

Service Bulletin

23-004

May 31, 2024 Version 3

Safety Recall: 2019-22 HR-V Audio Unit Software Update

This bulletin has been replaced by 24-080, dated May 31, 2024.

If you did the repair indicated in this bulletin on or before May 31, 2024, use the warranty information below to file a claim.

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0105A9	Update the audio unit system software.	0.3 hr	6DW00	BD100	A24004A	39171-T7A-A21

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.