



## IMPORTANT SAFETY RECALL

### Dealer Campaign Responsibility

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

### Repair Procedure:

Refer to instructions.

### Parts Information:

Order the corresponding Part Kit from Winnebago Motorhomes using the WinPortal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

### Reimbursement:

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

**Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info.**

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#### **Suburban 4 Knob Panel**

Operation Number	Dealer Number	Parts Kit	Time Allowance
24840101	7931	RC7931-24-784	.5 Hour

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#### **Suburban 5 Knob Panel**

Operation Number	Dealer Number	Parts Kit	Time Allowance
24840201	7935	RC7935-24-784	.5 Hour

Thank you for your cooperation.

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Winnebago Motorhomes  
Forest City, Iowa 50436  
Enclosures

# Suburban Appliance Rework:

**Parts Kit Required - Per Range Style:**  
**PN RC7931-24-784 Suburban 4 Knob Panel**  
**PN RC7935-24-784 Suburban 5 Knob Panel**

1. Suburban Face Panel



Four Knob, for Cooktop only style appliances.



Five Knob, for Range style appliances.

## Tools and Supplies required-

1. Angle Cutter
2. Screw Gun w/ #2 Philips bit
3. Electrical Tape



**Read the entire instructions carefully before starting the procedure. If you have any questions, please contact Winnebago Industries Technical Service Department by calling 1-866-653-4329 or by email: [techservice@wgo.net](mailto:techservice@wgo.net). This document is confidential and is intended for dealer use only.**

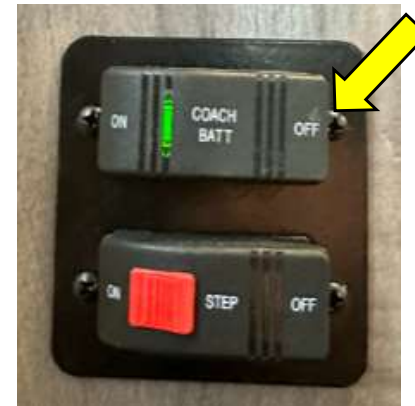
# Step 1 – Pre-Rework Prep

1. Shut off the LP flow in the coach. This can be done by locating and closing the LP tank's service valve.
  - a. Location of the LP tank and service valve will vary, refer to the coach user manual. See Image 1 for typical location, LP tank accessed through exterior compartment door.
2. Shut off 12-volt house power by either locating the battery shut off switch/button, or physically disconnecting the ground cable from the battery.
  - a. Location of the Battery and its shutoff will vary, refer to the coach user manual. See Image 2 for typical battery disconnect switch, located by the Entrance door.

Image 1



Image 2



# Step 2 – Gain access to the appliance

1. Open the glass cover (if equipped).
2. Remove the grill from the cooktop by pulling upwards, set aside for reinstallation. See Image 1 and 2.
3. Remove the burners main top by pulling up the front and lifting free. Set top aside. See Image 2.
  - a. If any wires are disconnected, take note of their connections to aid in reassembly.
4. Remove (4) screws securing the glass cover to cabinetry or burner box to cabinetry. See Image 3.
5. Remove the (2) screws under the door (ranges only) securing the front frame to the cabinetry. See Image 4.
6. Pull the appliance forward of the cabinetry approximately 3 inches. Be careful not to damage the countertop.

Image 1



Image 2



Image 3



Image 4



# Step 3 – Remove Existing Control Panel

1. Remove the (2) screws securing the plastic end caps on either side of the appliance. See Image 1.
2. Pull all knobs( 4 or 5 depending on model) free from the range and set aside. See Image 2.
3. Cut all black zip ties securing the red and black LED wiring to the manifold pipe. See Image 3 and 4.

Image 1



Image 2



Image 3

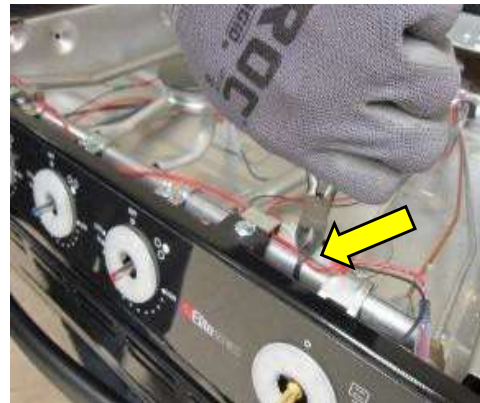


Image 4



# Step 3 – Remove Existing Control Panel (Cont.)

1. Cut the red and black LED wiring from the coach yellow and white wiring. Wrap the ends of the coach wiring with tape and push back behind appliance. They will no longer be used.
2. Disconnect the oven lamp connector (if equipped). See Image 1.
3. Cut the red and black oven lamp wires (if equipped) near where they pass through the burner box. Wrap the wire ends in electrical tape and push wires through black grommet, they will no longer be used. Discard excess wiring and connector. See Image 2.

Image 1



Image 2



# Step 3 – Remove Existing Control Panel (Cont.)

1. Remove remaining screws securing the control panel to the range. See Image 1 and 2.
2. Disconnect the burner ignition wiring from the piezo actuator or spark actuator (if equipped).
3. Remove all plastic covers for the knob cutouts and the ignitor actuator (if equipped), these will be reinstalled on the new control panel. Quantity and type will depend on appliance model.
  - a. For plastic cover, push tabs in to release from control panel, see Image 3.
  - b. For ignitor actuator, there may be mounting screws securing it to the panel that must be removed and retained. See Image 4.
4. Remove the original control panel from the range and discard.

Image 1



Image 2



Image 3

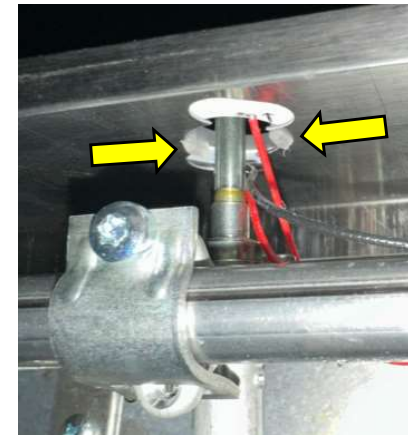


Image 4



# Step 4 – Install New Control Panel

1. Obtain new control panel and reconnect burner ignition wiring (if equipped).
2. Install retained plastic covers and ignitor actuator from previous control panel (if equipped). Reconnect ignitor actuator as necessary.
3. Place control panel over manifold and secure plastic end caps with (2) screws.
4. Secure control panel to manifold and burner box with previously removed screws (4 minimum).
5. Push the appliance back into the cabinetry and reinstall previously removed screws securing it to cabinetry. Be careful not to damage the countertop.
6. Reinstall knobs by fully pushing onto valve stem. See Image 1.
7. Reinstall main top by engaging rear clips and pushing firmly downward on front of maintop. See Image 2 and 3.

Image 1



Image 2



Image 3



# Step 5 – System Testing

1. Reconnect or turn on 12-Volt house power. See Image 1 for typical disconnect switch.
2. Restore LP flow in the coach. See Image 2 for typical service valve location.
3. With power and LP restored, confirm the ignitor is working properly.
  - a. To confirm functionality, actuate ignitor switch/button and visually confirm that a spark is present on the burner. See Image 3 for example of ignitor spark.
4. Reinstall and close the glass cover (if equipped).
5. The rework is complete.

Image 1



Image 2

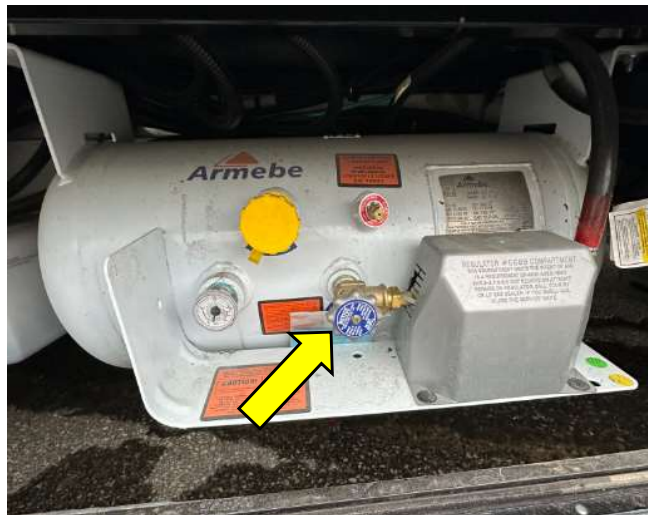


Image 3

