



**RV CHASSIS**

A Shyft Group Brand

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[SPARTANRVCHASSIS.COM](http://SPARTANRVCHASSIS.COM)

Month, Date, 2024

## **IMPORTANT: Safety Notice**

### **SAFETY – RECALL –**

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2023, 2024, and 2025 K2, K3, and K4 model Spartan RV chassis. These chassis are equipped with an Independent Front Suspension (IFS) supplied by Cummins-Meritor and steering gear supplied by RH Sheppard.

#### **What is the problem?**

The steering gear may have foreign material internal to the gear that could inhibit pressure build within the system when turning to the right, resulting in a loss of the power steering assist.

#### **What is the risk to motor vehicle safety?**

A loss of power steering assist could increase the level of effort to steer the vehicle potentially increasing the risk of property damage or a crash.

#### **What should the Final Stage Manufacturer do?**

On the attached document, you will find a list of Spartan RV Chassis that have been sold to you. If you agree that the identified chassis contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49 C.F.R. 573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

#### **What will Shyft do?**

The steering gear will be removed and replaced with a steering gear that is not subject to having foreign material present in the system. This will be done at no charge to you or the consumer.

We will notify owners of the affected vehicles and direct them to the nearest service center to have the remedy applied.

For additional assistance, you may call Spartan RV Chassis Customer Product and Support at 1-800-543-4277. We regret any inconvenience this situation may cause. The Shyft Group, Inc. and its brands are committed to customer safety and satisfaction.

Sincerely,

Spartan RV Chassis