316L	Driver Front Only
SC316R	Passenger Front Only

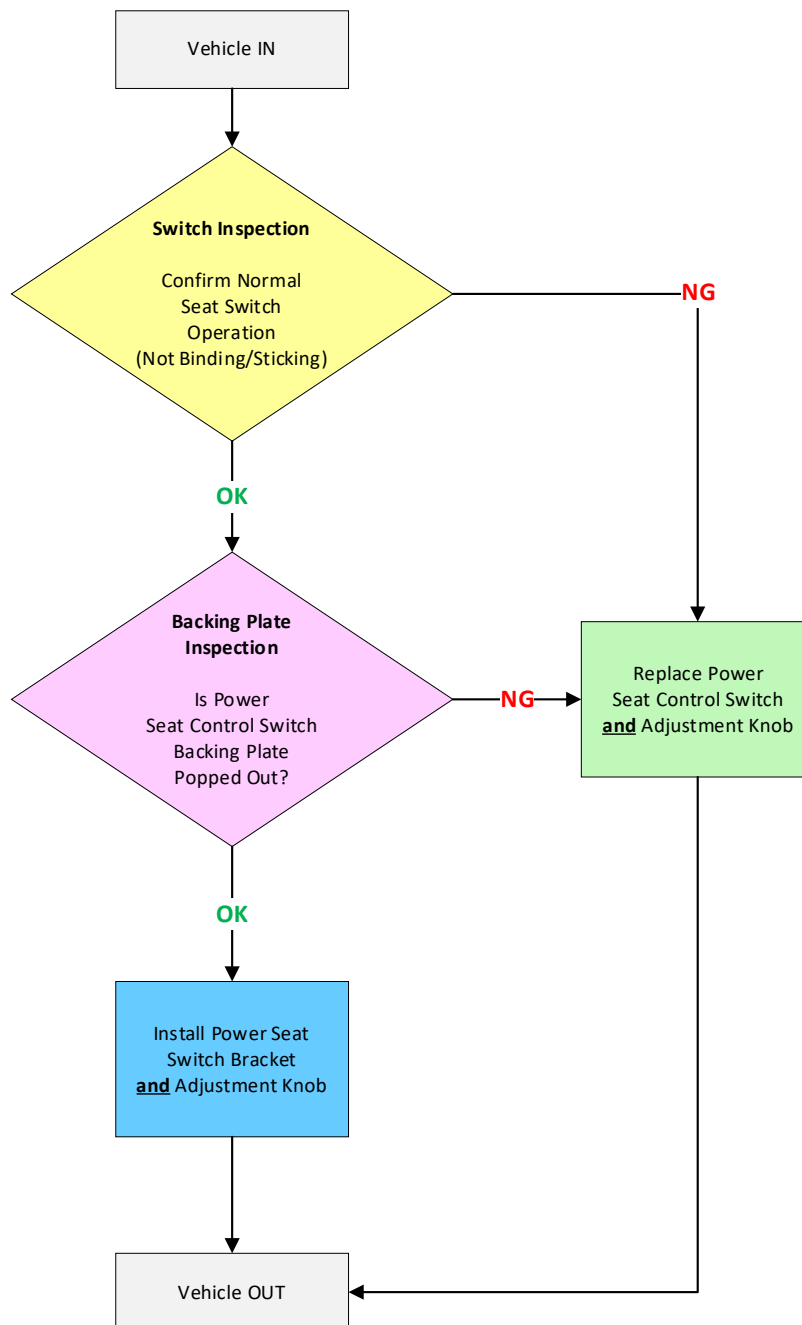
NOTICE

There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report),

A printed copy is for reference only; publication information can be updated at any time.
Always refer to KGIS for the latest information. After logging in kdealer.com, the newest technical publications are listed in 'Service Releases' and has the latest service information that has been released.

Flowchart:



Path 1: Vehicle 'IN' → Switch Inspection (OK) → Backing Plate Inspection (OK) → Bracket and Knob Installation → Vehicle 'OUT'

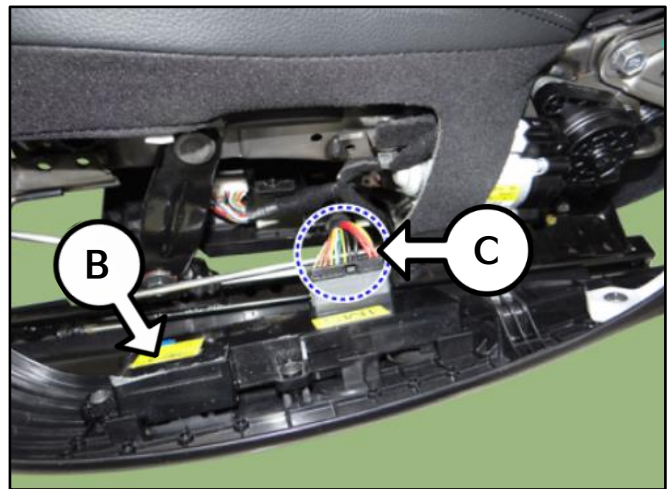
Path 2: Vehicle 'IN' → Switch Inspection (OK) → Backing Plate Inspection (NG) → Power Seat Switch Replacement → Knob Installation → Vehicle 'OUT'

Path 3: Vehicle 'IN' → Switch Inspection (NG) → Power Seat Switch Replacement → Knob Installation → Vehicle 'OUT'

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)**Repair Procedure:**

1. Confirm left and right front power seat control switch normal operation.
 - If power seat control switch operation IS normal (**OK**), proceed to step 2.
 - If power seat control switch operation is NOT normal (**NG**), proceed to the 'Replacement Procedure' on page 7.
2. Remove the Front Seat Shield Outer Cover (A) by referring to "Body (Interior and Exterior) → Front Seat → Front Seat Shield Outer Cover → Removal and Inspection" in the applicable Shop Manual on KGIS.
3. Disconnect the power seat control switch (B) connector (C).

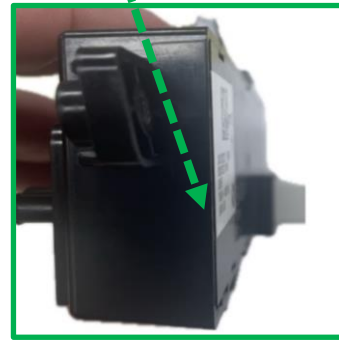


SUBJECT:

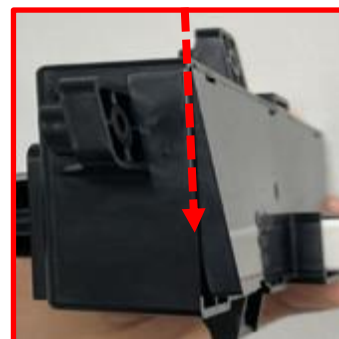
FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

4. Confirm if the power seat control switch (B) backing plate IS or is NOT popped out.

- If the power seat control switch backing plate has is NOT popped out (OK), proceed to step 5.

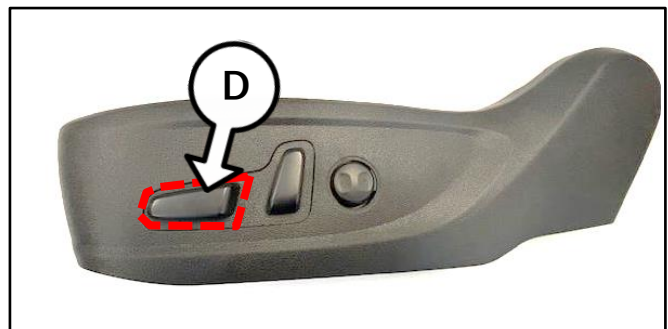


- If the power seat control switch backing plate IS popped out (NG), take one clear KVID photo of the NG switch including RO information, and then replace the power seat control switch by proceeding to 'Replacement Procedure' on page 7. then replace the power seat control switch by proceeding to 'Replacement Procedure' on page 7.



5. Using a non-marring trim removal tool, remove and discard the slide knob (D) by prying upwards.

Note: DO NOT reuse slide knob (D). Replace with new provided knob.



SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

6. Loosen to remove the two (2) screws.



3-Screw Type



4-Screw Type

- 7a. Install a 30mm long strip of Tesa® Tape in the upper left corner of the 4-Screw Type bracket only, as shown.



- 7b. Install the provided bracket, as shown.



4-Screw Type



Tightening torque for screws:
88.5 lb.in (10.0 N.m)



3-Screw Type

SUBJECT: FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

8. Install **new** slide knob (D).

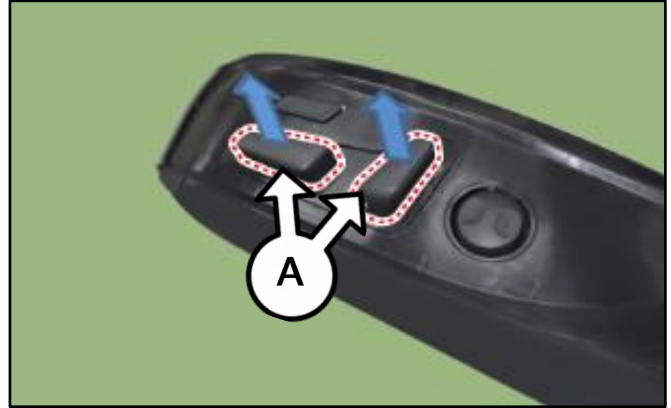


9. Reinstall all removed parts in reverse order of removal.
10. Confirm normal vehicle operation.
11. Repeat steps 1 - 10 for the opposite side.

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)**Replacement Procedure:**

1. Using a non-marring trim removal tool, remove the slide knobs (A) by prying upwards.



2. Loosen the three (3) or four (4) screws to remove the power seat control switch (B).



3-Screw Type



Tightening torque for screws:
88.5 lb.in (10.0 N.m)

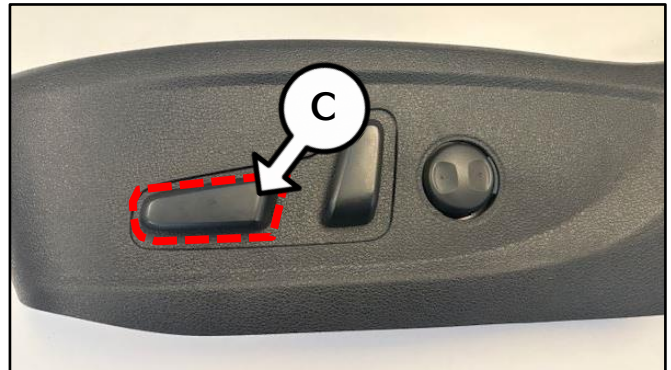
❶ IMPORTANT

The **NEW** switch does NOT require the bracket be installed.



4-Screw Type

3. Install **new** slide knob (c).



4. Reinstall all removed parts in reverse order of removal.

5. Confirm normal vehicle operation.

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Telluride (ON)	January 9, 2019 to May 29, 2024

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comment
Power Seat Switch Assembly	88070 S2020WKQQK		1	Left Front
Power Seat Switch Bracket	88072 S9000QQK		1	Left Front (3-Screw Type)
	88072 S9500QQK		1	Left Front (4-Screw Type)
Power Seat Switch Knob	88071 S9100WKQQK	N/A	1	Left Front
Power Seat Switch Assembly	88080 S2020WKQQK		1	Right Front (Black w/o Lumbar)
	88080 S9000WKQQK		1	Right Front (Black w Lumbar)
	88080 S2020LBRQK		1	Right Front (Brown w/o Lumbar)
Power Seat Switch Bracket	88082 S9000QQK		1	Right Front (3-Screw Type)
	88082 S9500QQK		1	Right Front (4-Screw Type)
Power Seat Switch Knob	88081 S9100WKQQK	N/A	1	Right Front (Black)
	88081 S9100LBRQK	N/A	1	Right Front (Brown)
Tesa® Tape	Locally Sourced (51606)		As Needed	Locally Sourced

Note: The replacement part numbers will require a VIN entry for parts ordering. DO NOT order these parts for stocking purposes, related to this Campaign. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation Left and Right	241A30B0	0.3 M/H	88072 S9000QQK <u>or</u> 88072 S9500QQK	1
						<u>and</u> 88071 S9100WKQQK	1
						<u>AND</u> 88082 S9000QQK <u>or</u> 88082 S9500QQK	1
						<u>and</u> 88081 S9100WKQQK	1
			(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation Left + Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Right	241A30B1	0.4 M/H	88072 S9000QQK <u>or</u> 88072 S9500QQK	1
						<u>and</u> 88071 S9100WKQQK	1
						<u>AND</u> 88080 S2020WKQQK <u>or</u> 88080 S9000WKQQK	1
						<u>and</u> 88081 S9100WKQQK	1
			(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation Left + Switch Inspection (NG) + Switch Replacement + Knob Installation Right	241A30B2	0.4 M/H	88072 S9000QQK <u>or</u> 88072 S9500QQK	1
						<u>and</u> 88071 S9100WKQQK	1
						<u>AND</u> 88080 S2020WKQQK <u>or</u> 88080 S9000WKQQK	1
						<u>and</u> 88081 S9100WKQQK	1



SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Left + Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation Right	241A30B3*	0.4 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88082 S9000QQK			1	
			<u>or</u> 88082 S9500QQK				
			<u>and</u> 88081 S9100WKQQK			1	
			(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Left and Right	241A30B4*	0.4 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88080 S2020WKQQK			1	
			<u>or</u> 88080 S9000WKQQK				
			<u>and</u> 88081 S9100WKQQK			1	
			(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Left + Switch Inspection (NG) + Switch Replacement + Knob Installation Right	241A30B5*	0.4 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88080 S2020WKQQK			1	
			<u>or</u> 88080 S9000WKQQK				
			<u>and</u> 88081 S9100WKQQK			1	

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Left + Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation Right	241A30B6*	0.4 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88082 S9000QQK			1	
			<u>or</u> 88082 S9500QQK				
			<u>and</u> 88081 S9100WKQQK			1	
			(SC316 <u>B</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Left + Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation Right	241A30B7*	0.4 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88080 S2020WKQQK			1	
			<u>or</u> 88080 S9000WKQQK				
			<u>and</u> 88081 S9100WKQQK			1	
			(SC316 <u>B</u>) Switch Inspection (NG) + Switch Replacement + Knob Installation Left and Right	241A30B8*	0.3 M/H	88070 S2020WKQQK	1
			<u>and</u> 88071 S9100WKQQK			1	
			<u>AND</u> 88080 S2020WKQQK			1	
			<u>or</u> 88080 S9000WKQQK				
			<u>and</u> 88081 S9100WKQQK			1	



SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88070 S2020	0	(SC316L) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation	241A30LO	0.2 M/H	88072 S9000QQK or 88072 S9500QQK <u>AND</u> 88071 S9100WKQQK	1 1
			(SC316L) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation	241A30L1*	0.2 M/H	88070 S2020WKQQK <u>AND</u> 88071 S9100WKQQK	1 1
			(SC316L) Switch Inspection (NG) + Switch Replacement + Knob Installation	241A30L2	0.2 M/H	88070 S2020WKQQK <u>AND</u> 88071 S9100WKQQK	1 1

SUBJECT:

FRONT POWER SEAT CONTROL SWITCH REPAIR/INSPECTION (SC316)

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	88080 S2020	0	(SC316 <u>R</u>) Switch Inspection (OK) + Backing Plate Inspection (OK) + Bracket & Knob Installation	241A3OR0	0.2 M/H	88082 S9000QQK or 88082 S9500QQK <u>AND</u> 88081 S9100WKQK or 88081 S9100LBRQK	1 1
			(SC316 <u>R</u>) Switch Inspection (OK) + Backing Plate Inspection (NG) + Switch Replacement + Knob Installation	241A3OR1*	0.2 M/H	88080 S2020WKQK or 88080 S2020LBRQK or 88080 S2020LBRQK <u>AND</u> 88080 S2020WKQK or 88080 S9000WKQK	1 1
			(SC316 <u>R</u>) Switch Inspection (NG) + Switch Replacement + Knob Installation	241A3OR2	0.2 M/H	88080 S2020WKQK or 88080 S2020LBRQK or 88080 S2020LBRQK <u>AND</u> 88080 S2020WKQK or 88080 S9000WKQK	1 1

Note: Refer to [Warranty Bulletin 2024-50](#) for claim submission procedures. Use sublet code 'X1' with a maximum allowed amount of \$0.40 per vehicle for locally sourced Tesa® Tape. Manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental expense, with supporting documentation.

*A KVID photo of the 'NG' backing plate condition MUST be attached to the claim using KVID attachment type 'XX - Other' for LOP's 241A3OB3, 241A3OB4, 241A3OB5, 241A3OB6, 241A3OB7, 241A3OL1, 241A3OR1.

NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SC316 when accessing the KDealer+ system.

