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|  Tesla, Inc. Service Bulletin | | <h2>Update Vehicle Software to Enable Pedestrian Warning Speaker</h2> | |
| SB-24-00-006 March 14, 2024 | | | |
| Classification | | Section/Group | Mobile Service |
| Recall Bulletin | | 00 - Inspection & Service | Can Perform (where permitted) |
| Model | Model Year | Country/Region | Build Location |
| Model S | 2013 and 2018 - 2021 | Europe, Hong Kong, Japan, Macau, Middle East, North America, South Korea | All |
| Model X | 2020 - 2021 | | |
| Model 3 | 2018 - 2022 | | |
| Model Y | 2020 - 2022 | | |
| <small>The model(s) and model year(s) listed are a general approximation of the affected VIN list. Refer to the VIN/Bulletin Tracker or Customer/Vehicle profile to determine applicability of this bulletin for a particular vehicle.</small> | | | |

Recall Bulletin: Recall Bulletins are mandatory service procedures that, unless they can be completed via a software update that a customer installs through the normal course of ownership, must be carried out by Tesla-certified Service Centers. Recall work performed by uncertified technicians could lead to unsafe conditions or voided warranty provisions.

Condition

On certain vehicles equipped with an Intel Infotainment processor which received a factory reset while operating a software release version from 2023.32 up to but excluding a software release with the remedy, the Pedestrian Warning Speaker (PWS) may be muted. Software release 2023.44.30.16 (for Japan) or 2023.44.30.14 (all other regions) remedies the issue.

Correction

Inspect the vehicle to determine if it's running a software release version from 2023.32 up to but excluding the software release with the remedy, and if needed, update the vehicle software to a version with the remedy.

| Correction Description | Correction | Time |
|--------------------------------------------------------------------------|------------|------|
| Inspect Vehicle Software Version; No Update Necessary | S012400006 | 0.06 |
| Inspect And Update Vehicle Software to Enable Pedestrian Warning Speaker | S022400006 | 0.06 |

Procedure

On the vehicle touchscreen, touch **Controls** (vehicle icon) > **Software**, and then scroll down to display the vehicle software version.

- If the vehicle is operating with a software version 2023. 32 up to but excluding a software release with the remedy, update the software (refer to Service Manual procedure 00020003; [Model S](#), [Model X](#), [Model 3](#), [Model Y](#)). Use correction code S022400006.
 - For Japan, update the vehicle software to version 2023.44.30.16 or later.
 - For all other regions, update the vehicle software to version 2023.44.30.14 or later.
- If the vehicle is operating with software version 2023.44.30.14 or later, no further action is necessary. Use correction code S012400006.