

SAFETY ADVISORY # 24-451

Single Propane Cylinder Holder

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have been manufactured with a propane cylinder holder that may have an insufficient spot weld. Under certain conditions during travel, a weld on the propane cylinder holder could fail allowing the propane cylinder to become unsecure, leading to an increased risk of personal injury.

Models Included: 2024 Hideout, Models 175BH, 177RD, 178RB, 179RB, 181BH
2024 Springdale, Models 1700FQ, 1760FQ, 1800BH, 1810BH, 1860SS,
2010BH

Serial Number Ranges: Hideout RW240750 - RW242401
Springdale RW100517 - RW102315

Parts Required: 1 – KRV # 401368 - Bottle - LP - Bracket - Single - 01364-8
3 – KRV # 400432 - Screw - 5/16 - 12 x 1" - Hex Washer - Self Drilling - Zinc

Tools Required: - Screw gun - 1/2 nut driver & 7/16 nut driver, pliers, standard screwdriver

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to remove the single propane cylinder holder and replace it with new.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Shut off the propane and remove the hose from the cylinder then remove the wing nut and bolt from the bracket. Now remove the cylinder and set it safely aside.

Step 3

Remove the 3 screws from the bracket legs and discard screws.

Step 4

Offset the new bracket so as not to hit the old holes and the A frame below with the new screws. Screw all 3 legs down with the bracket sitting relaxed, feet should cover the old existing holes.

Step 5

Reinstall cylinder and hose then be sure to tighten bolt and wing nut.

WARRANTY REIMBURSEMENT

REPAIR

Submit the claim on Key Express using **Flat Rate Code # 7145142B**

In the Complaint section note: Safety Advisory # 24-451

In the Cause section note: Safety Advisory # 24-451

In the Correction section note: Replaced bracket

The amount of time authorized for this repair is **0.5 hour**.

PARTS DISPOSITION

No return parts.

Please call Keystone RV Customer Service at **(855) 895-4422** if you have any questions.