

SAFETY RECALL

NORTH AMERICA

SABIC Inflator



Reference: 19B / NHTSA 24V-198

FCA US LLC



Remedy available for
2020 - 2021 Chrysler 300

Remedy not available for
2018-2019 Chrysler 300



Remedy available for
2020 - 2021 Dodge Charger

Remedy not available for
2018-2019 Dodge Charger

Template Version 1.0

Revision	Edition	Detail
0	February 2025	Initial Version.

SYMPTOM DESCRIPTION

The Side Airbag Inflator Curtain (SABIC) on about 298,700 of the above vehicles may have been built with an inflator that can rupture. A SABIC inflator rupture may result in compressed gas rapidly escaping from the inflator and sharp metal fragments being propelled into the vehicle. Sharp metal fragments being propelled into an occupied vehicle may cause injury or death.

SCOPE

This recall applies to the above vehicles.

IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Replace the left and right SABICs.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Replace Both Side Curtain Airbags	23-19-B1-82	2.0

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

For Mobile Service Reimbursement, dealer to include standard dealer entry and mark-up for parts, standard dealer entry and labor rate for service, as well as the special services code for mobile allowance. The special services LOP will only be paid once per VIN and may NOT be used in coordination with any Alternate Transportation claims.

For additional details, reference the Mobile Service Warranty Bulletin - for convenience, a copy has been linked within Recall Central on DealerCONNECT.

PARTS INFORMATION

Part No.	Qty.	Part Name
CSTM1981AA	1	SIDE CURTAIN (AIRBAG) - RIGHT
CSTM1982AA	1	SIDE CURTAIN (AIRBAG) - LEFT
CSTM19B3AA	2	HEX HEAD (M6X1.00X25.50)
	2	PUSH PIN (.250X.900)

PARTS RETURN

No parts return required for this campaign. Dispose of all non-deployed air bags in a manner consistent with state, provincial, local and federal regulations.

SPECIAL TOOLS

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

SERVICE PROCEDURE

A. Remove SABICs

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbags, airbag curtains, knee blocker, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect the Intelligent Battery Sensor (IBS)/negative battery cable assembly from the negative battery post, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS. Failure to take the proper precautions could result in accidental airbag deployment.

WARNING: To avoid serious or fatal injury when removing a deployed airbag, rubber gloves, eye protection, and a long-sleeved shirt should be worn. There may be deposits on the airbag unit and other interior surfaces. In large doses, these deposits may cause irritation to the skin and eyes.

WARNING: To avoid serious or fatal injury, use extreme care to prevent any foreign material from entering the side curtain airbag, or becoming entrapped between the side curtain airbag cushion and the headliner. Failure to observe this warning could result in occupant injuries upon airbag deployment.

NOTE: The following procedure is for replacement of an ineffective or damaged side curtain airbag (also known as Side AirBag Inflatable Curtain/SABIC). If the airbag is ineffective or damaged, but not deployed, review the recommended procedures for Handling Non-Deployed Supplemental Restraints (Refer to 10 - Restraints - Standard Procedure). If the side curtain airbag has been deployed, review the recommended procedures for Service After A Supplemental Restraint Deployment before removing the airbag from the vehicle (Refer to 10 - Restraints - Standard Procedure).

1. Remove the rear seat cushion from the vehicle, but do not remove the cover from the cushion (Refer to 23 - Body / Seats, Rear / SEAT CUSHION / Removal).
2. Remove both rear seat back bolsters from the vehicle (Refer to 23 - Body / Seats, Rear / BOLSTER, Seat / Removal).
3. Fully recline both front seat backs.
4. Disconnect and isolate the negative battery cable. If equipped with an Intelligent Battery Sensor (IBS), disconnect the IBS connector first before disconnecting the negative battery cable. Wait two minutes for the system capacitor to discharge before further service.

NOTE: Use the headliner removal procedure to lower the headliner from the inner roof panel. The headliner will NOT be removed from the vehicle interior; therefore, it is NOT necessary to remove the windshield.

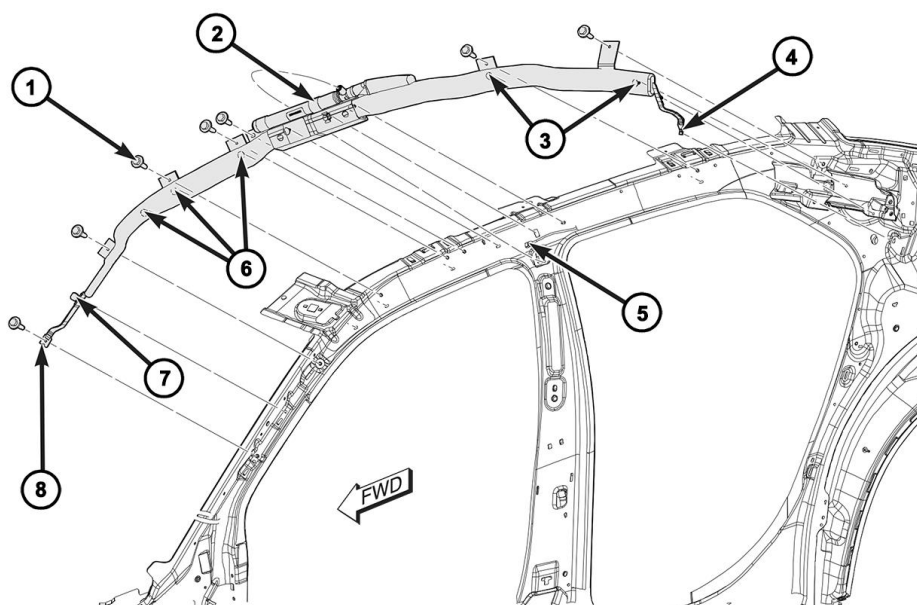
5. Lower the headliner from the inner roof panel and allow it to rest within the vehicle interior (Refer to 23 - Body / Interior / HEADLINER / Removal).

NOTE: B-Pillar trim is ONE PIECE. Do not try to separate the upper from the lower (Figure 1).

NOTE: In headliner procedure, remove both upper and lower C-Pillar trim panels.



Figure 1 – B-Pillar Trim



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Figure 2 – SABIC

6. Disconnect the body wire harness connector (5) for the side curtain airbag from the connector receptacle on the inflator (2) on the inner roof rail above the B-pillar (Figure 2).
7. Remove the seven screws (1) that secure the side curtain airbag and front tether to the inner roof rail and inner A-pillar (Figure 2).

8. Disengage the T-hook (8) that secures the end of the side curtain airbag front tether in the slot in the inner A-pillar sheet metal (Figure 2).
9. Disengage the plastic push-in fasteners (6 and 7) that secure the front of the side curtain airbag to the A-pillar and the inner roof rail (Figure 2).
10. Disengage the plastic push-in fastener that secures the side curtain airbag rear tether T-hook to the inner C-pillar.
11. Disengage the T-hook (4) that secures the end of the side curtain airbag rear tether in the slot in the inner C-pillar sheet metal (Figure 2).
12. Disengage the remaining plastic push-in fasteners (3) that secure the rear of the side curtain airbag to the inner roof rail (Figure 2).
13. Disengage the two plastic push-in fasteners that secure the side curtain airbag inflator bracket to the inner roof rail.
14. Remove the screw from the tab on the SABIC inflator at the inner roof rail above the B-pillar (Figure 3).
15. Remove the side curtain airbag from the vehicle as a unit.

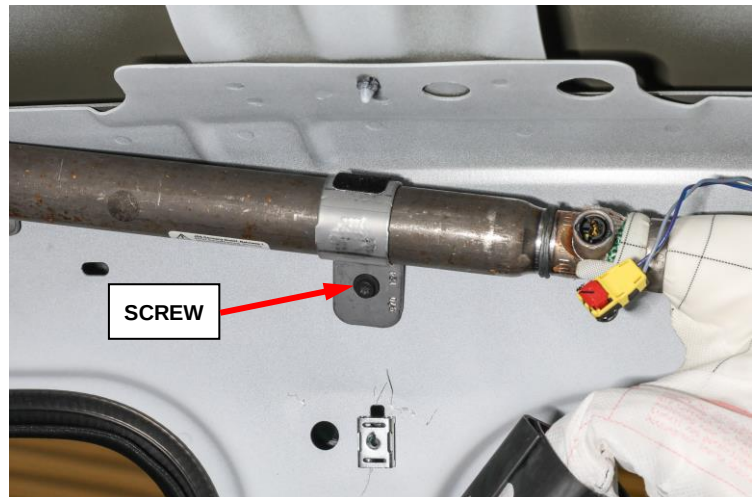


Figure 3 – SABIC Inflator Screw

B. Install SABICs

1. Chase the threads in the body for the SABIC bolts. This will remove the old thread locking compound.
2. Position the side curtain airbag into the vehicle as a unit.
3. Install the screw to the tab on the SABIC inflator at the inner roof rail above the B-pillar and **hand tighten** to 2 N·m (18 in. lbs.) (Figure 3).
4. Engage the two plastic push-in fasteners that secure the side curtain airbag inflator bracket to the inner roof rail.
5. Engage the plastic push-in fasteners (3) that secure the rear of the side curtain airbag to the inner roof rail (Figure 2).
6. Engage the T-hook (4) at the end of the side curtain airbag rear tether into the slot in the inner C-pillar sheet metal (Figure 2).
7. Engage the plastic push-in fastener that secures the side curtain airbag rear tether T-hook to the inner C-pillar.
8. Engage the plastic push-in fasteners (6 and 7) that secure the front of the side curtain airbag to the inner roof rail and the A-pillar (Figure 2).
9. Engage the T-hook at the end of side curtain airbag front tether into the slot in the inner A-pillar sheet metal (Figure 2).
10. Install and tighten the seven screws (1) that secure the side curtain airbag and front tether T-hook to the inner roof rail and inner A-pillar. **Hand tighten** the screws to 7 N·m (62 in. lbs.) (Figure 2).
11. Connect the body wire harness connector (5) for the side curtain airbag to the connector receptacle on the inflator on the inner roof rail above the B-pillar. Be certain the connector is fully engaged (Figure 2).
12. Install the headliner onto the inner roof panel (Refer to 23 - Body / Interior / HEADLINER / Installation).
13. Install both rear seat back bolsters into the vehicle (Refer to 23 - Body/Seats/BOLSTER, Seat/Installation).
14. Install the rear seat cushion into the vehicle (Refer to 23 - Body/Seats/COVER, Seat Cushion, Front/Installation).
15. Do not connect the negative battery cable at this time. The Supplemental Restraint System (SRS) Verification Test procedure should be performed following service of any SRS component (Refer to 10 - Restraints / Standard Procedure / SUPPLEMENTAL RESTRAINT SYSTEM VERIFICATION TEST).

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXX

19B/NHTSA 24V-198

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. RECOMMENDED OPTION

Call your authorized Chrysler /
Dodge / Jeep® / RAM / Dealership.

**2. Call the FCA Recall Assistance
Center at 1-800-853-1403. An
agent can confirm part availability
and help schedule an appointment.**

**3. Visit recalls.mopar.com, scan the
QR code below, or download the
Mopar Owner's Companion App.**

QR Code

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall 19B.

IMPORTANT SAFETY RECALL

SABIC Inflator

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2018 through 2021 Model Year (LD) Dodge Charger and (LX) Chrysler 300] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The Side Airbag Inflator Curtain (SABIC) on your vehicle ^[1] may have been built with an inflator that can rupture. A SABIC inflator rupture may result in compressed gas rapidly escaping from the inflator and sharp metal fragments being propelled into the vehicle. **Sharp metal fragments being propelled into an occupied vehicle may cause injury or death.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will replace both SABIC modules. The estimated repair time is two hours. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.