



SIB 52 03 24

2024-05-17

NON-COMPLIANCE RECALL 24V-345: FRONT LOWER SAFETY BELT

This Service Information Bulletin (Revision 2) replaces SI B52 03 24 **dated May 2024**.

What's New:

- SIB title changed.
- NHTSA number added.

MODEL

E-Series	Model Description	Production Date
F95	(X5 M Sports Activity Vehicle)	April 12, 2024 – April 20, 2024
F96	(X6 M Sports Activity Coupe)	April 8, 2024 – April 20, 2024
G05	(X5 Sports Activity Vehicle)	April 5, 2024 – April 20, 2024
G06	(X6 Sports Activity Coupe)	April 5, 2024 – April 20, 2024
G07	(X7 Sports Activity Vehicle)	April 5, 2024 – April 20, 2024
G09	(XM Sports Activity Vehicle)	April 10, 2024 – April 17, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of May 7, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective May 7, 2024) on certain Model Year 2024 - 2025 BMW vehicles that were produced between April 5, 2024 and April 20, 2024.

As of May 14, 2024, this Delivery Stop has been upgraded to a Non-Compliance Recall.

A quality check showed that the sensor in the lower safety belt latch of the front seat(s) may be faulty.

The sensor system detects whether a safety belt is worn (belt buckle closed) and shows this via the display in the instrument cluster.

In the event of an error, the safety belt is shown as worn even though it is not plugged in. This can affect either the driver's and/or passenger's front safety belt latch.

CAUSE

Lower safety belt latch not manufactured as specified.

CORRECTION

Check that the sensor in the lower safety belt latch reads correctly.

If safety belt use is not properly displayed in the instrument cluster, then the lower safety belt latch is to be replaced, one or both.

We anticipate a very low number of failures.

PROCEDURE


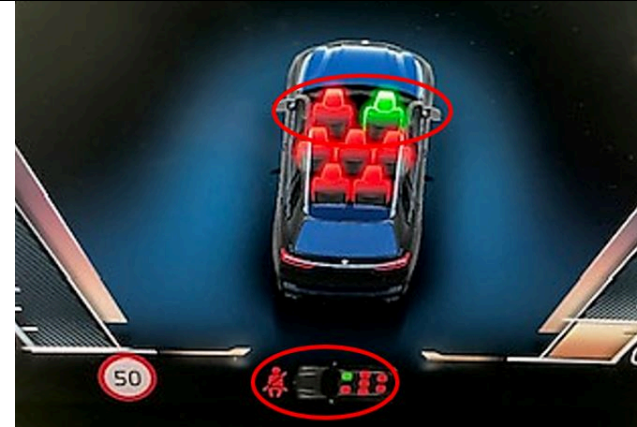
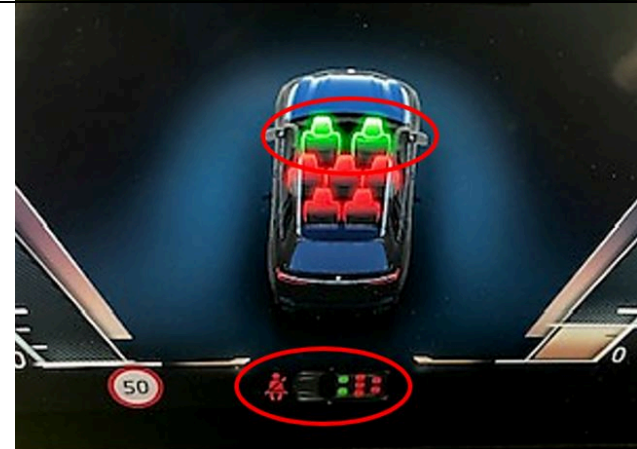
1-Test each front safety belt latch operation at least **15 times** (Driver seat and passenger seat).

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You can see the safety belt displayed at the bottom of the instrument cluster:

- Safety belt not plugged in “red indicator”.
- Safety belt plugged in “green indicator”.

There is a slight delay between belt connection and display in Instrument cluster, that is normal.

	<p>2-Here the image shows the drivers safety belt latch is recognized as latched. This should only occur when drivers' safety belt is connected / latched.</p> <p>If the instrument cluster displays that the driver's seat is green when driver's safety belt is disconnected, then replace the driver's safety belt latch assembly as per repair instruction REP 72 11 255 (lower belt front left).</p>
	<p>3-Here the image shows the passengers safety belt latch is recognized as latched. This should only occur when passenger's safety belt is connected / latched.</p> <p>If the instrument cluster displays that the passenger's seat is green when passenger's safety belt is disconnected, then replace the passenger safety belt latch assembly as per repair instruction REP 72 11 256 (lower belt front right).</p>
	<p>4-Here the image shows both front safety belts as buckled.</p> <p>If the function of both front safety belts is properly displayed in the instrument cluster, then everything is okay and technical action is complete.</p>

PARTS INFORMATION

We anticipate a very low number of failures.

If Remedy Status is green and you have a confirmed failure, please enter a Service TSARA Info Only Case for review. Please have your Parts department enter a Recall IDS Ticket with the Case number for review.

The parts section will be updated when the parts arrive.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers that apply.

Repair Code:	0072630200	---
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop.

Work Pkg	Labor Operation	Description (Plusposition)	Labor Allowance
# 1	00 76 620	Check the lower safety belt on both front seats (No repair needed)	3 FRU
# 2	00 76 621	Check the lower safety belt on both front seats, replace one lower safety belt	9 FRU (G09 XM); 10 FRU (G05 X5 xDrive50e, G07); 11 FRU (F95, F96, G05 All others, G06)
# 3	00 76 622	Check the lower safety belt on both front seats, replace both lower safety belts	16 FRU (G09 XM); 17 FRU (G05 X5 xDrive50e, G07); 18 FRU (F95, F96, G05 All others, G06)

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit).

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 4	00 76 104	Check the lower safety belt on both front seats (No repair needed)	5 FRU
# 5	00 76 105	Check the lower safety belt on both front seats, replace one lower safety belt	11 FRU (G09 XM); 12 FRU (G05 X5 xDrive50e, G07); 13 FRU (F95, F96, G05 All others, G06)
# 6	00 76 106	Check the lower safety belt on both front seats, replace both lower safety belts	17 FRU (G09 XM); 19 FRU (G05 X5 xDrive50e, G07); 20 FRU (F95, F96, G05 All others, G06)

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B52 03 24 WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue, and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B520324 Recall Notice.pdf](#)

[picture_as_pdf B520324_24V-345-DriverPassengerSafetyBeltSystem-FAQ-\(14May2024\).pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-345: Front Lower Safety Belt – B52 03 24

BMW AG has issued a Delivery Stop (effective May 7, 2024) on certain Model Year 2024 - 2025 BMW vehicles that were produced between April 5, 2024 and April 20, 2024.

As of May 14, 2024, this Delivery Stop has been upgraded to a Non-Compliance Recall

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
24V-345
Safety Belt System
Model Year 2024-2025
BMW X5, X6, X7, XM
Issue Date: 05/14/2024

Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?

Certain Model Year 2024-2025 BMW X5, X6, X7, and XM models in the US are potentially affected.

Q2. What is the specific issue?

The driver and/or front passenger safety belt system may not have been produced by the supplier according to specifications. It may indicate that the driver and/or front passenger is belted even if they are not belted. Therefore, potentially affected vehicles may not meet Federal regulations.

Q3. Why are other models / vehicles not included in this Non-Compliance Recall?

Other models have safety belt system that was produced by the supplier according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Non-Compliance Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Non-Compliance Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Non-Compliance Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Non-Compliance Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The driver and/or front passenger safety belt system will be checked and, if necessary, replaced for free which should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.