

RECALL ACTION

Reference number:	RA-63-1832	Issued: 05 April, 2024
Subject:	12V Battery PSS Fusebox	
Model:	DBX (all models)	
VIN Range:	Refer to the separately published list of affected Vehicle Identification Numbers (VINs)	
Applicable to:	All Markets (except China)	
Distribute to:	Aftersales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Attached Documents:

- Copy of the Owner Notification letter for vehicles in RA-63-1832
- Copy of the Change of Keeper or Address form

Reason for this Recall Action

Aston Martin has determined that a defect which relates to motor vehicle safety may exist on a number of DBX vehicles built between May 2020 and September 2022.

On the affected vehicles, it is possible that three M8 fixings in the 12V battery fusebox may work loose.

To correct this problem, do the Workshop Procedure given in this document to install the necessary new washer, split washer and flat M8 nut

The full list of VINs for the affected vehicles are attached to this Recall Action document.

PLEASE DO A CHECK OF ALL VEHICLES THAT ARE IN THE AFFECTED VIN LIST

Communications

The customer letter and the "Change of Keeper or Address" form are uploaded to Technical Hub.

When the Owner calls to make an appointment, briefly describe the repair which will be done to the Owner's vehicle and explain the reason for this work. Tell the owner that the repair will be done at no cost to them.

Workshop Procedure

1. Disconnect the vehicle 12V battery (refer to Workshop Manual Procedure 63.01.AK).
2. Remove the cover for the fusebox (refer to Workshop Manual procedure 63.01.AR).
3. Remove the M8 fixings that follow (refer to Figure 1):

1. 'Dirty' feed - Starter motor, alternator, and front jumpstart point (pyrotechnic cut off switch)
2. Rear cabin fusebox (200A Fuse)
3. 'Clean' feed to engine fusebox (250A Fuse)

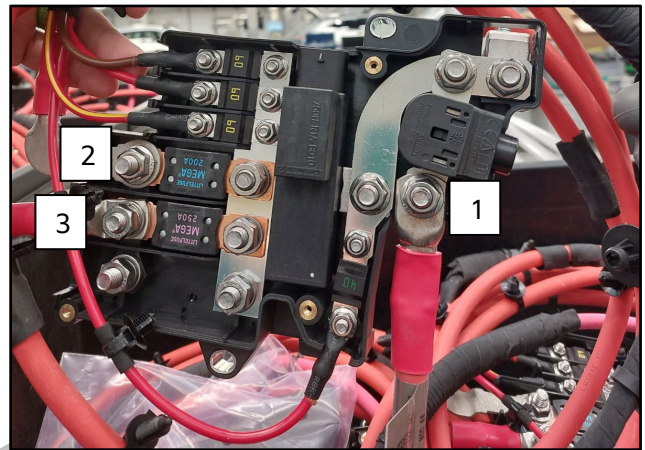


Figure 1

4. Do a check for any debris or signs of high temperature on the fusebox and cable eyelets.
5. Install the washer, split washer and flat M8 nut to each affected stud in the fusebox.
6. Torque the new fixings to 12 Nm.
7. Install the cover for the fusebox (refer to Workshop Manual Procedure 63.01.AR).
8. Install the liner for the spare wheel well (refer to Workshop Manual Procedure 30.03.PW).
9. Connect the vehicle 12V battery (refer to Workshop Manual Procedure 63.01.AK).

Warranty Data**Procedure and Labour Time****Tier A**

Description	Labour Time
Examine for debris and thermal damage, and install three flat washers, spring washers and flat M8 nuts. Thermal Damage not found.	0.7 Hour

Tier B

Description	Labour Time
Examine for debris and thermal damage, and install three flat washers, spring washers and flat M8 nuts. Thermal damage found*.	0.7 Hour

*Please submit a manual warranty claim for parts replaced due to thermal damage.

Part Data

Description	Part Number	Quantity
WASHER SPRING-M8 -RECTANGULAR	709096	3
WASHER-PLAIN-M8	709097	3
NUT-M8	709098	3

To contact Aston Martin for further information about this document, please refer to the "Contact Us" page in Technical Hub.

Copy of the Owner Notification Letter

[Date DD Month, YYYY]

[Customer Name]
[Customer Address 1]
[Customer Address 2]
[Customer City/County]
[Customer Country]

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall [NHTSA Ref]

This notice applies to your vehicle: [INSERT VIN]

Dear [Customer]

Safety Recall Action RA-63-1832 – DBX 12V Battery Fusebox

REASON FOR THIS RECALL ACTION

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety may exist in certain vehicles that were manufactured from May 2020 through September 2023.

Aston Martin has not received any report of an accident or injury caused by this defect. As a precaution, however, we ask that you contact your dealer for assistance with this important safety action.

On the affected vehicles, it is possible that the fixings for the fuse box cables are not correctly torqued.

This could cause the cables to become loose, and (if undetected) could cause the vehicle to lose electrical power or heat damage to the fuse box. Loss of electrical power could result in the engine stalling or loss of headlights, power assisted steering, or other vehicle functions. These could increase the risk of crash. Heat damage to the fuse box could cause smoke in the boot or an unpleasant odour.

A loose fuse box cable may cause a battery warning light to display on the instrument cluster.

The repair, if needed, involves the simple and fast replacement of a new washer, split washer, and flat nut to each affected stud in the fuse box.

The models affected are:

- 2020 – 2023 DBX
- 2022 – 2023 DBX707

Copy of the Owner Notification Letter

WHAT WE WILL DO

Aston Martin will inspect and if necessary, repair all affected parts. This action will be done at no cost to yourself.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete this service correction is a maximum of one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-886-276-6661

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-275-9171) or go to <http://www.nhtsa.gov>.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

[Dealer's Representative]
[Representative's Job Title]
[Dealer Name] |

Copy of the Change of Ownership form



Recall Action RA-63-1832

Models: DBX

Subject: 12V Battery PSS Fusebox

CHANGE OF KEEPER OR ADDRESS

VEHICLE IDENTIFICATION NUMBER (VIN)												
S	C	F										

REGISTRATION NUMBER (where known)

Please tick the applicable box:

I do not own/operate this vehicle now. The vehicle has been:		
Stolen	(1)	
Scrapped	(2)	
Sold or Transferred to a new owner	(3)	
Part exchanged at an Aston Martin Lagonda Dealer	(4)	
Part exchanged at a non-Aston Martin Lagonda Dealer	(5)	
Declared an insurance total-loss	(6)	
Permanently exported to another country	(7)	
Returned to a lease company	(8)	
Sold at auction	(9)	
The address you have used is incorrect	(10)	

If you have ticked a box from (3) to (10), please record the latest known keeper information below:

Business Name																			
Title																			
First Name																			
Last Name																			
Address Line 1																			
Address Line 2																			
Town																			
County																			
Postal/Zip Code																			
Country																			

Signature:

Date:

Please return this form by mail to: Client Services, Aston Martin Lagonda Ltd, Banbury Road, Gaydon, Warwick, CV35 ODB, England.

Or, if you prefer, you can scan and email it to cofo@astonmartin.com.

THANK YOU FOR YOUR CO-OPERATION