



SAFETY RECALL


SR24-11

| | | | |
|----------|-----------------------------------|-----------|-------------|
| DATE : | March 2024 | SECTION : | 14 STEERING |
| SUBJECT: | STEERING JOINT REPLACEMENT | | |

First Release

03-19-2024

APPLICATION

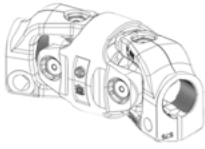

| NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of PrevoSt website.</i> | |
|--|--|
| Model | VIN |
| H3-45 coaches Model Year: 2023 |  |
| H3-45 VIP motorhomes Model Year: 2022 | |
| H3-45 VIP motorhomes Model Year: 2023 | |
| <p>This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p> | |

DESCRIPTION

On vehicles affected by this recall, replace steering joint by a new one.

MATERIAL

Order kit **SR24-11** includes the following parts:

| Part No | Description | Qty |
|---------|--|-----|
| 660045 | DOUBLE JOINT 1X79  | 1 |
| 660072 | BOLT SPECIAL, STEERING SHAFT  | 2 |

Other parts that may be required:

| Part No. | Description | Qty |
|----------|--------------------------|-----|
| 685353 | YELLOW TORQUE SEAL, 1 OZ | AR |

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



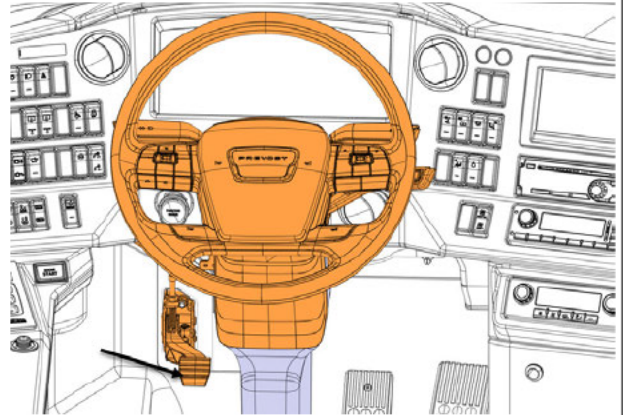
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

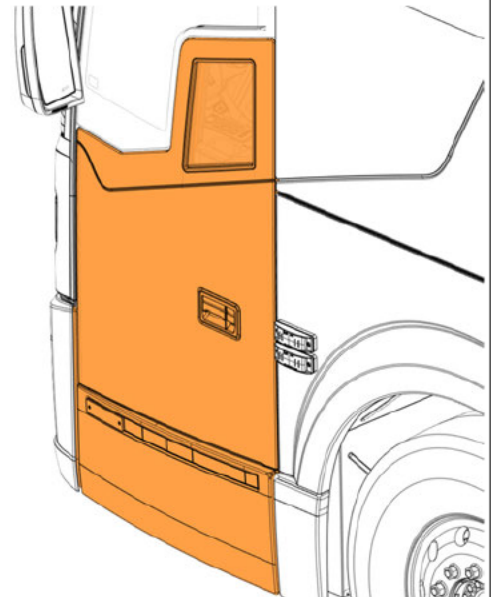
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

STEERING JOINT REPLACEMENT

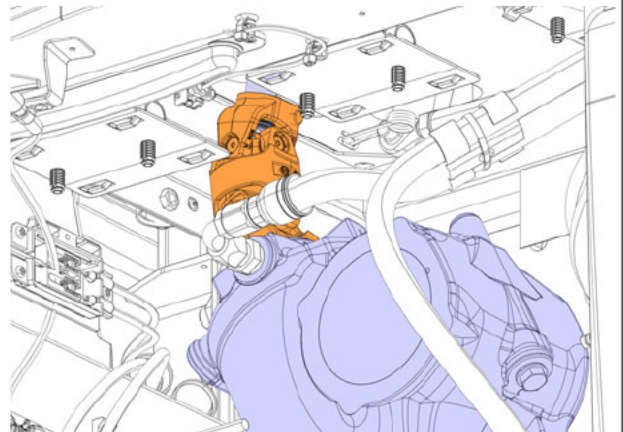
1. Set the steering column at the top position.



2. Open the front service door.

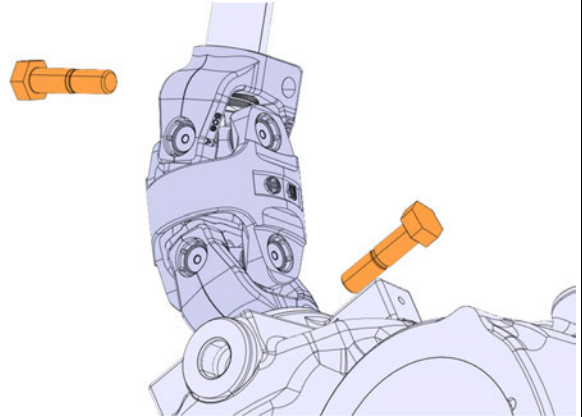


3. Locate the joint.

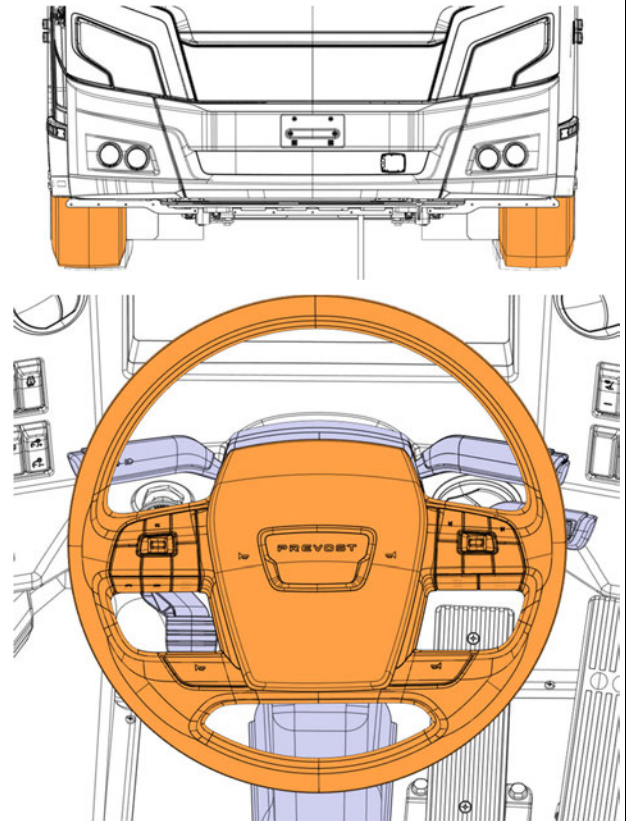


4. Remove bolts 660072 and discard.

Note: To help you can turn the steering wheel to get the better position to remove bolts.

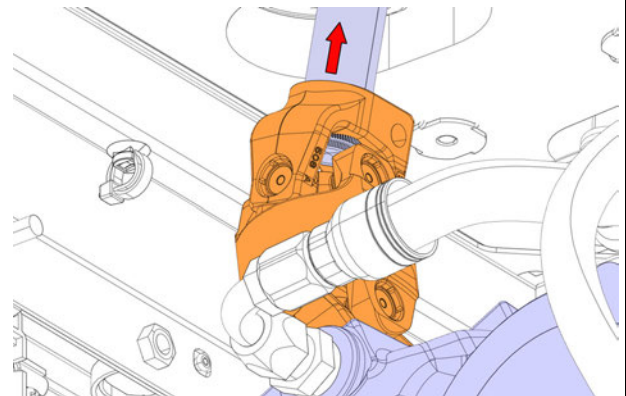


5. Position wheels straight and the steering wheel center position.

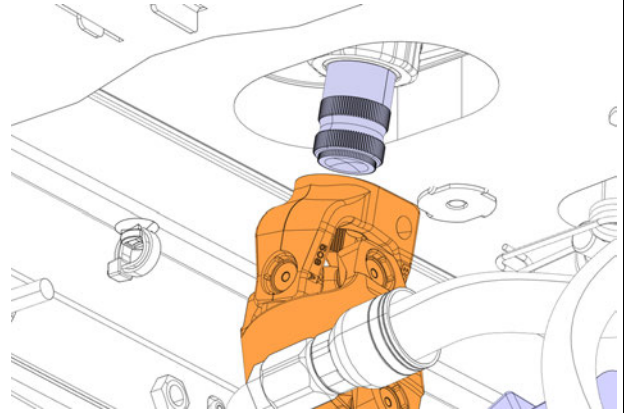


6. Push up the joint and steering column shaft to disconnect the joint from the steering gearbox.

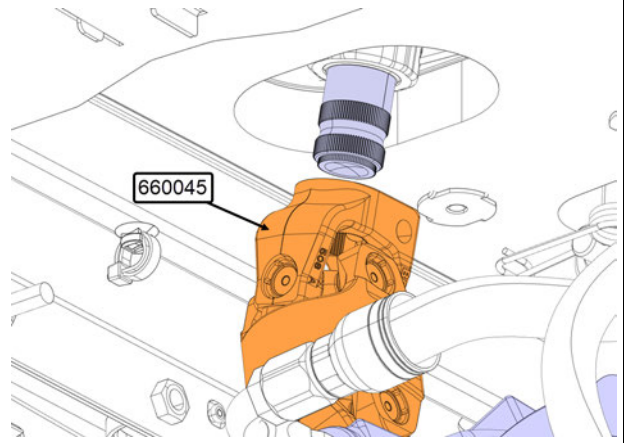
Note: Do not turn the steering shaft, as this may damage the steering clock spring.



7. Remove the older joint from the steering column shaft and return.

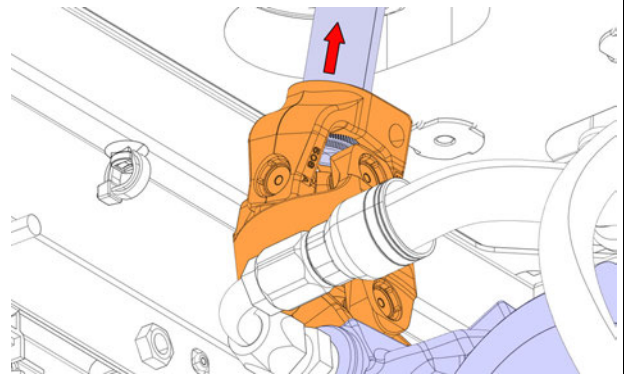


8. Install the new joint 660045 on the steering column shaft.



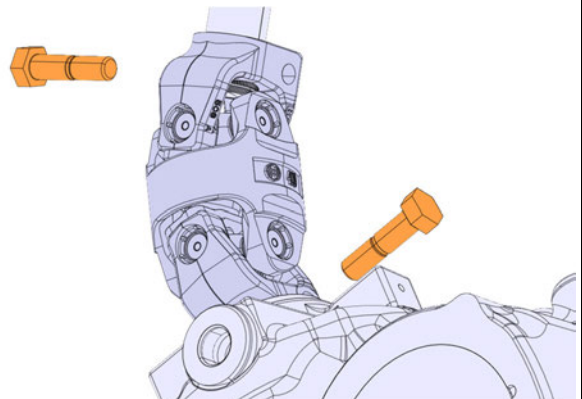
9. Push up the joint and steering column shaft to connect the joint on the steering gearbox.

Note: Do not turn the steering shaft, as this may damage the clock spring.



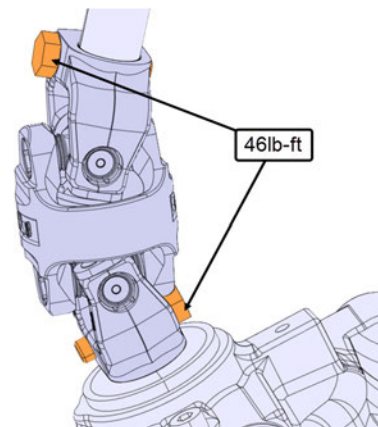
10. Install new bolts 660072.

Note: To help you can turn the steering wheel to get the better position to remove bolts.

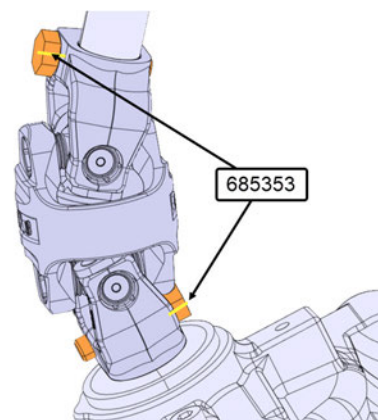


11. Torque to 46lb-ft.

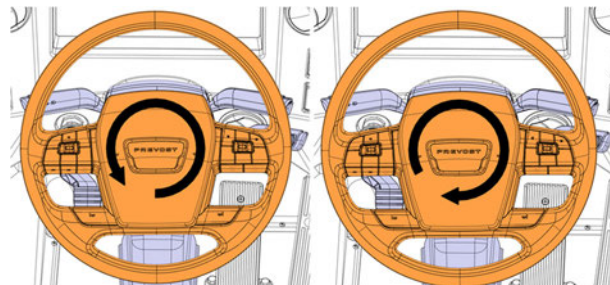
Note: To help you can turn the steering wheel to get the better position to remove bolts.



12. Apply torque seal 685353 on each bolts.

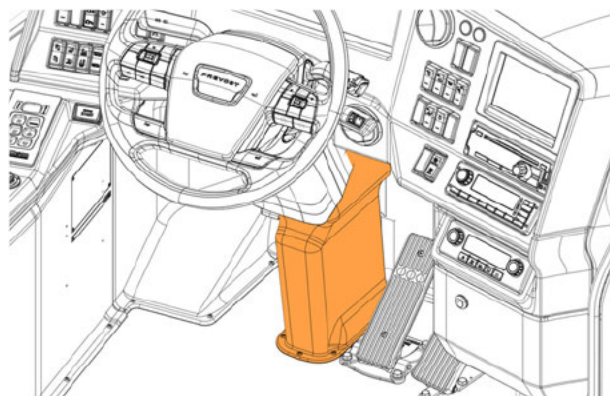


13. Start engine and verify the steering wheel turn correctly without interference and noise.

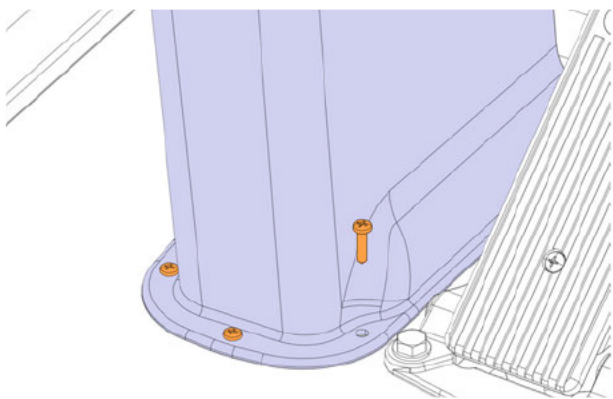


REMOVE DECAL ON THE STEERING SHAFT

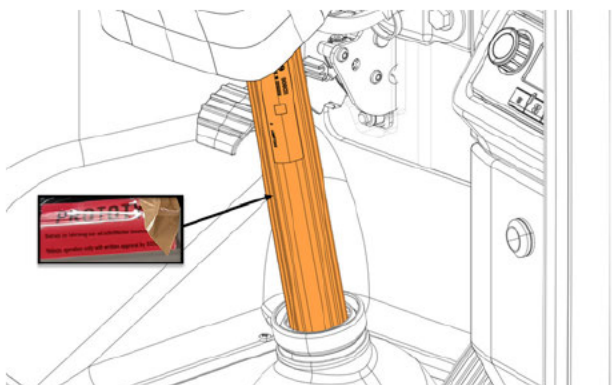
1. Locate the cover.



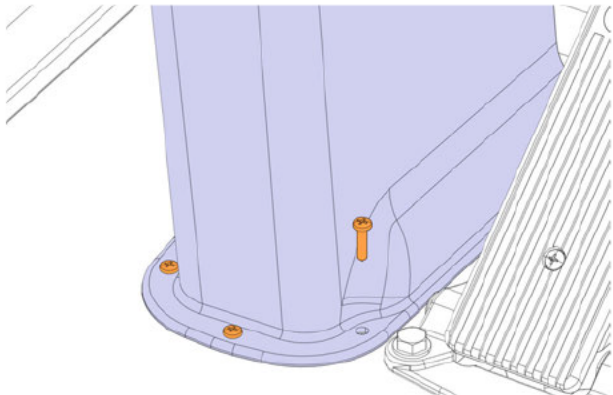
2. Remove screws (5x) and the cover.



3. Verify if you have the red sticker
"PROTOTYPE".
If yes, remove it.



4. Reinstall the cover with screws (5x).



PARTS DISPOSITION

All replaced parts must be returned to Prevost according to the Return Shipping Instructions available on www.prevostcar.com (under service / warranty section) for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour and quarter (1.25) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR24-11".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.warranty@volvo.com or by fax at 418-831-9301.

OTHER

| | |
|--------------|--------|
| VBC Bulletin | N/A |
| Fail Code | 14.07 |
| Defect Code | 09 |
| Syst.Cond | R |
| Causal Part | 660045 |

Access all our Service Bulletins on <http://techpub.prevostcar.com/en/> or scan the QR-Code with your smart phone.
E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



