

Keystone RV Company

4/15/24

SAFETY ADVISORY # 24-454

Sunset Shade Over Stove

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have a roller shade installed near the stove top instead of a mini blind. Under certain conditions while using the stove top, the roller shade can touch the burner leading to an increased risk of fire.

Models Included: 2024 Sunset TT 20SS, 253RB, 258RD, 272BH, 330SI

Serial Number Range: RS350744 - RS350821

Parts Required:

Models	Quantity	KRV #
253RD & 330SI	2	172542 – Bracket – Plastic – Mini Blind Hold Down
	1	662772 – Blind – Mini – 38" x 17"
272BH	2	172542 – Bracket – Plastic – Mini Blind Hold Down
	1	638913 – Blind – Mini – 20" x 24"
20SS	2	172542 – Bracket – Plastic – Mini Blind Hold Down
	1	601366 – Blind – Mini – 50" x 24"
258RD (2 windows close to stove)	4	172542 – Bracket – Plastic – Mini Blind Hold Down
	1	638913 – Blind – Mini – 20" x 24"
	1	625931 – Blind – Mini – 26" x 17"

Tools Required: - Screw Gun

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to remove the roller shade and replace it with the correct mini blind.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Remove the roller shade and all hardware. These parts can be field scrapped.

Step 3

Install the mini blind.

WARRANTY REIMBURSEMENT

REPAIR

Submit a claim on Key Express using **Flat Rate Code # 7145442B**

In the Complaint section note: Safety Advisory # 24-454

In the Cause section note: Roller shade replacement

In the Correction section note: Replaced [quantity _____] roller shade(s) with mini blind(s)

The amount of time authorized for this repair is **0.5 hour per mini blind**.

PARTS DISPOSITION

No part return.

Please call Keystone RV Customer Service at **(844) 361-8455** if you have any questions.