

RECALL 24V339 / 2024-273 REMEDY INSTRUCTIONS



Make(s): SEE BELOW;
Model(s): SEE BELOW;
Model Year(s): 2020 - 2024

Concern:
A secondary means of strapping to the fresh-water tank to the chassis may not have been installed correctly.

Repair Code: RC-068-03-00-004543
Allotted Time: .75 HRS.
Inspection Code: RC-068-05-00-004542
Allotted Time: .25 HRS.

Photo(s) Required: YES, PRE & POST
Prior Authorization Required: YES
Part(s) Kit Number: F100596455
Part(s) Return: N/A

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2022 – CLIPPER: CWT162RBU
CERTAIN 2021 – 2024 CLIPPER: CWT182DBU & CWT272RLS
CERTAIN 2020 – 2021 INDEPENDENCE TRAIL: NTT262BH
CERTAIN 2020 – 2023: INDEPENDENCE TRAIL: NTT262DBS
CERTAIN 2022 – VIKING: VWT162RBU
CERTAIN 2021 – 2024 – VIKING: VWT182DBU & VWT272RLS
CERTAIN 2020 – 2024 – VIKING: VWT262BHS
CERTAIN 2020 – 2021 – VIKING: VWT26SBHSAGA

PRIOR AUTHORIZATION IS REQUIRED WITH THE FOLLOWING:

- PHOTO DEPICTING THE NUMBER OF STRAPS AND LOCATIONAL MEASUREMENTS;

INSPECTION:

STEP 1: LOCATE THE FRESH WATER TANK MOUNTED UNDER THE CHASSIS;

STEP 2: ENSURE THE FLOATING CROSS MEMBER IS TIGHT AGAINST THE TANK, THE TANK HAS LITTLE TO NO FRONT TO REAR "PLAY";

- IF THE CROSS MEMBER IS NOT SECURE, MOVE ON TO REMEDY;

STEP 3: ENSURE THERE ARE THREE HOLDING TANK STRAPS;

- IF THERE ARE NOT THREE STRAPS, MOVE ON TO REMEDY;

STEP 4: ENSURE THE THREE STRAPS ARE PROPERLY SPACED;

- 10" – 12" FROM EACH END OF THE TANK AND ONE STRAP IN THE CENTER OF THE TANK;
- IF THE STRAPS ARE NOT PROPERLY SPACED, MOVE ON TO REMEDY;
- IF THERE ARE THREE STRAPS AND ARE PROPERLY SPACED, NO REMEDY IS NEEDED, CLAIM INSPECTION CODE;

REMEDY:

STEP 1: LOCATE THE THREE STRAPS FROM 10"/12" FROM EACH END OF THE FRESH WATER HOLDING TANK;

- PROTECT ANY SHARP EDGES AGAINST THE STRAPS;
- ROUTE THE STRAP ENDS THROUGH THEIR CINCH BUCKLE AND PULL TIGHTLY, ENSUREING NO SLACK IN THE STRAPS;

STEP 2: INSTALL AN ADDITIONAL STRAP IN THE CENTER OF THE FRESH WATER HOLDING TANK;

- LOCATE THE STRAP AT 28" FROM THE END OF THE TANK;
- PROTECT ANY SHARP EDGES AGAINST THE STRAP;
- ROUTE THE STRAP ENDS THROUGH THEIR CINCH BUCKLE AND PULL TIGHTLY, ENSUREING NO SLACK IN THE STRAP;

STEP 3: PHOTO THE REMEDY AND FILE THE PHOTO(S) WITH THE REMEDY REPAIR CODE.