



PERSONAL SERVICE LAB

MASTERS OF CARE

## Customer Legal Recall

**MAS004131**  
(CLR 23-05)

From: Aftersales – TSO  
To: Maserati Dealer Network  
Auburn Hills, MI.  
APRIL 19, 2024

### Customer Legal Recall # 718 – U.S. MY21, MY22 Ghibli and Quattroporte V8 – Fuel Line Replacement

**NOTE: Before starting this procedure, you MUST read these instructions carefully and completely.**

#### MASERATI SAFETY RECALL NOTIFICATION

**PERFORM THE PROCEDURE OUTLINED IN THIS TECHNICAL BULLETIN ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE CAR IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.**

Maserati S.p.A. and Maserati North America, Inc., (“MNA”) have decided that a defect that relates to motor vehicle safety exists in some MY 2021 and MY 2022 Quattroporte, MY 2021 and MY 2022 Ghibli vehicles, that may have been equipped with certain fuel line sensor housings.

#### Description of Vehicle Safety Recall #718

Maserati S.p.A. and MNA have determined that the above-described vehicles may contain a safety defect in the fuel line sensor housing that may crack and leak fuel. The fuel line sensor fuel leak may cause fuel starvation of the engine. In rare circumstances, if the leaked fuel comes in contact with an ignition source, a fire could occur. Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle crash without prior warning. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

**This repair procedure will be performed free of charge to the vehicle owner.**

## Which Vehicles Are Affected

Check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.

## Vehicle Remedy Information

1. In the engine compartment, locate the fuel delivery pipe to be replaced.



2. Replace the fuel delivery pipe following the instructions in the workshop manual
  - **1.43.080 ENGINE COMPARTMENT FUEL Pipe Removal-Refitting or Replacement**
3. Re-install all removed components following the procedure in reverse order.
4. Procedure complete.

### Parts Needed For The Recall

Spare parts	Part number	QTY
V8 FUEL DELIVERY PIPE	670296027	1

### Warranty Information

Description	Code
Customer Legal Recall Number	718
Warranty code	24
Error code	063
Component Code	1.43.080
Operation Code	1.43.080.0 (1.25 h)

If you have any questions, contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk. ([Maseratitechsupport@maserati.com](mailto:Maseratitechsupport@maserati.com))

Thank You for your continued support and cooperation.

Maserati North America Inc.  
Aftersales Dept.

## IMPORTANT SAFETY RECALL INFORMATION

April 19, 2024

NHTSA Recall#: 24V-269  
Maserati Recall # 718

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that a defect that relates to motor vehicle safety exists in certain 2021 and 2022 Model Year (MY) Maserati Quattroporte and Ghibli vehicles.

Maserati S.p.A. and MNA have determined that the above-described vehicles may contain a safety defect in fuel line sensor housing that may crack and leak fuel. The fuel line sensor fuel leak may cause fuel starvation of the engine. In rare circumstances, if the leaked fuel comes in contact with an ignition source, a fire could occur. Fuel starvation may result in an unexpected loss of motive power, which can cause a vehicle crash without prior warning. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

The remedy is to introduce a specific procedure to replace the fuel line sensor housing. The remedy will be performed free of charge to the vehicle owner. MNA will pay you for the costs and labor necessary to remedy this recall campaign. The necessary components for this recall are currently available to dealers, and owners will be directed to contact their dealers for repairs.

**Maserati dealers must ensure recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a recall notification in the form of a Technical Bulletin.**

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer.**

**This means that dealers must not illegally sell, lease, or deliver new motor vehicles or new items of replacement equipment to consumers with an open recall.**

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open recall may not be sold or delivered to the consumer.

Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA about the return or disposition of the parts.**

**If you have any of the affected vehicles in your stock, you must not sell them until you have performed the necessary recall repairs on the vehicle.** If you have sold any of the vehicles with VINs indicated in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so that MNA may notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Technical Safety and Regulatory Compliance