

# SAFETY RECALL

NORTH AMERICA

## Rearview Camera C1 C2 Connector at DSM



Reference: 44B / NHTSA 24V-291

FCA US LLC



Remedy available for

- One 2023 (WL) Jeep Grand Cherokee
- One 2023 (WL) Jeep Grand Cherokee L

Template Version 1.0

Revision	Edition	Detail
0	May 2024	Initial Version.

### SYMPTOM DESCRIPTION

The above vehicles may have been built with an improperly fastened rearview camera connection at the Display Screen Module (DSM) which may prevent the camera signal from passing through to the media screen. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Vehicles with improperly fastened rearview camera connections at the DSM may not display the rearview image during a backing event under certain conditions.

### ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations  
FCA US LLC.

### REPAIR TO BE PERFORMED

All vehicles in this recall have been remedied. There is no action required.

### OWNER NOTIFICATION / SERVICE SCHEDULING

Owner notification not required per NHTSA agreement since the vehicles are already remedied.