



I N F I N I T I

VOLUNTARY RECALL CAMPAIGN

Classification: RS24-006	Reference: ITB24-003	Date: February 28, 2024
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VOLUNTARY SAFETY RECALL CAMPAIGN 2023-2024 QX50 AND 2024 QX60; DRIVER AIR BAG MODULE

CAMPAIGN ID #: PD104
APPLIED VEHICLES: 2023-2024 QX50 (J55)
2024 QX60 (L51)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Infiniti is conducting this voluntary safety recall campaign on certain specific model year 2023-2024 QX50 and 2024 QX60 vehicles to replace the driver air bag module.

IDENTIFICATION NUMBER

Infiniti has assigned identification number PD104 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

RETAILER RESPONSIBILITY

It is the retailer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) clients and vehicles in a retailer's inventory. **Federal law requires that new vehicles in retailer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Infiniti strongly encourages retailers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

REQUIRED SPECIAL TOOL(S)

New or replacement Essential Tools are available from Tech Mate online: www.techmatetools.com, or by phone: 1-833-397-3493.

When ordering, keep in mind that the tool part number prefix has changed from “J” to “NI”. For example, **J**-52352 is now **NI**-52352.

Quick Scan Tool (NI-52352)

- Each retailer has been previously shipped one Quick Scan Tool (NI-52352).



Figure 1

SERVICE PROCEDURE

WARNING

To avoid the risk of death or severe personal injury, follow all cautions, warnings, and notes in the ESM when working on or near a Supplemental Restraint System (SRS), such as an air bag.

NOTICE

To avoid damage to the vehicle, handle interior trim carefully. Work with clean hands and clean tools to avoid dirt and stains. Use protective covers as needed.

1. Turn the ignition OFF.
2. Disconnect both battery cables, battery negative cable first.
3. Wait at least 3 minutes.

New Driver Air Bag Module Registration

4. Obtain a new driver air bag module from your parts department.
 - The new driver air bag module is listed in the **PARTS INFORMATION**.
5. Attach the Quick Scan Tool (NI-52352) to your CONSULT PC USB port.

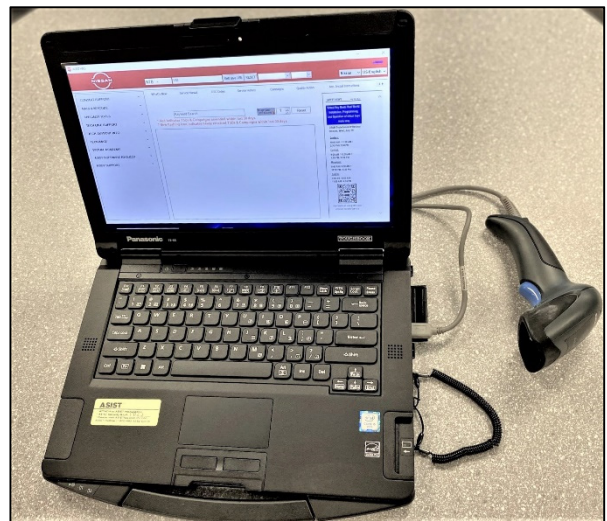


Figure 2

6. On the left side of ASIST main menu, select **TECH SUPPORT INFO**, and then **Inventory Vehicle Actions**.

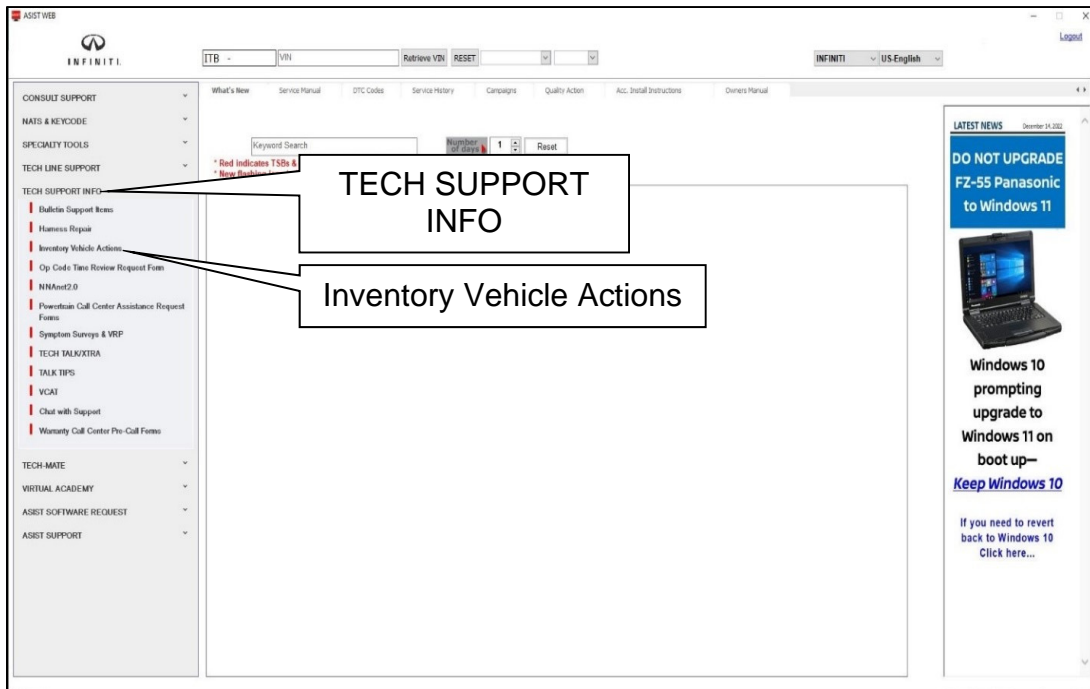


Figure 3

7. Select **CLICK HERE** (Airbag to VIN Registration).

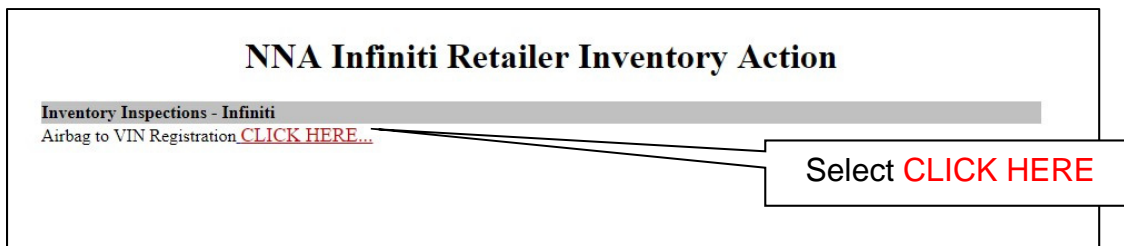


Figure 4

8. Use the Quick Scan Tool to scan the bar code (VIN) on the B-pillar label.
 - Wipe any dirt/debris from bar code before scanning.

HINT:

- Some labels may not scan quickly.
- Hold the scan tool approximately 6 inches away from the label.
- Hold the trigger down until the label is read (this may take several seconds).
- The VIN will automatically populate (Figure 6).
- If needed, the VIN can be entered manually.



Figure 5

Airbag to VIN Registration

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Please enter/scan the VIN and Airbag Inflator Serial Number

Dealer Code XXXX

Key Number XXXX

VIN

Airbag Serial Number

Step 10
(Select **Submit** after both fields are populated).

Figure 6

9. Use the Quick Scan Tool to scan the bar code (QX50 shown in Figure 7) or the QR code (QX60 shown in Figure 8) on the new driver air bag module.
 - The serial number will automatically populate.

HINT: If needed, the serial number can be entered manually.

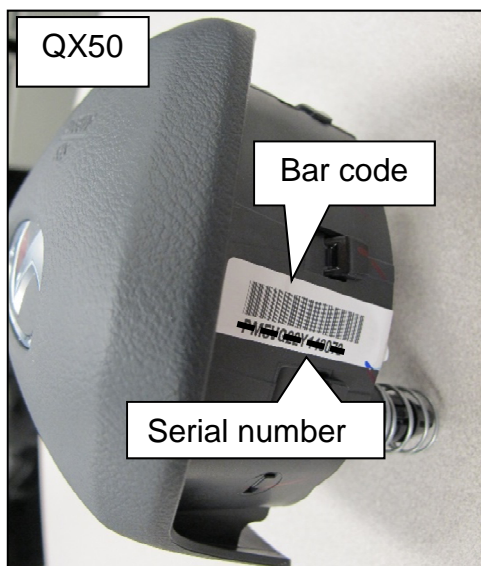


Figure 7

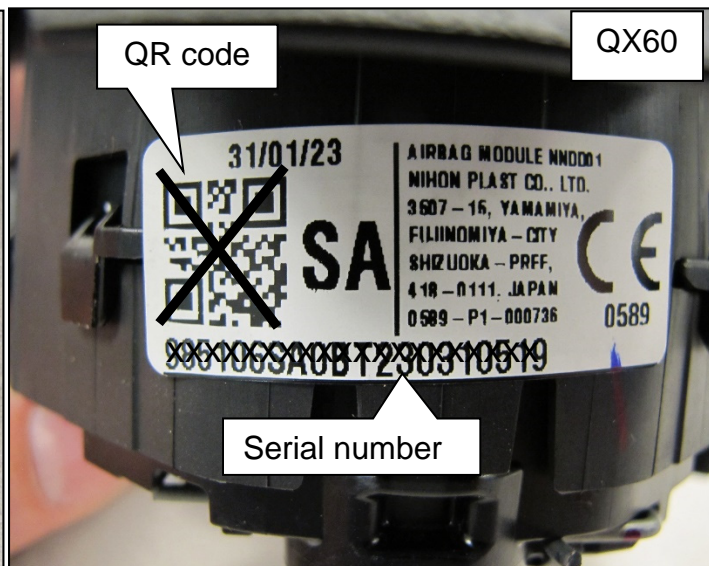


Figure 8

10. Select **Submit** on the ASIST screen (Figure 6 on page 5).
11. Remove and replace the driver air bag module.
 - Refer to the ESM: **RESTRAINTS > SRS AIR BAG > REMOVAL AND INSTALLATION > DRIVER AIR BAG**
12. Reconnect both battery cables, battery negative cable last.
 - Nut torque: 8.0 N•m (0.82 kg-m, **71 in-lb**)
13. Perform required additional service.
 - Refer to the ESM: **ELECTRICAL & POWER CONTROL > POWER SUPPLY, GROUND & CIRCUIT ELEMENTS > BASIC INSPECTION > INSPECTION AND ADJUSTMENT > ADDITIONAL SERVICE WHEN REMOVING BATTERY NEGATIVE TERMINAL > Required Procedure After Battery Disconnection**

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
MODULE ASSY-AIR BAG	98510-xxxxx (1)	1

- (1) Use the EPC and the VIN of the vehicle you are working on to obtain the correct part number

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PD104	Replace Driver's Air Bag Module	PD1040	0.6

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
February 28, 2024	ITB24-003	Original bulletin published

