RECALL 24V350 REMEDY INSTRUCTIONS



Make(s): AURORA & CATALINA Model(s): AART18RD & ACAT18RDL <u>Model Year(s): 2024</u> Concern: The furnace may be installed directly to a vinyl floor material, outside of the manufacturers installation instructions. Repair Code: RC-024-03-00-004540 Allotted Time: .50 HRS. Inspection Code: N/A Allotted Time: N/A Photo(s) Required: NO Prior Authorization Required: YES Part(s) Kit Number: SOURCE LOCALLY Part(s) Return: N/A

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

PARTS NEEDED:

21" X 21" WOOD SHEET. THIS CAN BE LAUN, DÉCOR BOARD, PLYWOOD OR OSB

DO NOT DISCONNECT LPG LINE FROM THE FURNACE OR ANY HEAT DUCTS

STEP 1: LOCATE FURNACES AIR RETURN (FIGURE 1);

- REMOVE THE SCREWS AND THE AIR RETURN TO GAIN ACCESS TO THE FURNACE AND SET ASIDE;
- ENSURE TO RETAIN SCREWS AND AIR RETURN TO INSTALL BACK WHEN WORK IS COMPLETE;

STEP 2: REMOVE THE FACE COVER FROM THE FURNACE AND REMOVE THE SCREWS HOLDING THE FURNACE TO THE FLOOR;

- REFERENCE FIGURE 2 FOR FACE COVER (FIGURE 2)
- SET THESE SCREWS ASIDE FOR REINSTALLATION;
- MEASURE LENGTH TO ENSURE THEY ARE LONG ENOUGH TO PENETRATE THE WOOD BOARD AND INTO THE FLOOR;
- IF THE SCREWS WILL NOT BE LONG ENOUGH, REPLACE WITH APPROPRIET LENGTH SCREWS;

STEP 3: INSTALL THE CUT SHEET OF WOOD UNDER THE FURNACE, SEPERATING THE FURNACE FROM THE LINOLYM; • IF DÉCOR BOARD IS INSTALLED, ENSURE THE VINYL SIDE IS FACING DOWN (FACING THE LINOLYM);

STEP 4: SECURE THE FURNACE BACK DOWN USING THE SCREWS/REPLACEMENT SCREWS ENSURE TO SCREW THROUGH THE FURNACE HOLES, WOOD BOARD AND INTO THE FLOOR;

STEP 5: RE-INSTALL THE FURNACE FACE;

STEP 6: RE-INSTALL THE FURNACE AIR RETURN;

STEP 7: CLAIM REPAIR CODE.

FIGURE 1



FIGURE 2

