



I N F I N I T I

VOLUNTARY RECALL CAMPAIGN

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| Classification: RS24-004 | Reference: ITB24-004 | Date: March 5, 2024 |
|-----------------------------|-------------------------|------------------------|

VOLUNTARY SAFETY RECALL CAMPAIGN 2024 QX60; DRIVER SEATBELT PRETENSIONER

CAMPAIGN ID #: PD107
APPLIED VEHICLES: 2024 QX60 (L51)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Infiniti is conducting this voluntary safety recall campaign on certain specific model year 2024 QX60 vehicles to inspect and, if necessary, replace the driver seatbelt pretensioner. This service will be performed at no charge to the client for parts or labor.

IDENTIFICATION NUMBER

Infiniti has assigned identification number PD107 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) clients and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: Follow all cautions, warnings, and notes in the Electronic Service Manual (ESM) when working on or near a Supplemental Restraint System (SRS), such as an air bag.

⚠ WARNING

To avoid the risk of death or severe personal injury, always observe the following items for preventing accidental activation:

- Before servicing, place the ignition switch in the OFF position, disconnect 12V battery negative terminal and wait for 3 minutes or more (discharges electricity held in the additional power supply circuit of the air bag diagnosis sensor unit). Refer to Precautions for Removing Battery Terminal in the ESM.
- Never use air tools or electric tools for servicing.

⚠ CAUTION

To avoid the risk of minor personal injury, property damage, and damage to the vehicle, always observe the following:

- Never place the seat belt pre-tensioner retractor and lap pre-tensioner in an area where the temperature reaches 80°C (176°F) or more.
- Always use a remover tool that is made of plastic to prevent damage to the parts.

1. Remove the driver (LH) side Rear Kicking Plate Inner.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > KICKING PLATE > Removal and Installation > Rear Kicking Plate**



Figure 1

2. Remove the driver Front Kicking Plate Inner.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > KICKING PLATE > Removal and Installation > Front Kicking Plate**

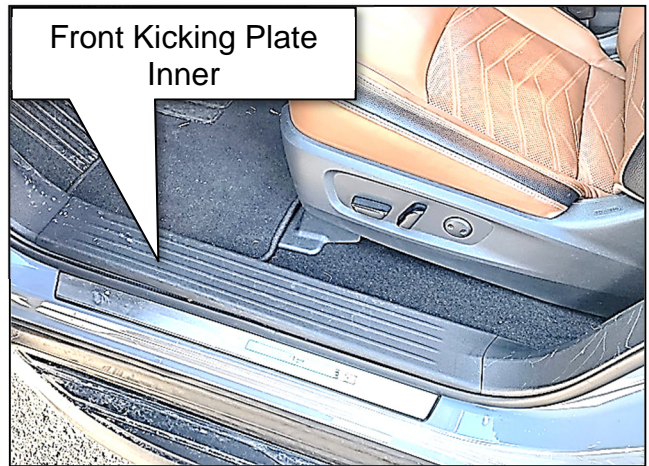


Figure 2

3. Move the driver seat all the way forward.



Figure 3

4. Remove the Center Pillar Lower Finisher.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > CENTER PILLAR LOWER FINISHER > Removal and Installation**

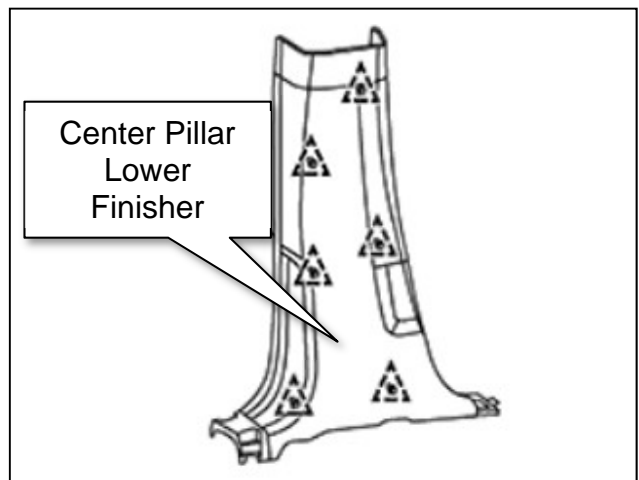


Figure 4

5. Position the carpet away from the Driver Seatbelt Pretensioner.

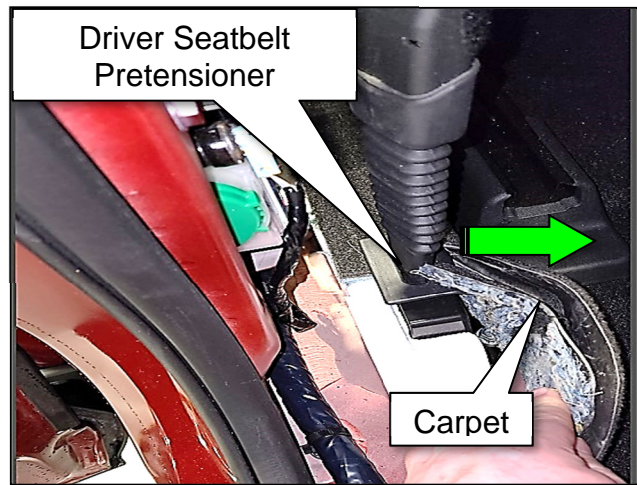


Figure 5

6. Carefully move the foam away from the Driver Seatbelt Pretensioner lower anchor.

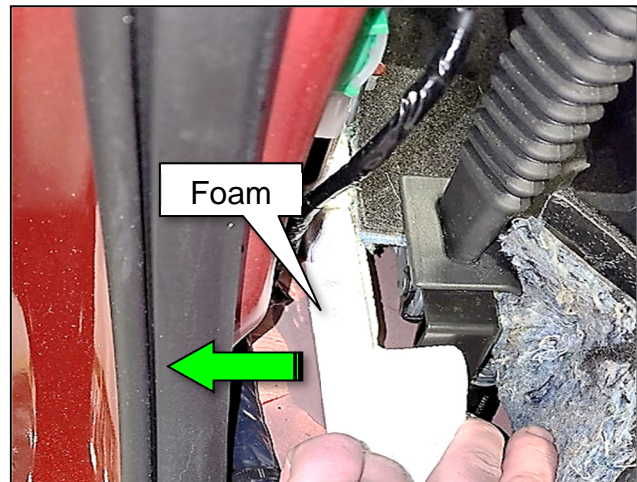
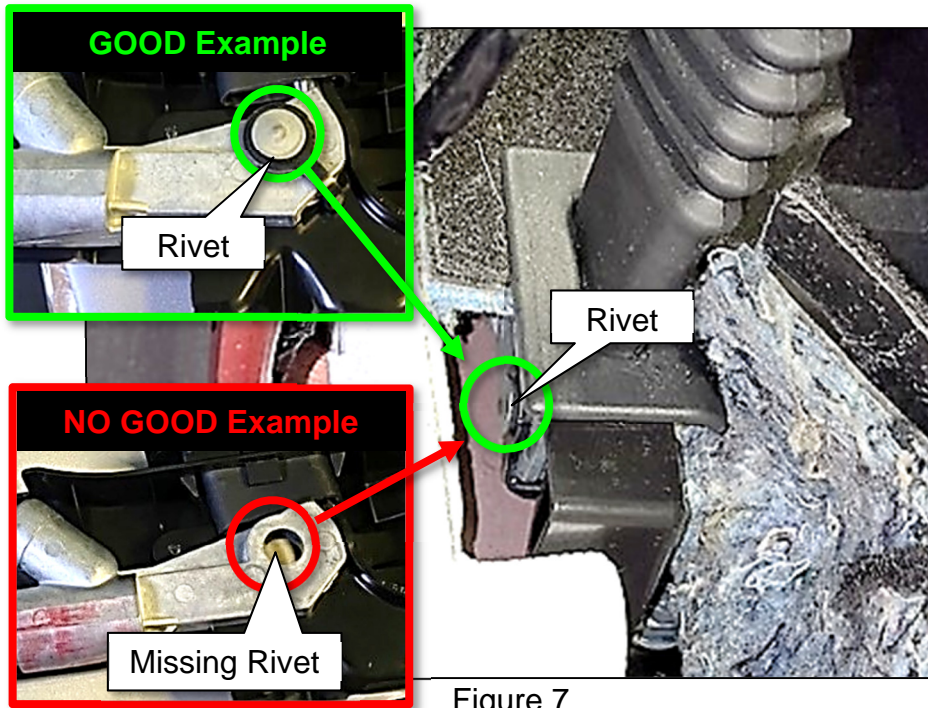
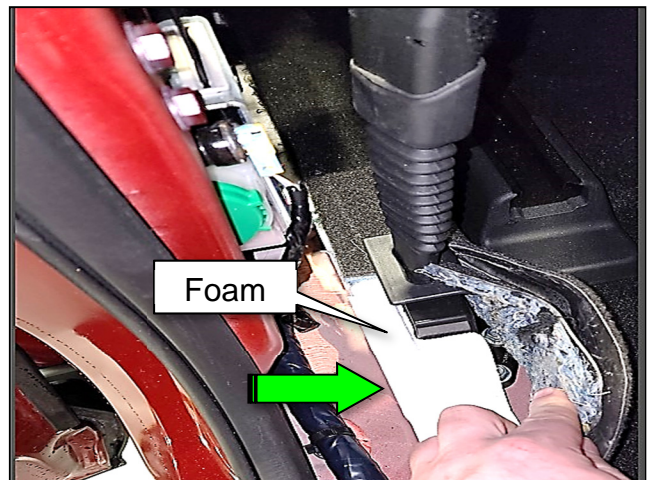


Figure 6

7. Inspect the Driver Seatbelt Pretensioner for the presence of a rivet, as shown in Figure 7.
- If the rivet is present on the Driver Seatbelt Pretensioner, no further action is needed. Continue to step 8 to reassemble the vehicle.
 - If the rivet is missing from the Driver Seatbelt Pretensioner, replace the Driver Seatbelt Pretensioner, and then continue to step 8 to reassemble the vehicle.
 - Refer to the **ESM: RESTRAINTS > SEAT BELT > REMOVAL AND INSTALLATION > FRONT SEAT BELT > SEAT BELT RETRACTOR > FOR USA AND CANADA > Removal and Installation**



8. Reposition the foam against the Driver Seatbelt Pretensioner lower anchor.



9. Reposition the carpet back to its original location.

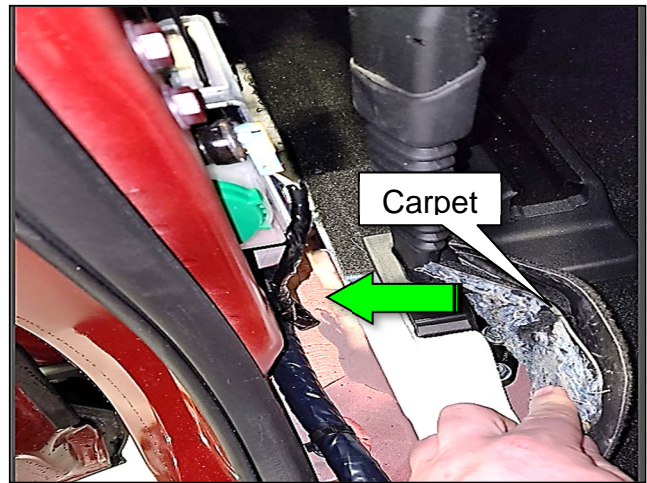


Figure 9

IMPORTANT: Verify all panel clips are present and attached to each individual finisher and kicking plate before reinstallation.

10. Reinstall the Center Pillar Lower Finisher.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > CENTER PILLAR LOWER FINISHER > Removal and Installation**
11. Reinstall the Front Kicking Plate Inner.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > KICKING PLATE > Removal and Installation > Front Kicking Plate**
12. Reinstall the Rear Kicking Plate Inner.
 - Refer to the ESM: **BODY INTERIOR > INTERIOR > REMOVAL AND INSTALLATION > BODY SIDE TRIM > KICKING PLATE > Removal and Installation > Rear Kicking Plate**

PARTS INFORMATION

| DESCRIPTION | PART NUMBER | QUANTITY |
|---|--------------------|------------------|
| BELT ASSY – OUTER, PRETENSIONER FRONT LH | 86889-6TA8A | 1 (If Needed) |

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

| CAMPAIGN (“CM”) ID | DESCRIPTION | OP CODE | FRT |
|---------------------------|--|----------------|------------|
| PD107 | Inspect Driver Seatbelt Pretensioner (OK Condition) | PD1070 | 0.2 |
| | Inspect and Replace Driver Seatbelt Pretensioner | PD1071 | 0.7 |

AMENDMENT HISTORY

| PUBLISHED DATE | REFERENCE | DESCRIPTION |
|-----------------------|------------------|-----------------------------|
| March 5, 2024 | ITB24-004 | Original bulletin published |

