



# SAFETY RECALL BULLETIN

## NHTSA RECALL 24V261

AUTOCAR, LLC DC-2403

February 2026

### ATTENTION:

Service Managers / Parts Managers.

### SUBJECT:

Autocar, LLC has decided that certain, 2022-2023 model year DC (Legend) chassis may have a defective hoist cylinder mounting pin.

### SAFETY RECALL INFORMATION:

The repair necessary to correct this condition can only be performed by Autocar personnel. This document contains information regarding the claim coding and contact information.

### VEHICLES AFFECTED:

These chassis were manufactured between June 16, 2021 and October 20, 2023, with non-sequential serial numbers in the range of 236911 through 246579. To determine if a vehicle is affected by this Recall, log in to the Solutions Warranty Portal at [autocar.service-now.com/CSM](http://autocar.service-now.com/CSM). From the home page enter the last six digits of the VIN into the search field, select the full VIN from the results and the VIN profile will be displayed. Scroll to the bottom of the page and select Recalls/Service Programs tab and all applicable campaigns will be displayed, look for the Autocar Recall number above.

### SERVICE RESPONSIBILITY:

Service sites must perform this recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age or ownership. If a vehicle affected by this recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this recall before the vehicle is sold or released to the owner.

### REQUIRED PARTS:

There are no parts associated with this Safety Recall.

### To Arrange Repairs:

Contact Autocar at [autocartruck.com](http://autocartruck.com), click the green diamond and request service assistance or call Autocar Service team at 888-218-3611.

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### CLAIMS FOR REIMBURSEMENT:

Submit a claim for reimbursement in accordance with Autocar's Warranty Administration Manual with the following campaign information.

### CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
ACX-2403	.50 HR	DC Hoist Pin