

**TITLE: 2024 Z900RS ABS, RS CAFE ABS & RS SE ABS
Front Tire Replacement**

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Eligible Units

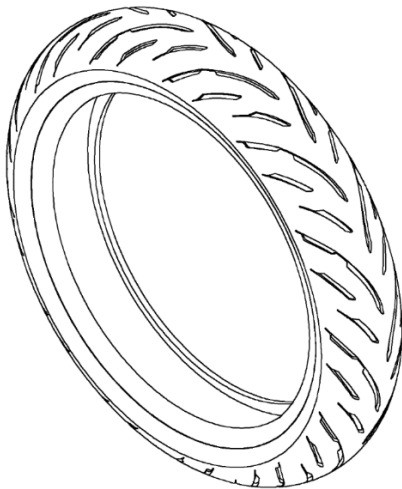
Year	Model Name	Model Code
2024	Z900RS ABS	ZR900CRFNL
	Z900RS CAFE ABS	ZR900ERFAL
	Z900RS SE ABS	ZR900NRFNL

Verify individual vehicle eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

Subject

On some eligible units, the front tire may not conform to the safety standard (FMVSS119) due to an improper manufacturing process.



Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to replace the front tire.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 4 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 08-01. Refer to the Repair Procedure section of this bulletin for details.

IMPORTANT NOTE:

It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.

Submit Product Registration:

Submit the product registration to Kawasaki via K-Dealer immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification. Also, if you know that the customer has moved, please submit a Customer Update via K-Dealer.

Dealer Action (continued)

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

Parts Information

Repair Kit Part Number:

Order parts to complete the Recall through K-Dealer as outlined in Service Bulletin SP15-03.

Parts Availability:

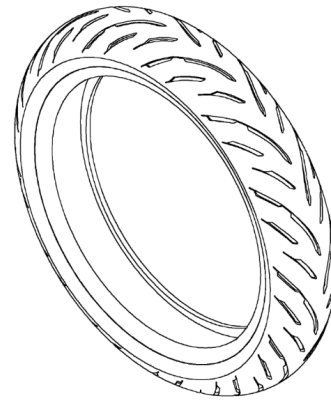
To ensure parts availability across the dealer network, Kawasaki initially requests that parts are ordered based on immediate demand:

- For retailed units, order parts as customers schedule repairs or for repairs expected to take place within the next two weeks.
- For unsold units, use VIP in K-Dealer to identify the number of affected units in your dealership inventory. Order repair parts only for units that will be repaired for retail sale within the next two weeks.

NOTE:

- o *Use VIP in K-Dealer to identify affected units in your dealership inventory to order repair kits for unsold units.*

Kit, Tire-Front	
MC24-09, P/N 99999-0940	
Contents	Qty
Tire, Front	1



Inspection

- Inspect manufacture lot number of front tire.
 - o Record the last four (4) digits of the lot number on the left side fo the front tire.
- ★ Replace the front tire if the last four digits of the manufacture lot number are in the table below.
- ★ No action is required if the last four digits of the manufacture lot number are NOT in the table below.



Replace Front Tire if Last Four (4) Digits of Manufacture Lot Number are in this Table		
0124	3423	4323
0224	3623	4523
2723	3723	4623
2823	3823	4823
3123	3923	4923
3223	4223	

No Action Required if Last Four (4) Digits of Manufacture Lot Number are NOT in the Table

Repair Procedure

Refer to pages indicated in service manual 99832-0016-08 for detailed information related to parts removal and installation.

- Remove and replace the front tire AS *OUTLINED IN THE SERVICE MANUAL* only if the last four digits of the manufacture lot number are in the table shown.
- Discard old front tire in accordance with local laws and regulations.

Replace Front Tire if Last Four (4) Digits of Manufacture Lot Number are in this Table

0124	3423	4323
0224	3623	4523
2723	3723	4623
2823	3823	4823
3123	3923	4923
3223	4223	

Warranty Information

This is a Recall. Repair is authorized regardless of ownership or warranty status.

Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation.

See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

Verify eligibility using VIP in K-Dealer before starting the repair.

Please check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.

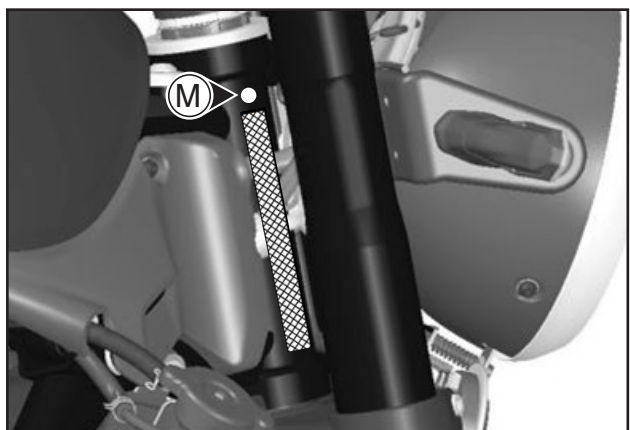
Procedure	Inspection Only	Replace Front Tire
Job Code	22585	22586
Flat Rate Time	0.2 hrs	1.0 hrs
Claim Type	3	3
Part Number	99999-0940	99999-0940
Description	Kit, Tire-Front MC24-09	Kit, Tire-Front MC24-09
Quantity	0	1

Inspection & Repair Verification

Make a white paint mark [M] at the end of the frame number as shown.

NOTE:

- o *Repair verification is an essential part of the repair procedure. Along with the physical repair verification, check VIP (Vehicle Information Portal) in K-Dealer for other possible repair campaigns for eligible units.*



IMPORTANT SAFETY RECALL NHTSA RECALL NO. 24V-270

2024 Z900RS ABS, RS CAFE ABS & RS SE ABS FRONT TIRE REPLACEMENT

Dear Kawasaki Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Kawasaki Motors Corp., U.S.A., has decided that a defect that relates to vehicle safety exists in certain 2024 Z900RS ABS, RS CAFE ABS & RS SE ABS model motorcycles.

What is the reason for this notice?

On some eligible units, the front tire may not conform to the safety standard (FMVSS119) due to an improper manufacturing process. Our records indicate that you have purchased one of these units.

What Kawasaki and your dealer will do:

At no cost to you, Kawasaki has authorized your dealer to inspect the lot number of your front tire and replace it if found to be within the specified lot number range. The repair will take up to one (1) hour but may take longer due to scheduling at the dealership and the time needed to obtain required parts.

What should you do to ensure your safety?

Please call your Kawasaki dealer to schedule an appointment to have your motorcycle repaired. Please have your Vehicle Identification Number (VIN) ready when calling. To locate the nearest authorized Kawasaki motorcycle dealer, please visit www.kawasaki.com and click on the "LOCATE DEALER" link.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, please contact Kawasaki's Customer Care Department at (866) 802-9381 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number (VIN) ready when calling.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after your first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1(888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

If you received this notice in error:

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on "OWNER CENTER => KAWASAKI SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Reimbursement:

If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner information, VIN, and copies of repair orders and payment confirmation to the following address:

Kawasaki Motors Corp., U.S.A.
ATTN: Customer Care
P.O. Box 25252
Santa Ana, California 92799-5252

Please note the following conditions for reimbursement:

Current owner information, VIN, and copies of repair orders with payment confirmation must be provided. Claims may be denied if proper documentation is not provided.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.