

6. When "turn key OFF" screen appears, turn vehicle OFF for 2 minutes instead of 20 seconds. Click OK.
 - a. LiveWire vehicles need more time for all modules to completely turn off and allow them to update.
7. After waiting 2 minutes with the vehicle OFF, place vehicle in ACCESSORY MODE.
8. Verify DT II/TL-3 are communicating with the vehicle.
 - a. If DT II/TL-3 are not communicating with vehicle, reboot DT II.
9. Click Reflash.
10. Are the VSC current and available calibrations the same?
 - a. **Yes.** Recall update complete.
 - b. **No.** Start update procedure again. Go to Step 1.

Credit Procedure

Upon submission of the properly completed claim, dealers are credited 0.2 hours of labor time for performing the procedure. Submit campaign events on their own warranty claim. Do not mix claims with other warranty events.

NOTE

Enter bulletin number into comment section of claim.

Submit a warranty claim per Table 4 for all vehicles updated via. DT II. There is no need to add a labor code to the claim; the labor code will be automatically added upon submission..

Table 4.

ITEM	DATA
Claim Type	Recall Claim
Fix ID - Found in Recall Number	C
Customer Concern Code	1001
Condition Code	9981
Problem Part Number	73100005
Labor Time	0.2 hours