

Recall Repair Instructions

NHTSA Recall # 24V-260

Transport Canada Recall # 2024-216

Tiffin Motorhomes Recall # TIF-138

Models Involved: 2023 – 2024 Allegro Open Road, 2023 – 2024 Allegro RED 360, and 2024 Byway Motorhomes that are equipped with an optional Suburban gas oven.

Purpose: To provide instructions on how to deactivate the LED light rings on the Suburban gas range/oven knobs.

Tools Needed:

Electrical Wire Cutters

Parts Needed: See parts diagram below

1 of recall kit 525171 ordered from Suburban,
orders@suburbanmfg.com

FLAT RATE CODES AND TIMES

No additional authorization is required for work completed at the flat rate times stated on the work instructions.

Please list **"RECALL138"** as the authorization on the claim for payment.

When filing the warranty claim for payment, please use the following flat rate code **9882RC01** for **0.25** HRS.

REPAIR PROCEDURE

1. Locate the DCD panel and disconnect the 12V DC power to the coach by turning the battery switch to "off" as shown in figure 1. The location of the DCD panel is as follows:
For Allegro Open Roads 32FA, 32SA, 34PA & 36UA, last passenger side compartment.
For Allegro Open Road 36LA, first passenger side compartment.
For Allegro RED 360 33AA, 37BA & 38KA, second passenger side compartment.
For Byway 33FL, 38BL & 38CL, third drivers side compartment.
2. Follow the instructions on the following page from Suburban: **206346 Range and Slide-in Deactivate lights Instructions**. Repair instructions are also included with the recall repair kit.

Figure 1



Suburban Recall
Kit 525171



Switch plug



Crimp Caps



206346 Range and Slide-in Deactivate Lights Instructions

WARNING

This appliance is not intended for use by young children or infirm persons unless they have been adequately supervised by a responsible person to ensure they can use the appliance safely.

To prevent electrical shock and/or equipment damage, disconnect electrical power to the system at the main fuse or circuit breaker until installation is complete.

CAUTION

This electrical work must be performed by trained technicians only. Adhere to all local and national codes and ordinances. Take care when securing and routing wires so they do not short. Personal injury and/or property damage may occur.

This electrical work will disable the function of the red, white and oven lights.

1. Disconnect 12VDC power to the range.
2. Remove the range main top by firmly pulling up at the front. Lift the main top free of the burner box clips and set aside.



3. Locate the red and black wires that connect to the coach wiring (Coach wiring color may vary). Cut this wire directly behind the connector using a pair of electrical cutters.



4. Crimp the Crimp Caps(233759) to incoming 12V positive and negative to prevent lights from being reattached.



5. Locate and unplug the wires from the light switch on the front of the unit. Then remove the light switch by squeezing the locking tabs and replace with the plug provided in the kit (233754).



6. Replace the main top by engaging rear clips and pressing firmly on the front latch.



7. Close the glass cover (if equipped).
8. Reconnect 12VDC power.

Service

For any questions, please reach out to the Suburban service department using the contact information below.

Suburban, An Airxcel Brand
Service Department
676 Broadway Street
Dayton, TN 37321
(574) 247-9235 Option 5